



Inquiry into Auditor-General Report 13/2024: Invoicing and Payments for Digital Health Record Hosting Services

Answer to question taken on notice

Asked by: Ms Fiona Carrick MLA

Addressed to: Mr Holger Kaufmann, Chief Information Officer, Digital Canberra

In relation to: Cost of contracts to deliver DHR

Hearing: 13 October 2025

Uncorrected Proof Transcript p. 45

Transcript provided: 21 October 2025

Answer Due: 28 October 2025

Mr Kaufmann took on notice the following question(s):

MS CARRICK: I understand that the—is the Epic—how much was the Epic one? Because together the NTT one and the Epic are up to around 289 million; is that right?

Mr Kaufmann: I would have to take this notice and do not have the exact numbers in my head.

MS CARRICK: All right, that would be good. If you could take on notice the Epic contract, how much that is up to. Then are there any other contracts or suppliers to deliver the DHR?

Mr Kaufmann: Yes, there certainly are. So we manage almost a hundred contracts in digital health. They all have, or most of them, have something to do with DHR or adjacent system that are required to support health service and the health system in general. But I cannot tell you on the top of my head how many of those are directly related to the DHR. Again, I could take this on notice if you like?

MS CARRICK: Yes, that would be good. If you could take on notice what contracts, who they were, and how much they were for the contracts to implement DHR.

Ms Stephen-Smith: Yes, we will take that on notice.

MS CARRICK: Okay, thank you.

RACHEL STEPHEN-SMITH MLA: The answer to the Member's question is as follows:

The contract value of Epic contract is \$140 million over 10 years (inclusive of GST).

The other major contract related to the Digital Health Record (DHR) is with NTT for hosting services, with a maximum value of \$110 million over 6 years (inclusive of GST).

In addition, there are several other contracts that are largely or in-part related to DHR implementation. These contracts provide essential systems and services that support the functionality and integration of the DHR across the health system. These contracts are as follows:

	(\$ Million)	Life Period (years)
• Integrated Medical Devices Software	2.2	5 years
• First Databank Clinical Terminology Content	2.1	11 years, 7 months
• Blood Bank Solution	1.9	5 years
• Provision of Rhapsody Integration	1.7	3 years
• Data Innovations LCC Middleware Pathology Software	1.1	5 years
• Gastroenterology Middleware Solution	1.1	4 years
• SNOMED Clinical Terminology Content	0.2	4 years, 2 months
• MiPACS Licence and Support Services	0.2	3 years
• Heyex2 Environment Support Services	0.1	5 years, 7 months

These contract values represent the total published agreement amounts, which will be expensed over the duration of each contract.

Approved for circulation to the ...

Signature:



Date:

28/10/25

By the Minister for Health, Rachel Stephen-Smith MLA