

ACT AUDITOR-GENERAL'S OFFICE

AUDIT WORKING PAPERS - PERFORMANCE AUDIT – DELIVERY OF AMBULANCE SERVICES TO THE ACT COMMUNITY (PA08/18)

AMBULANCE RESPONSE TIMES TO PRIORITY 1 (P1) INCIDENTS BY ACT SUBURB - 2007-08

Suburb	Total no. of P1 incidents responded to for suburb	No. of P1 incidents responded to within eight minutes or less	Percentage of P1 incident responses provided within eight minutes or less	Actual response time at the 50% count of total responses	Actual response time at the 90% count of total responses
Dickson	138	97	70%	00:05:42	00:12:00
Pearce	296	211	71%	00:05:57	00:13:54
Garran	115	73	63%	00:06:49	00:13:11
O'Malley	18	12	67%	00:06:56	00:15:31
Chifley	64	42	66%	00:07:07	00:12:31
Lyons	118	70	59%	00:07:15	00:12:55
Belconnen	304	164	54%	00:07:21	00:14:55
Mawson	94	53	56%	0:07:26	00:14:02
Turner	122	65	53%	00:07:38	00:15:34
Page	151	80	53%	00:07:45	00:18:05
Ainslie	242	123	51%	00:07:46	00:15:16
Macquarie	93	50	54%	00:07:46	00:14:26
Downer	104	57	55%	00:07:51	00:13:09
Curtin	178	92	52%	00:07:52	00:14:05
Lyneham	198	103	52%	00:07:56	00:13:29
Scullin	68	34	50%	00:07:58	00:15:39
Aranda	35	16	46%	00:08:02	00:15:12
Chapman	36	17	47%	00:08:10	00:13:58
Hughes	126	24	19%	00:08:15	00:14:43
Florey	96	43	45%	00:08:18	0:15:15
Tuggeranong	13	4	31%	00:08:21	00:16:58
Farrer	97	41	42%	00:08:22	00:13:00
Waramanga	85	38	45%	00:08:22	00:14:39
Fyshwick	82	34	41%	00:08:25	00:13:52
Narrabundah	238	110	46%	00:08:29	00:14:48
Braddon	182	84	46%	00:08:30	00:14:48
Torrens	73	30	41%	00:08:30	00:12:22
Bruce	145	63	43%	00:08:31	00:14:45
Kingston	91	40	44%	00:08:32	00:15:33
Griffith	210	97	46%	00:08:34	00:16:02
Isaacs	39	17	44%	00:08:35	00:13:44
Stirling	55	24	44%	00:08:38	00:15:28
Harrison	31	9	29%	00:08:39	00:13:28
Holder	55	21	38%	00:08:39	00:14:52
Weston	141	60	43%	00:08:43	00:15:53
Fisher	70	29	41%	00:08:43	00:13:54
Chisholm	98	32	33%	00:08:45	00:15:55
Weetangera	40	16	40%	00:08:45	00:15:13
Cook	62	26	42%	00:08:47	00:13:37
McKellar	46	10	22%	00:08:56	00:12:07
Parkes	49	13	27%	00:08:58	00:17:35
Hawker	73	25	34%	00:09:03	00:15:40
Red Hill	144	46	32%	00:09:03	00:14:48
Calwell	128	54	42%	00:09:06	00:15:31
Kambah	353	141	40%	00:09:06	00:15:19
Kaleen	131	40	31%	00:09:12	00:13:00
Richardson	67	24	36%	00:09:18	00:16:59
Rivett	97	27	28%	00:09:22	00:16:47
Higgins	71	19	27%	00:09:27	00:16:14
Giralang	29	9	31%	00:09:28	00:12:23
Palmerston	94	37	39%	00:09:28	00:15:00
Yarralumla	121	29	24%	00:09:28	00:14:06
Hackett	84	31	37%	00:09:31	00:14:56
Bonython	55	18	33%	00:09:31	00:15:48
Reid	88	22	25%	00:09:34	00:15:08
Greenway	149	38	26%	00:09:38	00:17:48
Forest	56	21	38%	00:09:42	00:16:29
Evatt	119	25	21%	00:09:43	0:16:12
Amaroo	77	25	32%	00:09:43	00:16:52
Gowrie	68	14	21%	00:09:43	00:15:19
Deakin	123	31	25%	00:09:46	00:15:53
Hume	19	4	21%	00:09:51	00:13:34
Watson	134	39	29%	00:09:51	00:16:51
Flynn	92	21	23%	00:09:57	00:15:31
Barton	57	15	26%	00:09:58	00:19:16

Suburb	Total no. of P1 incidents responded to for suburb	No. of P1 incidents responded to within eight minutes or less	Percentage of P1 incident responses provided within eight minutes or less	Actual response time at the 50% count of total responses	Actual response time at the 90% count of total responses
Monash	140	42	30%	00:09:58	00:16:33
Fadden	54	11	20%	00:09:59	00:13:32
Wanniassa	254	58	23%	00:10:00	00:17:14
Campbell	118	32	27%	00:10:03	00:16:47
Phillip	82	35	43%	00:10:04	00:15:13
Franklin	1	0	0%	00:10:11	00:10:11
Isabella Plains	70	18	26%	00:10:11	00:16:55
Duffy	51	5	10%	00:10:12	00:15:01
Pialligo	9	1	11%	00:10:18	00:13:29
Symonston	38	9	24%	00:10:30	00:15:03
Latham	107	27	25%	00:10:31	00:16:06
O'Connor	145	66	46%	00:10:34	00:14:09
Ngunnawal	164	43	26%	00:10:36	00:18:38
Acton	56	15	27%	00:10:40	00:17:54
Oxley	37	2	5%	00:10:53	00:13:44
Holt	204	43	21%	00:10:54	00:17:58
Nicholls	99	18	18%	00:10:54	00:16:14
Weston Creek	12	0	0%	0:10:56	00:14:23
Mitchell	26	6	23%	00:11:01	00:14:37
Charnwood	103	14	14%	00:11:15	00:18:06
Macgregor	68	10	15%	00:11:17	00:19:42
Macarthur	17	0	0%	00:11:21	00:22:37
Melba	64	12	19%	00:11:21	00:17:07
Gordon	157	19	12%	00:11:31	00:19:53
Spence	50	2	4%	00:11:33	00:16:50
Conder	108	10	9%	00:11:45	00:20:50
Forde	2	0	0%	00:11:50	00:13:16
Gilmore	55	8	15%	0:12:02	00:17:00
Banks	106	5	5%	00:12:13	00:21:20
Russell	10	1	10%	00:12:28	00:21:24
Jerrabomberra	6	0	0%	00:12:41	00:20:19
Theodore	77	18	23%	00:12:47	00:17:14
Dunlop	96	2	2%	00:12:49	00:18:06
Fraser	51	4	8%	00:13:37	00:19:44
Stromlo	15	0	0%	00:14:57	00:21:31
Oaks Estate	1	0	0%	00:21:09	00:21:09
Total P1 responses	9580	3515			

Total number of P1 incidents responded to across Canberra in 2007-08

9580

Number of P1 incidents responded to across Canberra within the eight minutes target

3515

Percentage of P1 responses equal to 8 minutes or less across Canberra (= 3,515/9,580)

36.69%

Source:

This analysis is based on data for P1 incidents (year 2007-08) provided to the ACT Auditor-General's Office by the ACT Ambulance Service from the Computer Aided Dispatch (CAD) system.

Notes

1. The following suburbs are not included in the response time study due to absence of response data on these suburbs.

Bonner
Casey
Gleneagles
Harcourt Hill
Swinger Hill

2. Definition of P1 incidents

A P1 incident is an emergency response (lights and sirens), using an Intensive Care Paramedic (ICP) resource

Examples of P1 incidents include cardiac problem, motor vehicle accident, diabetic, fitting, breathing difficulty, unconscious person (see Table 6.1, Report 4/2009)