

2009

**THE LEGISLATIVE ASSEMBLY FOR THE
AUSTRALIAN CAPITAL TERRITORY**

TABLING STATEMENT

Government Responses to:

- **Standing Committee on Climate Change, Environment and Water:** Report No 1 – Report on Annual and Financial Reports 2007-2008
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- **Standing Committee on Planning, Public Works and Territory and Municipal Services:** Report No 1 – Report on Annual and Financial Reports 2007-2008
- **Standing Committee on Public Accounts:** Report No 2 – Report on Annual and Financial Reports 2007-2008

**Presented by
Mr Jon Stanhope MLA
Chief Minister**

15 / 10 / 2009

Mr Speaker, I am pleased to present the Government's Responses to the reports of all six Assembly Standing Committee reports on the 2007-2008 Annual and Financial Reports of ACT Government agencies.

In keeping with past practice, I am tabling the responses to all six Standing Committee reports together. This is because the Standing Committee reports generally cover more than one Minister and more than one portfolio and, in some cases, issues raised in the reports apply across departments and agencies.

Annual and financial reports are prepared by agencies in accordance with the *Annual Reports (Government Agencies) Act 2004*, the *Financial Management Act 1996* and the Chief Minister's Department *Annual Report Directions*. In this regard, the Government seeks to ensure that annual and financial reports are continually updated to reflect best practice and full accountability.

The Standing Committees made 73 recommendations. The Government has agreed in full, in principle or in part to 35 recommendations, has noted 30 recommendations and not agreed with eight recommendations.

Mr Speaker, I commend the Government's Responses to the Assembly.

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**THE LEGISLATIVE ASSEMBLY FOR THE
AUSTRALIAN CAPITAL TERRITORY**

**GOVERNMENT RESPONSE TO THE
STANDING COMMITTEE ON PUBLIC ACCOUNTS
REPORT NO 2**

REPORT ON ANNUAL AND FINANCIAL REPORTS 2007-2008

**Presented by
Mr Jon Stanhope MLA
Chief Minister**

15/10/2009

Government Response

Standing Committee on Public Accounts Report No 2 – Report on Annual and Financial Reports 2007-2008

Introduction

The Annual Reports of All ACT Government agencies are referred to the Standing Committees of the ACT Legislative Assembly for examination and report.

The Standing Committee on Public Accounts reviewed annual reports for:

- ACT Auditor-General;
- ACT Cleaning Industry Long Service Leave Board;
- ACT Construction Industry Long Service Leave Board;
- ACTEW Corporation Limited;
- ACT Gambling and Racing Commission;
- ACT Government Procurement Board;
- ACT Insurance Authority;
- ACT Legislative Assembly Secretariat;
- ACTTAB Limited;
- Chief Minister's Department;
- Commissioner for Public Administration;
- Department of Territory and Municipal Services;
- Department of Treasury;
- Exhibition Park Corporation;
- Nominal Defendant for the ACT;
- Rhodium Asset Solutions; and
- Totalcare Industries Limited.

The Committee made twenty seven recommendations.

Response to Committee Recommendations

Recommendation 1

2.24 The Committee recommends that, as a minimum, ACT Government agencies' annual reports include thorough reporting on ecologically sustainable development (ESD) that fully adheres to the Chief Minister's Annual Report Directions 2007–10.

Government Response

Agreed.

The Chief Minister's Annual Report Directions have in recent years been updated to provide more specificity around ESD reporting and now require comprehensive ESD reporting by agencies. The introduction of a common reporting tool, OSCAR (Online System for Comprehensive Activity Reporting), has assisted agencies greatly in this area. Training has also been provided to ACT Government employees (mainly building managers) in preparation of both the 2007-08 and 2008-09 annual reports.

Template tables have also been introduced into the Annual Report Directions to create more structure to the reporting requirements. Recently, the Department of the Environment, Climate Change, Energy and Water has built this table into a resource management plan and in 2009-10 will look to assist other agencies to develop their own.

Where specific data is not able to be accurately disaggregated due to shared building use, agencies have been encouraged to develop alternative methods to capture data.

Recommendation 2

2.26 The Committee recommends that ACT Government agencies should always provide a context to their ESD reporting by providing additional comparative information such as ESD outcomes from previous years, other agencies and/or other jurisdictions.

Government Response

Noted.

The *Chief Minister's 2007-2010 Annual Report Directions* ask that agencies report on how their actions accord with ESD principles and mechanisms for review and increasing the effectiveness of measures taken.

The Chief Minister's 2007-2010 Annual Report Directions ask that agencies report on how their actions accord with ESD principles and mechanisms for review and increasing the effectiveness of measures taken.

All ACT Government agencies are now using a common reporting tool, namely OSCAR, as the basis for their reporting under section c 21 of the annual report. OSCAR was developed by the Commonwealth to provide a nationally consistent energy and greenhouse reporting tool. It can record energy consumption from stationary and transport sources, natural gas, water and waste then converts it all into tonnes of carbon dioxide equivalent (CO₂-e).

Currently there is no requirement to compare this data to that of other agencies or jurisdictions, as the diversity of agencies and reporting ability would make meaningful comparisons difficult.

Recommendation 3

2.27 The Committee recommends that the ACT Auditor-General be funded to audit agency compliance with the ecologically sustainable development (ESD) indicators as specified in the Chief Minister's Annual Report Directions 2007–10.

Government Response

Noted.

Requests for additional funding to audit agency compliance with the ecologically sustainable development (ESD) indicators as specified in the Chief Minister's Annual Report Directions 2007–10 would need to be considered as part of the development of the 2010-11 Budget.

Recommendation 4

2.41 The Committee recommends that ACT Government agencies ensure the provision of complete statements of performance and full disclosure as required by the Financial Management Act 1996.

Government Response

Agreed.

Both the Auditor-General's Report on 2007-08 Financial Audits and the *Public Accounts Committee Report on Annual and Financial Audits 2007-08*, indicate that the quality of statements of performance have improved since 2006-07.

Notwithstanding this, it is acknowledged that further improvements can be made. Agencies will be expected to include complete statements of performance in their

2008-09 Annual Reports, as required by the Chief Minister's Department Annual Reporting Directions.

Recommendation 5

2.45 The Committee recommends that the ACT Government require agencies to take up the Auditor-General's recommendation that agencies should comprehensively review the relevance, usefulness and appropriateness of the performance measures reported in their statements of performance.

Government Response

Agreed-in-part.

The Government considers that its indicators as published in its annual Budget Papers are soundly based. Indicators – both strategic and accountability – are reviewed annually by agencies as part of the annual budget development process. Agencies then agree those indicators with their respective Ministers. This practice will continue in future years.

As part of the 2008-09 Budget, the Government allocated \$250,000 to the Chief Minister's Department to strengthen the Government's focus on accountability and performance.

A key outcome of this initiative will be the development and implementation of a government performance and accountability framework for the ACT that will:

- strengthen the Government's capacity to deliver policy and service delivery outcomes;
- promote agencies' accountability and performance; and
- enhance across-government planning, strategy development and delivery.

The Citizen Centred Governance paper released last year outlined the directions of this Government to meet the needs and expectations of the ACT community. This paper included a range of recommendations to build a more citizen-centric approach to our governance models and practices and to reinforce the role of citizens in shaping the decisions and services that affect them.

These recommendations covered a range of issues, including:

- Government's performance and accountability frameworks;
- opportunities to enhance community engagement;
- discussions on public satisfaction with government services;
- mechanisms to improve the community's awareness of planning proposals and then opportunities for comment;
- opportunities for further dissemination of government generated information; and
- opportunities for capacity building in the ACT Public Service.

Recommendation 6

2.47 The Committee recommends that the ACT Government require agencies to take up the Auditor-General's recommendation that agencies should provide sufficient information in their statements of performance to explain their achievements. In particular, agencies should ensure that:

- a) each performance measure is clearly defined*
- b) sufficient explanatory information is included to enable external users to understand agencies' performance*
- c) significant judgements or estimates applied in measuring reported results are adequately disclosed*
- d) systems used to record and report performance results provide reasonable assurance that results are reliable, and*
- e) where possible, and appropriate, comparative data over previous time periods or other jurisdictions be supplied.*

Government Response

Agreed-in-part.

The Territory's Better Practice Guidelines on Statement of Performance already recommends that agencies provide an explanation of measures where the terms are difficult to comprehend or where it is difficult to determine how the measure has been calculated. In order to assist readers in understanding an agency's performance against its targets, the Guideline also require agencies to explain material variances. As the accountability indicators in the Statement of Performance are scrutinised by the Audit Office, agencies are to ensure that the accountability indicators selected are able to be reliably measured. Agencies will be reminded of these requirements.

Accountability indicators contained in the Statement of Performance measure an agency's effectiveness and efficiency in delivering its outputs. As the focus of these indicators is an agency's own performance against agreed targets, the provision of data from other jurisdictions would be inappropriate. A more suitable use of such data is to inform the setting of appropriate targets in the first place. Comparative information is already shown in the Budget Papers with the inclusion of agency targets and estimated outcomes of the previous financial year.

Recommendation 7

3.9 The Committee recommends that the ACT Government reconsider its decision to merge the Commissioner for Public Administration's role and function with that of the Deputy Chief Executive of the Governance Division of the Chief Minister's Department.

Government Response

Not agreed.

The Commissioner for Public Administration (Commissioner) is a statutory office established under the *Public Sector Management Act 1994*. The office is currently held by a public servant, the Deputy Chief Executive, Governance Division of the Chief Minister's Department (CMD).

The current arrangement replicates the model used between 1995 and 1999 where a senior executive with departmental responsibilities also carried out the commissioner role. This arrangement worked effectively.

Importantly the Commissioner's roles and functions are statutorily defined. There is no conflict of interest with the incumbent balancing the respective responsibilities. There are also advantages with the current arrangement in terms of the office holder having a deeper and more immediate understanding of the contemporary management issues that ACTPS agencies are facing.

Recommendation 8

3.17 The Committee recommends that the ACT Government revisit its decision to discontinue the preparation and publication of the ACT State of the Service Report.

Government Response

Noted.

The Commissioner for Public Administration prepares an annual Workforce Profile that provides statistical data on the size, shape and staffing trends in the ACT Public

Service. The Commissioner also prepares a report about the operations of the public service, based upon a survey of agencies and including her analysis on the management of the service as a whole during the financial year. This is published separately and précised in the Commissioner's annual report.

In combination, these three separate pieces of reporting effectively cover the principal matters previously reported on in the State of the Service Report but constitute a more efficient use of limited resources and allows for the more timely publication of information.

Recommendation 9

3.20 The Committee recommends that the Commissioner for Public Administration explore the feasibility of the inclusion of more environmentally friendly transport items, such as bicycles and bus tickets, as approved salary packaging menu items for ACT Public Service employees.

Government Response

Agreed.

The Commissioner for Public Administration will consider the option of including such items under the ACTPS Salary Packaging Policy and Procedures subject to advice on the tax deductibility of these items from the Australian Taxation Office.

Recommendation 10

3.23 The Committee recommends that the Commissioner for Public Administration ensure that future whole-of-government professional development programs include sustainability issues.

Government Response

Agreed.

The Commissioner for Public Administration will investigate opportunities to better include sustainability issues in appropriate whole of government training programs. The Commissioner will also consult with Shared Services to explore options for reflecting sustainability issues through the ACT Public Service training calendar providers.

Recommendation 11

4.9 The Committee recommends that, any request by the Auditor-General, for additional funding in the 2009-10 ACT Budget, to implement the requirements of new mandatory auditing standards be supported by the ACT Government.

Government Response

Not Agreed.

It is the Government's view that the funding bids in 2008-09 and 2009-10 Budgets (to comply with new auditing standard APES 320) were one-off in nature and have no significant on-going impact. It is possible that the anticipated deficit in 2008-09 reflects the initial set-up costs to comply with the new standards and/or higher external provider audit costs.

Recommendation 12

4.12 The Committee recommends that the ACT Auditor-General receive additional funding in the 2009–10 ACT Budget to ensure that its performance audit program outputs are enhanced.

Government Response

Not Agreed.

In the past five budgets, the Auditor-General's budget has grown on average at 17 per cent per annum, with the following items being funded:

- \$1.254 million over four years in the 2004-05 Budget for "capacity and cost funding" (including two additional performance audit staff, external consultancy, training and development);
- \$0.447 million over four years in the 2005-06 Budget for "accommodation costs"; and
- \$2.076 million over four years in the 2006-07 Budget for "additional compliance of performance audit capacity".

It should be noted that these funding increases were base adjustments and continue in the 2009-10 Budget and forward estimates.

In summary, over the last five years, recurrent funding for the office has increased by an average growth rate of 17 per cent per annum.

Given funding for the Office has increased in recent years, the Government disagrees with the assertion that there is a funding shortfall and that this will lead to a reduction of performance audits.

Recommendation 13

4.21 The Committee recommends that the Legislative Assembly Secretariat prepare a specific strategy to address staff turnover.

Government Response**Noted.**

This is a matter for the Legislative Assembly Secretariat.

Recommendation 14

4.25 The Committee recommends that the Legislative Assembly Secretariat's Hansard provide one email address as the key point for email communication, preferably hansard@parliament.act.gov.au.

Government Response**Noted.**

This is a matter for the Legislative Assembly Secretariat.

Recommendation 15

4.29 The Committee recommends that the Legislative Assembly Secretariat in conjunction with InTACT prioritise the provision of increased email storage capacity for the mailboxes of Members, Members' staff, and Members' public mailboxes.

Government Response**Noted.**

This is a matter for the Legislative Assembly Secretariat.

Recommendation 16

4.31 The Committee recommends that the Legislative Assembly Secretariat, in conjunction with InTACT, give consideration to the feasibility of replacing facsimile

machines located in Members' offices with access to a multifunction product (MFP) with print, copy, scan, fax and limited colour printing functionality.

Government Response

Noted.

This is a matter for the Legislative Assembly Secretariat.

Any funding requirements would be considered in standard Budget processes.

Recommendation 17

4.41 The Committee recommends that the Chief Minister's Department ensure that the Canberra BusinessPoint mid-term review includes measures to assess the effectiveness of the Service to business as well as competitiveness of the Service against appropriate comparisons with strategies in other jurisdictions.

Government Response

Agreed-in-principle.

A consultant will undertake a mid program review of Canberra BusinessPoint.

The consultant will be required to:

- Assess the efficiency and effectiveness of the Program, including value for money considerations;
- Assess the level of awareness and degree of penetration to the Program's target group;
- Assess the Program's connections to other complimentary services in the ACT, noting the Government's desire to create an integrated and collaborative approach to business service delivery in the ACT; and
- Provide recommendations to the Chief Minister's Department on areas of improvement or future needs;

Additionally, the consultant will be expected to undertake benchmarking of Canberra BusinessPoint against similar programs operating in other States and Territories.

Funding for the Canberra BusinessPoint review is under existing Budget allocations.

Recommendation 18

4.47 The Committee recommends that the Chief Minister's Department undertake an evaluation of the effectiveness of all its outsourced programs using measures that account for what was achieved by the expenditure (outcomes).

Government Response

Agreed-in-principle.

Partner delivered business programs are subject to formal funding agreements which contain agreed deliverables and reporting mechanisms. Partner organisations provide reports against this framework and the frequency of these reports varies, but is at least on a six monthly basis. Informal assessments against KPIs are often undertaken more frequently through regular contract management. The Chief Minister's Department is of the view that this reporting framework should be retained as is, and more detailed program reviews would be conducted to align with the full funding cycle for the program. For example, a partner delivered program with a four year funding commitment would be reviewed by an external consultant early in the final funding year. This is the approach currently followed.

Recommendation 19

4.52 The Committee recommends that the ACT Government inform the Legislative Assembly for the ACT on the outcome of its review of the nature and form of accountability structures across government as part of the Accountability in Government Project.

Government Response

Noted.

The *Accountability in Government* project is continuing. The first part of this project involved CMD working closely with a consultant and other government agencies to prepare a report which examines the strengths and weaknesses of the ACT's existing performance and accountability framework, and outlines the principles of better practice. This report was released on the CMD website in May 2009 at:

http://www.cmd.act.gov.au/__data/assets/pdf_file/0015/3327/Performance_and_Accountability_in_the_ACT.pdf

The report finds a number of opportunities to strengthen current performance and accountability arrangements in the ACT. In particular, there are opportunities to:

- more closely align whole-of-government planning, agency planning and resource allocation;
- refine performance objectives and indicators to ensure their relevance and clarity; and
- enhance the consistency and timeliness of reporting.

The Government has noted the report, and agreed that it be used as the basis for further consultation across-government to develop a more mature ACT performance framework, and a detailed implementation plan.

The government is in the midst of this next phase of development, which includes consultation across-government, and testing of key components of the new framework. It is expected that the updated performance framework would be finalised before the end of 2009-10.

Recommendation 20

4.56 The Committee recommends that the ACT Government consider the triple bottom line benefits to the Territory as a whole, as well as the commercial viability, of the Hume Resource Recovery Estate enterprise, and the cost to the Territory's budget when deciding on what support the Project Facilitation unit will provide to the enterprise.

Government Response

Agreed.

The Government's primary objective in releasing land in the Hume Resource Recovery Estate (HRRE) has always been focussed on maximising the environmental and social benefits of the Estate to the ACT Community through reducing waste to landfill. While the Government is keen to ensure this is achieved by the most cost effective means, environmental output measures, rather than revenue for land sales, are the highest priority in developing the Estate. Blocks offered for sale in the Estate will be issued with a restricted resource recovery use, and are likely to have a significantly lower value than would otherwise be the case if those blocks were sold for general industrial use as permitted by the zoning.

The Strategic Project Facilitation Branch has concluded an EOI process which began late last year. Because sales revenue is not the highest priority for the HRRE, the EOI provided tenure options, including sub-lease or a Crown lease. Eight responses were received for the EOI and the successful applicant was 'ACT Skip Hire', who has indicated their preference for a rental lease. The land sale process is underway.

The EOI process has also served to highlight wet and dry commercial and industrial recycling as the highest priority waste stream, and that resource recovery operators in this sector require larger blocks than are currently available in the Estate to be viable. The release of suitably sized land for this waste stream is expected to result in a reduction of about 50,000 tonnes per annum of waste going to the tip. The output will be garden mulch and compost, and this will deliver the added environmental benefits of assisting carbon capture and reducing methane production.

ACT NoWaste is in the process of writing tender documents and developing a Master plan for the HRRE that takes into account the responses received. The landscaping and

infrastructure needs for the Estate are being undertaken concurrently in the design phase already underway.

Recommendation 21

4.61 The Committee recommends that as part of the centenary celebrations, the ACT Government ensure that community consultation informs the creation of an enduring legacy.

Government Response

Agreed.

The Centenary of Canberra has undertaken extensive consultation with the people of Canberra and Australia regarding their expectations for the Centenary of Canberra. In addition to the initial consultation conducted in 2005 there have been three major pieces of research completed in the last 18 months. These include:

- local focus groups during June 2008;
- national research including a telephone and online survey, and six regional and metropolitan focus groups in December 2008; and
- a survey of almost 900 young people aged 12-25 in Canberra in July 2009.

This research, along with ongoing targeted engagement, is being fed into the planning and development of the program.

The celebratory programming is being led by Ms Robyn Archer AO, the Centenary Creative Director. It is the intention of the program to support the goals of the Centenary, one of which is to, 'build lasting legacies of community value through memorable celebrations and high quality projects.'

The project is creating an exciting program with enduring benefits which will present in a number of formats beyond 2013.

Recommendation 22

4.65 The Committee recommends that Australian Capital Tourism investigate the feasibility of carbon footprinting, along with other ESD initiatives, for future Floriade events.

Government Response

Noted.

Australian Capital Tourism representatives held an initial meeting (June 2009) with the Department of the Environment, Climate Change, Energy and Water to discuss the feasibility of carbon foot printing for Floriade. In addition the Floriade strategic plan launched in April 2009 identified the environment as a key priority. The objective of the priority is to ensure Floriade promotes and operates under best practice environmental standards.

The plan identifies the following actions and activities:

Sustainability

- Ensure sustainability through best practice environmental design and event management and efficient use of resources
- Provide enhanced environmental outcomes through development of a permanent site for Floriade

Benchmarking

- Ascertain Floriade's carbon footprint by measuring the event against environmental operating standards
- Benchmark Floriade against other national and international events to ensure it operates environmentally effectively

Leadership and Responsible Engagement

- Lead the industry in responsible environmental practices by promoting best practice standards
- Establish a checklist of criteria of minimum environmental standards under which Floriade's partners will operate
- Engage with businesses and partners who share similar environmental goals and values
- Aim to reduce the overall environmental impact of Floriade
- Provide innovative solutions to traditional environmental challenges

In addition, key activities currently employed in the delivery of Floriade include;

Water Conservation

- By agreement with the National Capital Authority, Floriade's main water supply is provided from Lake Burley Griffin.
- To allow for enhanced watering efficiency and accuracy, sprinklers in Commonwealth Park have been converted to an automatic irrigation system.
- Accountability measures have been instituted for Floriade's horticultural maintenance team to ensure vigilant water usage.
- The Floriade soil mixture has been specially designed to absorb and retain moisture. Complying with Australian Standards, it contains wetting agent to aid with moisture absorption and gypsum to improve soil structure, water

penetration and aeration for enhanced plant root development. All of Floriade's pots and hanging baskets also contain the same Floriade Garden Soil, with its water saving capabilities.

- Floriade's Showcase Garden exhibitors are required to use low water-use plants and drought tolerant plants where practical. Exhibitors are also asked to consider other elements to aid water conservation—for example, the use of mulches and water reservoirs for water features.
- Post Floriade, Commonwealth Park is restored in accordance with guidelines determined by agreement with the NCA. This includes returfing areas of Commonwealth Park affected by Floriade garden beds and infrastructure. Turf varieties requiring less water to establish and maintain are used, such as those that can survive under stage 4 water restrictions.

Recycling and Waste Management

- Working to the ACT Government's *No Waste by 2010* policy; two types of bins are used on-site. Regular garbage bins are clearly identified with green lids while recycling bins have distinctive yellow lids. Trash packs are provided for operational paper and cardboard recycling, while on-site cleaning and removal of both waste and recyclable material is scheduled daily.
- Post-event, remaining flowers are cut and distributed to nursing homes and hospitals across Canberra. Other parks around Canberra are planted with bulbs from Floriade beds, while some bulbs are also re-planted in Commonwealth Park's permanent gardens.
- Floriade soil is recycled and re-composted before being sold as premium potting mix. Granite pedestrian paths are also recycled and used as a base for granite paths the following year.
- Clippings and other green matter from Canberra's parks are used as mulch on the Floriade beds.
- Liquid waste removal services are provided during the event on a daily basis for areas including the catering outlets and public amenities.

Green Transport Options

- Floriade communications encourage the use of public transport to the event. Commonwealth Park is readily accessible by foot and bike racks are on hand to cater for Floriade-bound cyclists.

Pest Control and Fertiliser

- An Integrated Pest Management (IPM) system controls pests using organic and low-toxicity treatments. Low-salt fertilisers promote the long term health of Commonwealth Park, and are strategically spread by hand to prevent run-off into Nerang Pool – the Park's central pond.

Recommendation 23

4.70 The Committee recommends that future annual reports of the Department of Territory and Municipal Services include more detailed reporting on Australian Capital Tourism's activities, including visitation numbers and a breakdown by tourism campaigns and activities.

Government Response**Noted.**

TAMS annual reports include more detailed reporting on Australian Capital Tourism's activities. The Department prepares its annual reports in accordance with the Chief Minister's Department's directions and guidelines.

Recommendation 24

4.79 The Committee recommends that the ACT Government consider whole-of-life costs, including environmental impact, when deciding on IT equipment purchases.

Government Response**Agreed.**

InTACT already considers whole-of-life costs when deciding on IT equipment purchases. Environmental impact is particularly considered but not necessarily costed. These considerations currently form part of InTACT's tender template.

Recommendation 25

4.83 The Committee recommends that the Department of Treasury, promote the new community insurance scheme more widely in order to increase its uptake amongst community organisations and encourage its escalation as a mainstream insurance product across the board.

Government Response**Agreed.**

Treasury will continue to work with community organisations to promote the scheme.

Recommendation 26

4.89 The Committee recommends that the Department of Treasury table an annual statement in the Legislative Assembly for the ACT describing its activities and progress regarding discharge of its obligations as a United Nations Principles of Responsible Investment (UNPRI) signatory.

Government Response**Agreed-in-part.**

Treasury will continue to annually report on its investment activities, including the specific area of the consideration of environmental, social and governance issues in the investment process and the adoption of the principles of responsible investment, in the Treasury Annual Report.

Recommendation 27

4.108 The Committee recommends that Exhibition Park Corporation encourage other event clients to adopt and implement the Folk Festival's approach to waste removal and recycling options.

Government Response**Noted.**

EPIC will continue to make every effort to encourage improvements in waste removal and recycling.

The new rubbish removal and recycling station is complete and has been operational since 1 September 2009. This facility includes a 23 cubic metre skip that holds all recyclable items until they are collected. In addition, there are 10 bins and numerous recycling bins throughout EPIC.