



I01 Notification of Incident

Thank you for submitting your notification. Below is a copy of the information provided in your notification. If there are any issues, please contact your [Regulatory Authority](#) for assistance.

Notification of Incident

Provider

Provider Name	Baringa Childcare Centre Incorporated
Provider Number	PR-00005806
Provider Approval Status	Approved

Service

Service Legal Entity Name	
Service Trading Name	Baringa Early Learning Centre
Service Approval Number	SE-00009748
Service Approval Status	Approved

Incident Details

Incident Type	Reg 12-Any incident involving serious injury or trauma to a child occurring while that child is being educated and cared for by an education and care service which a reasonable person would consider required urgent medical attention from a registered medical practitioner; or for which the child attended, or ought reasonably to have attended, a hospital
Incident Date	27/09/2022
Incident Time	02:00 PM
Location	Indoors
Sub Location	Play Space/Classroom
General Activity at the time	Play-based program
Cause of Injury/Trauma	Fall/trip
Did Emergency Services attend	No



Further Details of the Incident

During free play, the child's guardian returned to the centre after picking the child up to inform an educator that the child has an injury to them. They showed photos of the child to the educator and asked what had happened. The educator at the time was not aware and asked other educators for more information. In the moment, the educators were unable to share the details. The parent and guardian requested an incident report to be written and expressed to the educators that they will be taking legal action and told the educators they are unable to do their job.

The Responsible Person contacted the Nominated Supervisor of the incident. The NS then contacted the parent via mobile at 3:01pm and left a voicemail. They were then contacted two more times with no contact. At 3:30, mum called back and the call was missed and upon returning the call, this was missed again. Mum called back and we had success in speaking.

The NS checked to see how the child and the mum was as the NS had been raised with the awareness of this afternoon. The mum confirmed that she was not OK and is not happy with their child's incident. The mum shared that they will be taking their child to the hospital to check the concern. They shared that they will not be returning with their child. The NS thanked the parent for the details and checked if it was OK we be kept up to date of the child's wellbeing. Mum confirmed that this was OK. The NS shared in the meantime, they will touch base with the team for details of the incident.

The Team Leader checked in with the team about the details of the incident. After discussing it with the team, all three of the educators shared the details of when the incident occurred. Around 1:30 pm, an educator was reading a book with the child and noticed the child fall. The educator went to check the child when another educator came to check. The child was a bit upset so after assessing the child for injuries, the child maintained with the educator for comfort. The second educator also asked the child to point to where, if anything, hurt but the child looked at the educator appearing to be unaware of the question. The two educators assessed the child and did not notice any visible injury and the child proceeded to stay on the first educator until pick up for comfort.

At the time of the incident, there were two educators (with one on their lunch break) and 16 children over the age of 3 in the room.

Details of Action Taken (e.g. First Aid)

The child was assessed for injury but at the time was unable to locate the injury.
The child remained with an educator until pick up.

Please detail what steps were taken to ensure parents were notified as soon as practicable, including time, date and nature of notification

The guardian and parent notified informed us of the injury when they were buckling the child into the car.

Name of Witness to the incident

P01 P01

Please detail what steps were taken or will be taken to prevent or minimise this type of incident in the future

There is currently a language barrier and upon reflecting on the incident, we will implement more communication options including picture cards and translating program.

Photos and Evidentiary Documents

IncidentInjuryTraumallnessRecordOLD_Submission_1014640360.pdf

27 Sep Incident Report



Child Details

Child's Name	P01
Child's Gender	Female
Child's Date of Birth	P02
Parent(s)/Guardians(s) Name	P01
Parent's Email	
Parent(s)/Guardians(s) Phone	P03
Was urgent medical attention required by a registered practitioner/hospital?	Yes
Type of Injury/Trauma	Head injury/concussion
Part of the Body	Face/head

Contact Details

Name	P01 P01
Phone Number	P03
Email Address	P03