



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

QTON No. 1

STANDING COMMITTEE ON ENVIRONMENT AND TRANSPORT AND CITY SERVICES
MS TARA CHEYNE MLA (CHAIR), CANDICE BURCH MLA (DEPUTY CHAIR), JAMES MILLIGAN MLA

Inquiry into referred 2018–19 Annual and Financial Reports
ANSWER TO QUESTION TAKEN ON NOTICE
Wednesday 13 November 2019

Asked by Tara Cheyne MLA:

In relation to: Breakdown of construction-related noise complaints outside of allowable times

THE CHAIR: Do you have a breakdown about the construction complaints that are about construction works that are taking place outside of hours, that it is supposed to be taking place, rather than just amplified noise of construction?

Mrs Sargent: No, so building and construction is actually the construction activity the complaints are about. So they are not about amplified noise.

THE CHAIR: Yes.

Mrs Sargent: So they are to do with the actual building on the—

THE CHAIR: But I assume you are getting—I assume there is no time limit about when you are getting construction complaints. So sometimes you are getting construction complaints when construction work is allowed to be going ahead, but—

MISS C BURCH: It is just loud.

THE CHAIR: Yes, and it is just loud, exactly.

MISS C BURCH: As opposed to noise complaints when it is taking place outside of the provision time, are they reported separately?

Mrs Sargent: Most of them are actually outside the permitted hours, not do to with it being above the standard—

THE CHAIR: Do you have that breakdown?

Mrs Sargent: I would have to get that for you.

THE CHAIR: Okay, only if it is not too much trouble.

Mrs Sargent: And I am actually not too sure that we collect that, in terms of—



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THE CHAIR: Yes, and if you do not, that is fine.

MISS C BURCH: If you do collect it, can you provide it on notice?

Mrs Sargent: Yes.

Mick Gentleman MLA: The answer to the Member's question is as follows:—

In 2018-2019 there were 496 complaints recorded by Access Canberra about construction noise of which:

- 338 complaints alleged the construction noise occurred out of hours;
- 78 complaints concerned noise from construction works occurring during permitted times; and
- 80 complaints had insufficient information about the time of the noise to determine if the complaint was actually after hours.

Approved for circulation to the Standing Committee on Environment and Transport and City Services

Signature:

A handwritten signature in black ink, appearing to be "MG", written over a horizontal line.

Date:

25/11/19

By the Minister for the Environment and Heritage, Mick Gentleman MLA