



Inquiry into Appropriation Bill 2026–2027 and Appropriation (Office of the Legislative Assembly) Bill 2026–2027

Answer to question taken on notice

Asked by: Mr Peter Cain MLA

Addressed to: Minister for City and Government Services

In relation to: FOGO pilot survey

Hearing: 24 July 2026

Uncorrected Proof Transcript pp 87

Transcript provided: 22 July 2026

Answer Due: 31 July 2026

Mr Bruce Fitzgerald took on notice the following question(s):

MR CAIN: Minister, the FOGO trial included the household bin only being collected a fortnight, that is my understanding. Is that the case?

MS CHEYNE: Yes.

MR CAIN: Did you do any consultation with the affected households as to whether that was a scheme they were comfortable with or able to work with?

Ms Cheyne: Yes, there has been extensive consultation, both through surveys and through analysis of the contamination of what is processed through FOGO. We have got an incredibly low contamination rate especially when compared to other councils that have introduced FOGO and we have seen over time attitudes have always been pretty positive about FOGO but have also improved over time and we have been able to shape our response for some households where the fortnightly red bin collection has been challenging for whatever reason. And I largely believe those concerns where they have been raised have been addressed and that will inform our overall rollout.

MR CAIN: So the consultation, surveys, whatever you did, is that something you are able to provide to this committee for the purpose of this inquiry?

Ms Cheyne: I believe they are all published.

Mr Fitzgerald: The survey results have been published of impacted residents, yes, or residents within the pilot area.

MR CAIN: So that was a survey of every household?

Ms Cheyne: In the pilot.

Mr Fitzgerald: I believe the opportunity was there for every household to respond. There was a letterbox drop that provided the survey link.

MR CAIN: Are you able to say how many households responded and roughly what percentage is that of the trial households?

Mr Fitzgerald: That information is published, is public, I believe, but if not, we can certainly take that on notice.

Tara Cheyne MLA: The answer to the Member's question is as follows:

Three evaluation surveys have been conducted since the commencement of the FOGO pilot. Surveys were conducted in April 2022, December 2023 and August 2025. The 2022 survey received 1,620 responses, representing approximately 34% of the 4,845 participating households. The 2023 survey received 1,341 responses, representing approximately 25% of the 5,411 participating households. The most recent survey (2025) received 1,250 responses, representing approximately 20% of the 6,653 participating households.

Insights from the surveys have been vital to understand customer attitudes towards the FOGO service, especially the collection model of weekly FOGO and fortnightly landfill/residual waste collection. Results across the surveys highlighted a gradual acceptance and support for the fortnightly collection.

Results of the survey have been published and can be found at <https://www.cityservices.act.gov.au/recycling-and-waste/resources>.

Approved for circulation to the Select Committee on Estimates 2026-2027

Signature:



Date:

31/7/26

By the Minister for City and Government Services, Tara Cheyne MLA