



Standing Committee on Health and Community Wellbeing

Inquiry into Annual and Financial Reports 2021-2022 **ANSWER TO QUESTION ON NOTICE**

Asked by **MS LEANNE CASTLEY MLA**:

Reference: Hearing on 1 November 2022, Annual Report of CHS

In relation to: CHS annual report 2021-22 Page 32, 34, 35, 36

Each of the pages listed above mention reviews that occurred during 2021-22. We also know that cardiology, ICU and paediatrics were reviewed.

For (a) CHS and (b) ACT Health

- 1) How many reviews were commissioned during 2021-22?
 - a) What were the titles for each review?
- 2) What was the total cost for (i) internal and (ii) external reviews?
- 3) How many divisions/wards were reviewed in 2021-22 and what were they?
 - a) What were the recommendations from these reviews?
- 4) How many divisions/wards have been reviewed twice or more within two years?

MINISTER STEPHEN-SMITH MLA: The answer to the Member's question is as follows:

Canberra Health Services (CHS)

- 1) Eight.
 - a)
 - i. Community Care Program Review – External Review \$150,000
 - ii. Spiritual Support Services Review – External Review \$16,800

- iii. Confidential Report to ACT Health – Preliminary assessment into the Intensive Care Unit (the Deegan Review) – External \$55,313.90
- iv. Confidential Report to ACT Health – Preliminary assessment into the Cardiology Department (the Deegan Review) – External \$51,529.25
- v. The Paediatric Organisation and Service Review – External Review \$87,230.00
- vi. The Child Health Targeted Support Services review – External Review \$5159.56
- vii. The External Benchmarking Evaluation Project - Paediatric Endocrinology and Diabetes Services is still ongoing and costings cannot be provided at this stage.
- viii. CHS Governance Realignment – External review \$41,250

2) What was the total cost for:

- i. Internal reviews - Nil
- ii. External reviews – A full amount cannot be provided as one of the reviews commissioned during that financial year is still ongoing.

3) The reviews above, except the Deegan Reviews, were service level reviews and not based on specific wards. The Intensive Care Unit (ICU) and the Cardiology Department were the only wards/service areas specifically reviewed.

a. What were the recommendations from these reviews?

- i. Community Care Program Review – The review has not been finalised, as such, recommendations are not available.
- ii. Spiritual Support Services Review – implementation of a 7-day service with an evidence-based model of care.
- iii. Confidential Report to ACT Health – Preliminary assessment into the ICU (the Deegan Review) – The recommendations have been made publicly available under FOI.
- iv. Confidential Report to ACT Health – Preliminary assessment into the Cardiology Department (the Deegan Review) – The recommendations have been made publicly available under freedom of information.
- v. The Paediatric Organisation and Service Review – please refer to Standing Committee on Health and Community Wellbeing – Inquiry into Annual and Financial Reports 2021-2022 Question on Notice No. 30 – Paediatrics and Paediatric Surgery
- vi. The Child Health Targeted Support Services review – Standing Committee on Health and Community Wellbeing – Inquiry into Annual and Financial Reports 2021-2022 Question Taken on Notice No. 6 Paediatric Reviews

vii. The External Benchmarking Evaluation Project - Paediatric Endocrinology and Diabetes Services is still ongoing and recommendations cannot be provided at this stage.

viii. CHS Governance Realignment

- a. Align on a future cadence for Tier 0-2 committees and issue revised calendar invites.
- b. Review and finalise Draft Terms of Reference for Tier 0-2 Committees, to commence from January 2022.
- c. Develop standing agendas and 2022 workplans for each Tier 0-2 Committee.
- d. Schedule all professional forums to align to future meeting cadence.
- e. Recruit the Independent Members of the CHS Governance Committee, including an Independent Chair, with Health Services Management expertise, for the CHS Governance Committee.
- f. Refresh Membership of the Audit and Risk Committee to include Logistics Expertise and invite the Chair to the CHS Governance Committee.
- g. Develop an organisation wide communication cascade, which supports vertical and horizontal communication for all staff.
- h. Develop a consistent induction process for Committees to use to onboard new members.
- i. Provide training to Chairs of all Tier 0-3 Committees.
- j. Meet with ACT Health to align on respective responsibilities, and required governance, for research and ICT (including SLA), and agree principles for CHS involvement in ACT Governance structures.
- k. Institute three Executive Off-sites per year where the full CHS Executive have dedicated time set aside to collectively explore strategic challenges, and co-design solutions.
- l. Establish a SharePoint or other solution for consistently filing and storing all Committee Papers (including Terms of Reference, work plans and annual reviews).
- m. Tier 2 Chairs meet with Chairs of each Tier 3 Committee to agree transition plans for Committees ceasing and revised Terms of Reference and focus for those continuing.
- n. Rename CHS Governance Committee as CHS Governing Committee and cascade through Terms of Reference.

- o. Develop and implement consistent design principles for the involvement of Carer and Consumer Members in Governance and Management Committees, including clarity of role and remit, and alignment on implementation of a Consumer and Carer Sub-Committee.
- p. Undertake a full review of Quality Assurance Committees, to ensure consistent design principles, alignment to legislation and value to CHS and the Community.

ACT Health Directorate (ACTHD)

- 1) ACTHD has not commissioned any relevant reviews in relation to CHS, including cardiology, ICU and paediatrics. It has commissioned a number of reviews as provided to Procurement ACT. This includes a structural review of the Population Health Division, and a post-implementation review of the response to the 2020 review of HR functions, resourcing requirements and capabilities of the ACT public health system.

Due to the nature of work undertaken by the ACT Health Directorate as a non-service provider the nature of reviews will greatly differ. Due to the varied nature of reviews of business processes collation of this information would be considered an unreasonable diversion of directorate resources.

In instances where it is appropriate for a review to be made publicly available these are located on the relevant directorate's website as per below:

- ACT Health Directorate https://www.act.gov.au/about-this-site/browse/act-government/act-government-directorates/health_directorate
- Canberra Health Services <https://www.canberrahealthservices.act.gov.au/>

If the member would like a briefing on specific areas of the ACT's public health services to discuss the work that has been undertaken this can be arranged with the relevant officials.

- 2) See response to Question 1.
- 3) Nil.
- 4) See response to Question 1.

Approved for circulation to the Standing Committee on Health and Community Wellbeing

Signature:

A handwritten signature in blue ink, appearing to be 'R. Stephen-Smith', written in a cursive style.

Date:

21/3/23

By the Minister for Health, Rachel Stephen-Smith MLA