



Inquiry into Annual and Financial Reports 2023–24

Answer to question on notice

Asked by: Mr Andrew Braddock MLA

Addressed to: Minister for City and Government Services

Reference: City and Government Services – TCCS

Hearing: 14/02/2025

In relation to: Community Paths

Question received: 17/02/2025

Answer Due: 25/02/2025

The annual report says 3,229 defects were rectified on community paths.

1. How long on average did it take (median time) to fix a defect? What is the longest?
2. How long on average did it take (median time) to rectify repair a defect reported on Fix My Street? What is the longest?
3. What are other avenues through which defects are reported?
4. How long on average did it take (median time) to fix a reported defect, not on Fix My Street? What is the longest?

Ms Tara Cheyne MLA: The answer to the Member's question is as follows:

1. The response to the first question is detailed in QON 130 asked by Mr Braddock on 6 December 2024.

The longest timeframe for repair was for a work order raised on 30/07/2020. It was completed on 19/04/2024. This was a low priority work order (cosmetic issue - minor path cracking) that did not pose a safety issue.

2. All requests for community path repairs, regardless of origin, are managed using the same systems. As such, the timeframes outlined in response to question 1 are an accurate representation of repair timeframes for defects made via that process.
3. Defects can be identified through Fix My Street submissions, planned inspections, reactive inspections for another issue, requests from other business units/directorates, calls from members of the public to Access Canberra and ministerial correspondence.
4. See above.

Approved for circulation to the Standing Committee on Environment, Planning, Transport and City Services

Signature:

A handwritten signature in blue ink, appearing to be 'Tara Cheyne', written over the printed name.

Date:

20/2/25

By the Minister for City and Government Services, Ms Tara Cheyne MLA