



Inquiry into Annual and Financial Reports 2023–2024

Answer to question on notice

Asked by: Mr Thomas Emerson MLA

Addressed to: Minister for Health

Reference: Health – Canberra Health Services

Hearing: 20 February 2025

In relation to: Culture

Question received: 24 February 2025

Answer Due: 03 March 2025

Can you provide the findings of the latest culture survey for each surgical unit in CHS?

RACHEL STEPHEN-SMITH MLA: The answer to the Member's question is as follows:

Canberra Health Services (CHS) has worked hard to build a sense of trust for staff to participate in its culture surveys, to answer honestly and frankly.

CHS does not publicly release results at the individual business unit level to preserve staff confidence and trust in the surveys. Publicly identifying teams that are struggling with culture issues has the potential to stigmatise these teams and undermine progress in addressing the issues identified.

The information is collected from staff on a confidential basis and all results are de-identified, even for internal purposes, to help ensure a good response rate. However, these de-identified results are shared with the teams themselves and key decision makers.

An overview of the results for Medical Officers across CHS from the 2024 Workplace Culture Pulse Survey can be found at [Attachment A](#).

Approved for circulation to the Standing Committee on Social Policy

Signature:

Date:

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By the Minister for Health, Rachel Stephen-Smith