

2023

**THE LEGISLATIVE ASSEMBLY FOR THE
AUSTRALIAN CAPITAL TERRITORY**

TENTH ASSEMBLY

Community Services Directorate Annual Report 2022-23

Corrigendum

**Presented by
Yvette Berry MLA
Deputy Chief Minister
November 2023**

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Corrigendum

Output class 1.1: Social Housing Services

The number of people provided homes was incorrectly reported on page 97 and in the infographics on pages 21 and 96.

Page 21, Infographic, Social Housing text reads:

20,700 people were provided 10,795 public housing properties tenancies

Text should read:

10,795 public housing properties providing homes for 20,424 people*

** all public housing properties, including vacant properties*

Page 96, Infographic, Demographic of public housing, the text reads:

10,795 public housing properties providing homes for over 20,700 people*

Text should read:

10,795 public housing properties providing homes for 20,424 people*

Page 97, Overview, the text reads:

At 30 June 2023, Housing ACT was responsible for the daily management and support of 10,795 public housing tenancies, home to over 20,700 people.

Text should read:

At 30 June 2023, Housing ACT was responsible for the daily management and support of 10,795 public housing properties, home to 20,424 people.

Properties owned or managed by the Commissioner for Social Housing for the ACT by Program

On page 102, Table 11: Properties owned or managed by the Commissioner for Social Housing for the ACT by Program incorrectly states the number of Affordable Rental Office (ARO) properties as 70.

Incorrect table

Table 11: Properties owned or managed by the Commissioner for Social Housing for the ACT by Program, at 30 June 2023.

Properties type	Number of properties	Accommodation units ¹
Public Housing	10,795	
HAAP Community housing and accommodation ²	695	1,037
Other Community housing and accommodation ³	122	140
Affordable Rental Office (ARO)	70	
Total residential properties	11,681	
Narrabundah Longstay sites	121	
Land only (no dwelling)	143	

Corrected table

The correct number of Affordable Rental Office (ARO) properties should be 69.

Table 11: Properties owned or managed by the Commissioner for Social Housing for the ACT by Program, at 30 June 2023.

Properties type	Number of properties	Accommodation units ¹
Public Housing	10,795	
HAAP Community housing and accommodation ²	695	1,037
Other Community housing and accommodation ³	122	140
Affordable Rental Office (ARO)	69	
Total residential properties	11,681	
Narrabundah Longstay sites	121	
Land only (no dwelling)	143	

1. Where boarding houses and multi-dwelling properties are included in the property category, the total number of accommodation units is shown.

2. Housing Asset Assistance Program (HAAP) are Housing ACT properties provided under a service funding agreement or head lease arrangement to deliver services such as community housing, crisis accommodation, supported and transitional accommodation. Housing ACT provides a property maintenance function for these properties, but tenancy management is undertaken by the contacted organisation.

3. Other properties are those that are managed under agreements fall outside of the Public Rental Housing Assistance Program and Housing Assistance Asset Program. Under these arrangements Housing ACT does not undertake tenancy or property maintenance functions. Rather, tenancy and property management arrangements are determined by specific agreements such as those established for Common Ground Gungahlin or CatholicCare Affordable Housing.

Residential Properties (not including ARO properties), in 2022-23

On page 102, Tables 12 and 13 have included the counting of the property going through transfer from the social housing portfolio to the ARO. This is not reflected in the total, reported as 11,611. When the number of properties reported in both tables is added the total should be 11,612. The total number of properties is also reported in the audited Statement of Performance, at Budget Output Class 1 Social Housing Services accountability indicator b result (11,612 properties) for end of 2022-23.

Incorrect tables

Table 12: Residential properties held by type (not including ARO properties), in 2022-23.

Residential properties held by the Commissioner for Social Housing for the ACT	Number	Percentage
House	5,906	50.9%
Flats and townhouses	3,942	33.9%
Older Persons Accommodations	1,764	15.2%
Total Residential properties	11,611	100%

Table 13: Residential properties by size (not including ARO properties), in 2022-23.

Property size	Number	Percentage
One bedroom and studio	1,974	17.0%
Two bedroom	4,108	35.4%
Three bedroom	4,274	36.8%
Four bedroom	967	8.3%
Five bedroom	224	1.9%
Six bedroom or more	65	0.6%
Total	11,611	100.0%

*Note: figures have been rounded to one decimal place

Corrected tables

The total for Tables 12 and 13 should be 11,612.

Table 12: Residential properties held by type (not including ARO properties), in 2022-23.

Residential properties held by the Commissioner for Social Housing for the ACT	Number	Percentage
House	5,906	50.9%
Flats and townhouses	3,942	33.9%
Older Persons Accommodations	1,764	15.2%
Total Residential properties	11,612	100%

Table 13: Residential properties by size (not including ARO properties), in 2022–23.

Property size	Number	Percentage
One bedroom and studio	1,974	17.0%
Two bedroom	4,108	35.4%
Three bedroom	4,274	36.8%
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Five bedroom	224	1.9%
Six bedroom or more	65	0.6%
Total	11,612	100.0%

*Note: figures have been rounded to one decimal place

Output class 1.1: Inclusion and Participation

Multicultural Affairs portfolio

On page 41, Infographic, Multicultural Affairs portfolio, the number of Canberrans who received free assessments of overseas higher education qualifications is incorrectly reported as 143, this should be reported as 146.

Page 41, Infographic, Multicultural Affairs Portfolio reads:

143 Canberrans received free assessments of overseas higher education qualifications

Text should read:

146 Canberrans received free assessments of overseas higher education qualifications

Return to Work Grants

On page 42, the total number of women supported through the Return to Work Grants program was incorrectly reported as 103, this should be reported as 141.

Page 42, the text reads:

A total of 103 individual grants valued at \$1,000 each (with one at \$2,000) were provided to women on low incomes who have been absent from the workforce for 6 months or more.

Text should read:

A total of 141 individual grants valued at \$1,000 each (with one at \$2,000) were provided to women on low incomes who have been absent from the workforce for 6 months or more.

Youth Engagement

The total amount of funding awarded and the number of individuals and groups supported through the Youth InterACT Scholarship Program is incorrectly reported in the Infographic on page 41 and the text on page 48.

Page 41, Infographic, Youth Engagement portfolio reads:

\$37,844 provided for Youth InterACT Scholarship Program to support 51 individuals and 10 youth groups

Text should read:

\$41,354 provided for Youth InterACT Scholarship Program to support 58 individuals and 9 youth groups

Page 48, Youth Scholarship Program, text reads:

Youth Scholarship Program- The Youth InterACT Scholarship Program provided funding of \$28,833 to support 34 individuals and 9 groups of young people.

Text should read:

Youth Scholarship Program- The Youth InterACT Scholarship Program provided funding of \$41,354 to support 58 individuals and 9 groups of young people.

On page 189, Table 75: Recurrent Grant funding for Youth Engagement recipient 2022-23, there is a typographical error. Under 'Term of Grant' the data insert should read '1 year – to 30 June 2023'.

Table 75: Recurrent Grant funding for Youth Engagement recipient in 2022–23.

Recipient	Project purpose/Summary	Term of Grant (if applicable)	Amount (\$)
Sexual Health and Family Planning ACT Incorporated	Online resources and associated collateral to complement Council's existing consent brochure		\$11,000
Total Funding			\$11,000

The correct text should read:

Table 75: Recurrent Grant funding for Youth Engagement recipient in 2022–23.

Recipient	Project purpose/Summary	Term of Grant (if applicable)	Amount (\$)
Sexual Health and Family Planning ACT Incorporated	Online resources and associated collateral to complement Council's existing consent brochure	1 year - to 30 June 2023	\$11,000
Total Funding			\$11,000

Additional corrections

Children Youth and Families

On page 21, Infographic, Children and Young People, the data of how many clients accessed the Child Development Service is incorrectly recorded as 3,108.

Page 21, Infographic, Children and Young People reads:

3,108 clients accessed the Child Development Service

Text should read:

3,180 clients accessed the Child Development Service

Child and Family Centre Client Satisfaction Survey

On page 429, Table 109: Reported Child and Family Client Satisfaction comparison of 5 years, the table incorrectly states the proportion satisfied for the period 2022-23 as 95.

Incorrect table

Table 109: Reported Child and Family Centre Client Satisfaction comparison of 5 years

	2018-19	2019-20	2020-21	2021-22	2022-23	Response rate
Proportion satisfied	99	98.6	97.3	96	95	

Corrected table

The correct number of proportion satisfied for 2022-23 should be 94.

Table 109: Reported Child and Family Centre Client Satisfaction comparison of 5 years

	2018-19	2019-20	2020-21	2021-22	2022-23	Response rate
Proportion satisfied	99	98.6	97.3	96	94	

Social Recovery

Developing the ACT Social Recovery Framework

On page 50, Developing the ACT Social Recovery Framework, the amount of money the directorate received to engage a consultant over 2 years to co-design an ACT Social Recovery Framework incorrectly states \$240,000.

Page 50, Developing the ACT Social Recovery Framework, text reads:

During 2022–23, the directorate received \$240,000 to engage a consultant over 2 years to co-design an ACT Social Recovery Framework.

Text should read:

During 2022–23, the directorate received \$242,000 to engage a consultant over 2 years to co-design an ACT Social Recovery Framework.

Work Health and Safety reporting

On page 200, Table 77 and 78 have typographical errors. The highlighted years are recorded as 2018/-19 and 20149-20, and the No. new 5 day claims for 2019-20 on Table 77 is recorded as 813.

Incorrect tables

Table 77: Target 1 – reduce the incidence rate of claims resulting in one or more weeks off work by at least 30 per cent by 2022.

Financial year	No. new 5 day claims	Rate per 1000 employees	Directorate or public sector body Target	ACTPS no. new 5 day claims	Rate per 1000 employees	ACTPS Target
2012-13	22	18.32	17.20	274	13.42	12.08
2013-14	20	16.67	16.67	257	12.20	11.70
2014-15	15	12.66	16.14	228	10.49	11.33
2015-16	13	13.55	15.61	205	9.36	10.96
2016-17	9	9.32	15.08	243	10.91	10.58
2017-18	13	15.42	14.54	202	8.93	10.21
2018/-19	9	10.15	14.01	201	8.05	9.84
20149-20	813	13.28	13.48	231	9.32	9.46
2020-21	8	8.20	12.95	325	12.46	9.09
2021-22	10	10.09	12.42	255	9.37	8.72
2022-23	10	9.37	12.42	255	8.98	8.72

Table 78: Target 2– reduce the incidence rate of claims for musculoskeletal disorders (MSD) resulting in one or more weeks off work by at least 30 per cent by 2022.

Financial year	No. new 5 day MSD claims	Rate per 1000 employees	Directorate or public sector body Target	ACTPS no. new 5 day MSD claims	Rate per 1000 employees	ACTPS Target
2012-13	17	14.15	10.16	183	8.96	8.29
2013-14	12	10.02	10.28	175	8.31	8.03
2014-15	7	5.91	9.95	144	6.63	7.78
2015-16	9	9.38	9.62	146	6.67	7.52
2016-17	5	5.18	9.30	150	6.73	7.26
2017-18	6	7.12	8.97	128	5.66	7.01
2018/-19	5	5.64	8.64	102	4.31	6.75
20149-20	8	8.17	8.31	126	5.09	6.49
2020-21	7	7.17	7.98	194	7.44	6.24
2021-22	3	3.03	7.66	118	4.33	5.98
2022-23	4	3.75	7.66	106	3.73	5.98

Corrected tables

The correct dates in Table 77 and 78 should be 2018-19 and 2019-20, and the No. new 5 day claims on Table 77 is 13.

Table 77: Target 1 – reduce the incidence rate of claims resulting in one or more weeks off work by at least 30 per cent by 2022.

Financial year	No. new 5 day claims	Rate per 1000 employees	Directorate or public sector body Target	ACTPS no. new 5 day claims	Rate per 1000 employees	ACTPS Target
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2015-16	13	13.55	15.61	205	9.36	10.96
2016-17	9	9.32	15.08	243	10.91	10.58
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2021-22	10	10.09	12.42	255	9.37	8.72
2022-23	10	9.37	12.42	255	8.98	8.72

Table 78: Target 2– reduce the incidence rate of claims for musculoskeletal disorders (MSD) resulting in one or more weeks off work by at least 30 per cent by 2022.

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2013-14	12	10.02	10.28	175	8.31	8.03
2014-15	7	5.91	9.95	144	6.63	7.78
2015-16	9	9.38	9.62	146	6.67	7.52
2016-17	5	5.18	9.30	150	6.73	7.26
2017-18	6	7.12	8.97	128	5.66	7.01
2018-19	5	5.64	8.64	102	4.31	6.75
2019-20	8	8.17	8.31	126	5.09	6.49
2020-21	7	7.17	7.98	194	7.44	6.24
2021-22	3	3.03	7.66	118	4.33	5.98
2022-23	4	3.75	7.66	106	3.73	5.98