



# Inquiry into the procurement and delivery of MyWay+

## Answer to question on notice

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Asked by: Mr Andrew Braddock MLA

Addressed to: Minister for Transport

Reference: Minister for Transport – Transport Canberra and City Services

Hearing: 01 May 2025

In relation to: MyWay+ digital account management

Question received: 13 May 2025

Answer Due: 21 May 2025

A user may have linked a credit/debit card to their MyWay+ account, and pay for their journeys through a combination of MyWay+ stored value card, QR code, and credit/debit card transactions.

1. Are all of these three payment methods added up to determine eligibility for daily and monthly fare caps?

**Chris Steel MLA: The answer to the Member's question is as follows:**

1. Yes. This information is available on the Transport Canberra website under 'fares':  
<https://www.transport.act.gov.au/tickets-and-myway>.

MyWay+ calculates the cheapest possible fare per passenger, based on any eligible concession and daily or monthly fare caps.

All Transport Canberra fares include a free 90-minute transfer period so you can connect to different bus or light rail services using the same ticket for free within 90 minutes of first validation.

Approved for circulation to the Standing Committee on Environment, Planning, Transport and City Services

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Signature: 

By the Minister for Transport, Chris Steel MLA

Date: 23/5/25