



Inquiry into annual and financial reports 2024–2025

Answer to question taken on notice

Asked by: Ms Chiaka Barry MLA

Addressed to: Minister for the Prevention of Domestic, Family and Sexual Violence

In relation to: Domestic, Family and Sexual Violence policy and programs and mHub women's domestic violence program

Hearing: 11 November 2025

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Transcript provided: 14 November 2025

Answer Due: 21 November 2025

MS BARRY: Thank you. Another supplementary, Chair, if that is all right. And again what is the one referral pathway to—is there a waiting list, what is the capacity like?

Ms Bogiatzis: I believe that there is not a waiting list. The information I have is that 188 individuals were supported between—in the last 12 months for the mHub program. I understand that they have a couple of workers that provide support but a critical function that they do is sort of that immediate brokerage and support to women and then they put a lot of effort into trying to connect them into other mainstream services who are well-placed to provide that domestic and sexual violence support. So some of their brokerage has gone to helping women escape violence by paying rent for a very short period, paying other bills, buying groceries, and access to medical support, and also, importantly, tapping into other services that are available to support their navigation of the broader services system.

MS BARRY: Thank you. And do you know how many women were turned away?

Ms Bogiatzis: I do not.

MS BARRY: Is this something that you can take a notice?

Ms Bogiatzis: I am not sure we would have that information. I would need to ask mHub for that information.

MS BARRY: Yes, is that something you can do? Because what I am hearing is that there is funding—that there is stress on the program and that they are having to turn women away because there is not sufficient funding to accommodate—whilst they do not have a waiting list, there is not enough money to accommodate as many people as they would want to. So this oftentimes turn people away.

Ms Bogiatzis: Okay.

MS BARRY: So I was just wondering if there was any way we are capturing that.

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Dr Paterson: Well, what we can do is continue to work with mHub around any concerns if they are having those concerns that they are having to turn people away. We can work with them and discuss that with them.

MS BARRY: Thank you. I think the question was if you could ask for the people who have been turned away if any if they captured that data. I think it would be really important to capture that so you understand what funding requirements would be in the next budget, for example, what funding requirements or capacity that you would need to accommodate. I think that is an important data to capture not just the people they see or the people they turn away.

Dr Paterson: Sure. I am happy to take on notice whether mHub has a waitlist.

MS BARRY: Thank you.

MS BARRY: Yes, just to clarify the question taken on notice, it is how many people have been turned away not if they have a waitlist because sometimes these community organisations do not have a waitlist.

Ms Bogiatzis: I expect it would be difficult, and I can ask mHub, but I expect it would be difficult for them to answer that question because I expect they do everything in their power to find services and supports for their clients whether that is by their own services and programs that they offer or another through a warm referral and explaining the client's situation. So I think it would be easier for me to clarify with mHub whether they have a waitlist.

MS BARRY: It would be good if you could clarify the questions and then come back with whatever they say. If they say we do we not do not turn anyone away, then that is fine but I would really appreciate if that question is put to them.

Ms Bogiatzis: Okay. We can take that on notice.

MS BARRY: Thank you.

Dr Marisa Paterson MLA: The answer to the Member's question is as follows:

The Managing Director of the Multicultural Hub Canberra & Queanbeyan (mHub) provided the following information:

- No women have been turned away from the service.
- mHub do not have or maintain a waitlist for its women's services.

Approved for circulation to the Standing Committee on Social Policy

Signature:

M. Paterson

Date:

19/11/25

By the Minister for the Prevention of Domestic, Family and Sexual Violence, Dr Marisa Paterson MLA