



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

SELECT COMMITTEE ON ESTIMATES 2013-2014

JEREMY HANSON CSC MLA (CHAIR), CHRIS BOURKE MLA (DEPUTY CHAIR), MICK GENTLEMAN MLA, BRENDAN SMYTH MLA

**ANSWER TO QUESTION TAKEN ON NOTICE
DURING PUBLIC HEARINGS**



Asked by ALISTAIR COE on 27 JUNE 2013 : TONY GILL took on notice the following question(s):

[Ref: Hansard Transcript 27 JUNE 2013 PAGE 48]

In relation to:

When will the ESA roundabout be complete?

SHANE RATTENBURY : The answer to the Member's question is as follows:-

Advice from the contractor is that the roundabout will be completed by the end of July 2013.

Approved for circulation to the Select Committee on Estimates 2013-2014

Signature:

Date:

4/7/13

By the Minister for Territory and Municipal Services, Shane Rattenbury MLA

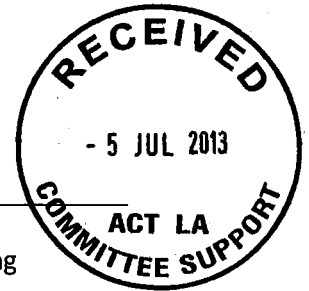


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ANSWER TO QUESTION TAKEN ON NOTICE DURING PUBLIC HEARINGS



Asked by BRENDAN SMYTH on 27 JUNE 2013: JAMES RONCON took on notice the following question(s):

[Ref: Hansard Transcript 27 JUNE 2013 PAGE 59]

In relation to:

Where does ACTION revenue come from suburban routes compared by main/thru routes?
Can we please get a breakdown of revenue by routes?

SHANE RATTENBURY: The answer to the Member's question is as follows:-

The following table shows the GST exclusive value of ticket sales broken down by service type and route number operated by ACTION in 2012/13.

This information is produced from the MyWay ticketing system and includes data loaded from the MyWay consoles on buses up to and including 30 June 2013. It may be subject to slight variation once all travel data for the reporting period is consolidated into the system, e.g. from vehicles being repaired off site.

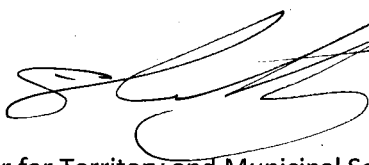
Service Type	Route	Sales
Blue Rapid	300	\$708,939.78
	312	\$758,075.79
	313	\$744,274.13
	314	\$654,275.98
	315	\$614,807.45
	318	\$804,659.69
	319	\$942,489.64
Gold Line	2	\$786,114.54
	3	\$552,874.16
Green Line	4	\$286,436.89
	5	\$413,380.12
Red Rapid	200	\$1,192,932.99
Route Service	10	\$505,899.61
	11	\$211,303.40
	111	\$168,452.37
	12	\$7,614.52
	13	\$7,748.07

14	\$11,131.51
15	\$14,442.76
16	\$121,742.83
160	\$78,172.75
161	\$30,703.53
162	\$73,949.76
17	\$150,970.21
18	\$5,342.88
19	\$4,747.68
21	\$32,230.49
22	\$39,453.27
225	\$60,746.65
226	\$43,456.02
227	\$36,401.30
23	\$63,036.18
24	\$56,672.77
25	\$69,006.53
26	\$75,402.70
265	\$31,580.03
267	\$45,369.95
27	\$128,433.87
28	\$84,677.78
30	\$396,442.65
31	\$230,706.80
39	\$515,624.98
43	\$124,828.92
44	\$114,504.80
45	\$86,906.74
50	\$52,955.55
51	\$373,547.90
52	\$321,784.24
55	\$102,174.72
56	\$451,599.71
57	\$189,150.99
58	\$326,635.31
59	\$319,481.09
6	\$475,785.21
60	\$102,476.67
61	\$103,660.37
62	\$97,720.12
63	\$137,252.41
64	\$104,482.45
65	\$131,488.28
66	\$142,479.45
67	\$112,651.55
7	\$306,975.31
71	\$15,395.37
73	\$3,019.95
74	\$1,826.97

	75	\$3,396.45
	76	\$2,188.12
	77	\$464.78
	8	\$133,776.24
	80	\$171,555.09
	81	\$2,511.75
	82	\$1,798.13
	88	\$756.68
	9	\$72,916.69

Approved for circulation to the Select Committee on Estimates 2013-2014

Signature:



Date:

4/7/13

By the Minister for Territory and Municipal Services, Shane Rattenbury MLA



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**ANSWER TO QUESTION TAKEN ON NOTICE
DURING PUBLIC HEARINGS**

Asked by ALISTAIR COE on 27 JUNE 2013: PAUL PETERS took on notice the following question(s):

[Ref: Hansard Transcript 27 JUNE 2013 PAGE 60]

In relation to:

What are the total number of boardings for 2012/2013?

SHANE RATTENBURY : The answer to the Member's question is as follows:-

The total number of boardings for 2012-13 was 18,139,186.

This information is produced from the MyWay ticketing system and includes data loaded from the MyWay consoles on buses up to and including 30 June 2013. It may be subject to slight variation once all travel data for the reporting period is consolidated into the system, e.g. from vehicles being repaired off site.



Approved for circulation to the Select Committee on Estimates 2013-2014

Signature:

Date:

5/7/13

By the Minister for Territory and Municipal Services, Shane Rattenbury MLA



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**ANSWER TO QUESTION TAKEN ON NOTICE
DURING PUBLIC HEARINGS**



Asked by ALISTAIR COE on 27 JUNE 2013: SHANE RATTENBURY took on notice the following question(s):

Ref: Hansard Transcript 27 JUNE 2013 PAGE 63

In relation to:

What is the average ACTION bus passenger journey distance?

SHANE RATTENBURY: The answer to the Member's question is as follows:-

Passenger travel distances are not easily available from the MyWay system and given the resource cost involved in collecting the data, and the limited usefulness of this data to ACTION, I am not prepared to answer this particular request at this point.

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Signature:

Date:

4/7/13

By the Minister for Territory and Municipal Services, Shane Rattenbury MLA

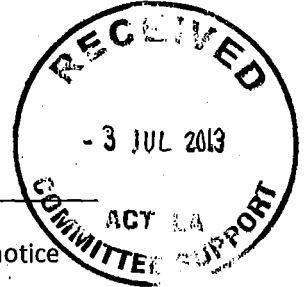


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**ANSWER TO QUESTION TAKEN ON NOTICE
DURING PUBLIC HEARINGS**



Asked by MR BRENDAN SMYTH MLA on Friday 14 June 2013: DR MAXINE COOPER took on notice the following question(s):

Hansard Transcript Friday, 14 June 2013 Page No. 86.

In relation to the:

Performance Audit: Governance and Administrative Arrangements for the Regulatory Review of Water and Sewerage Prices – Independent Competition and Regulatory Commission and ACTEW:

MR SMYTH: Is there a terms of reference being issued?

ACTING AUDITOR-GENERAL: The answer to the Member's question is as follows:

The objective of the audit is to provide an independent opinion to the Legislative Assembly on the efficiency and effectiveness of the processes for the regulatory review of water and sewerage prices in the ACT. This includes the consideration of:

- the clarity of the roles and responsibilities of key entities involved in the regulatory review of water and sewerage prices in the ACT, specifically the Independent Competition and Regulatory Commission (ICRC) and ACTEW (and ACTEW Water);
- the efficiency and effectiveness of the ICRC's administrative processes for undertaking the regulatory review of water and sewerage prices in the ACT; and
- the efficiency and effectiveness of the communication protocols between key entities involved in the regulatory review of water and sewerage prices in the ACT, specifically the ICRC and ACTEW (and ACTEW Water).

The audit will also seek to identify, if possible, whether ACTEW has cooperated, as required, in the regulatory review process.

INSTRUCTIONS FOR ANSWERING QUESTIONS TAKEN ON NOTICE (QTON):

1. QTON answers must be lodged in signed hard copy (not emailed) to the Committee Support office within **5 working days of the hearing day when the question was taken on notice**. Day 1 is the first working day after the day of the hearing in which the question is taken on notice. *Example: If the question is taken on notice on Monday, you must submit the answer by close of business the following Monday. This applies even if the hearings for the portfolio stretch across several days.*
2. Where an answer provides a referral to sources of information in published documents, the answer should include the exact name of the document, the author and agency publishing the document, the specific page number/s, and a hyperlink to the document, if it is published on the internet.

The audit will include the consideration of:

- the governance arrangements and administrative processes, including communication protocols, within the ICRC and ACTEW (as well as entities associated with ACTEW such as ACTEW Water), with respect to the regulatory review of water and sewerage prices in the ACT. This includes:
 - the processes used by the ICRC to identify and request information from agencies to assist the Commission; and
 - the processes used by ACTEW to respond to the ICRC;
- legislative basis and support for entities engaged in the regulatory review of water and sewerage prices in the ACT; and
- the costs associated with the determination.

The audit will not examine the actual prices that have been, or may be, set for the supply of water and sewerage within the ACT.

On Friday, 14 June 2013 the Select Committee on Estimates 2013-14 was advised by the Auditor-General that the audit will include the consideration of issues brought to the attention of the Auditor-General by the ICRC.

Approved for circulation to the Select Committee on Estimates 2013-2014

Signature:



Date: 3 July 2013

By the Acting Auditor-General, Mr Bernie Sheville



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ANSWER TO QUESTION ON NOTICE



Mr Doszpot : To ask the Minister for Ageing

Ref: Community Relations, BP4, pg # 327, Output Class 3.1

In relation to: Vietnam Veterans and Veterans' Federation ACT Inc.

Support to the Vietnam Veterans and Veterans' Federation ACT Inc. was budgeted at \$70k annually to 2015 in last year's budget, however, according to the Federation's budget submission this was later changed to a grant? Why was this so?

- Was this explained to the Federation?
- Were details provided to them on how they could apply for future grants if funding under the budget was not provided?

Andrew Barr : The answer to the Member's question is as follows:–

The Vietnam Veterans and Veterans' Federation ACT Inc (VVVFA) 2012-13 Budget submission to the ACT Government sought financial support to maintain the services that contribute to the mental health and wellbeing of its members and partners, as well as serving service people resident in Canberra.

The 2012-13 Budget provided support of \$210,000 over three years and appropriated these funds to the then Chief Minister and Cabinet Directorate.

Although this was not part of a grant program, it is usual practice that when a direct service is not being provided to the ACT Government a grant is issued.

Advice on the grants process and completion of the Deed of Grant was provided to the VVVFA prior to payment of the grant.

Extension to the current funding arrangements beyond 2015-16 will need to be sought by VVVFA, and considered by the Government, as part of future budget deliberations.

The VVVFA will be advised of the process for seeking future grants funding prior to the expiration of current funding arrangements.

It should be noted that the VVVFA also received a grant through the 2012-2013 ACT Seniors Grants and Sponsorship Program for 'Old Diggers Jolly Jaunts', a program to 'provide bus trips to help reduce social isolation, encourage new friendships, improve self image, and help individuals to gain the confidence to re-engage with their local community.'

Approved for circulation to the Select Committee on Estimates 2013-2014

Signature: *Andrew Barr*

Date: 12.7.13

By the Acting Chief Minister, Andrew Barr MLA



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QUESTION ON NOTICE

STEVE DOSZPOT MLA : To ask the Minister for Ageing

Ref: Community Relations, BP4, pg # 327, Output Class 3.1

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STEVE DOSZPOT MLA

02 July 2013

INSTRUCTIONS FOR LODGING QUESTIONS ON NOTICES (QON):

Please remember, as discussed in the information sessions on the Estimates Inquiry:

1. Each QON must be brought to the Committee Support office as a signed hard copy AND, the same day, emailed in Word format to lydia.chung@parliament.act.gov.au
2. This must occur within **3 working days of when you were sent the uncorrected proof transcript**. Day 1 of the 3 working days is the working day immediately following the working day you were sent the uncorrected proof transcript. **Example:** *The hearing is on Monday. If you are sent the uncorrected proof transcript of the hearing the next day (that is usually when it arrives), you must submit the QON by close of business the Friday of the same week.*



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QUESTION ON NOTICE



STEVE DOSZPOT MLA: To ask the Minister for Ageing

Ref: Community Relations, BP4, pg # 327, Output Class 3.1

In relation to: Anglicare sell off of aged care homes

Anglicare has announced it is to sell two of its aged care facilities in Canberra – Ginninderra Gardens in Page and Brindabella Gardens in Curtin because they are no longer financially viable. Ginninderra Gardens was earlier identified as one of the homes whose residents were malnourished.

- 1) What impact will this have on the availability of aged care beds in the ACT?
- 2) What options are open to the ACT Government to ensure a sufficient number of aged care beds are available for ACT residents?

MINISTER RATTENBURY : The answer to the Member's question is as follows:-

- 1) Anglicare has indicated the facilities will not be closing and will continue to provide care and services to all residents in their aged care during the process of divestment. Their intention is to transfer their facilities to a new aged care provider. They are working with the Department of Health and Ageing around meeting milestones for refurbishing and reopening the Ginninderra Gardens Nursing Home. The full impact on the availability of aged care beds will not be known until after the eventual sale.
- 2) Aged care services are the responsibility of the Australian Government. The process for planning the annual allocation and distribution of new residential, community and flexible aged care places is set out in the *Aged Care Act 1997* (the Act).

Approved for circulation to the Select Committee on Estimates 2013-2014

Signature:

Date: 9/7/13

By the Minister for Ageing, Shane Rattenbury MLA



LEGISLATIVE ASSEMBLY

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QUESTION ON NOTICE



STEVE DOSZPOT MLA : To ask the Minister for Ageing

Ref: Community Relations, BP4, pg # 327, Output Class 3.1

In relation to: One in five aged care residents malnourished

With a study conducted by the University of Canberra finding that one in five ACT residents living in aged care homes are malnourished how closely is the Directorate working with the Commonwealth government and aged care facilities to address this issue?

MINISTER RATTENBURY MLA : The answer to the Member's question is as follows:—

The Australian Government is responsible for aged care standards, accreditation and registration in residential aged care facilities. The Chief Minister wrote to the Federal Minister for Mental Health and Ageing on 23 May 2013 raising concerns about the research findings.

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QUESTION ON NOTICE



STEVE DOSZPOT MLA : To ask the Minister for Ageing

Ref: Accountability Indicators, BP4, pg # 331, Output Class 3.1

In relation to: Community relations

- a. Number of partnership forums with the community
 - In relation to Ageing, what were the details of the Partnership forums held in the last financial year?
 - These forums were held to foster strategic partnerships to improve sector viability in the ACT, why has this outcome now been discontinued?
- c. Number of visits to community service organisations
 - In relation to Ageing, what are the details of the funded service organisations visited?
- d. Tenant satisfaction with management of community facilities as measured by annual survey
 - In relation to Ageing, what service and assistance do Community Facility Managers receive from the Directorate?
 - What could be done to achieve a greater satisfaction rate than 80%?
- e. Funded organisations' satisfaction with government contract administration (as measured by annual survey)
 - 15% of funded organisations surveyed have indicated they are not satisfied with the way their contracts are administered; in relation to ageing what are the issues?
 - How are these issues being addressed?
 - What could be done into the future to increase the satisfaction level?
- f. Number of grant programs administered (Seniors grants)
 - What are the details for the 1 grant to be administered in the next financial year?
 - What is the total cost of this grant?
 - Why is only one grant to be allocated?

- How is eligibility for the grant assessed?
- How many Seniors grants were administered in 2012-2013?
 - What were the details of these grants?
 - What was the value of these grants?
- g. Number of Ministerial Councils that received secretariat support and policy advice
 - What support and policy advice are provided to the Ministerial Council on Ageing?

SHANE RATTENBURY MLA: The answer to the Member's question is as follows:–

The questions for this Question on Notice are directed at accountability indicators which are the responsibility of the Minister for Ageing, Minister for Aboriginal and Torres Strait Islander Affairs and the Minister for Community Services. The Minister for Ageing is responding to questions f. and g.

- a.
- The partnership forums referred to in Output 3.1a (Community Relations), are not an Office for Ageing accountability measure. The accountability indicator in Output 3.1h is the number of Ministerial Councils that received secretariat support, and this includes the Ministerial Advisory Council on Ageing, which is also a partnership forum.
 - The measure has been discontinued, not the forums, as explained in the Estimates Hearings by Ms Maureen Sheehan. [Estimates 28-06-13 p1210]

- c.
- The number of visits to community service organisations is not an Office for Ageing measure. The Office for Ageing visits COTA ACT twice yearly to primarily discuss the Seniors Card Program and Seniors Week.

d.

The services that are delivered to tenants/licenses depend on the nature of the facility but include:

- planned and mandatory maintenance to determined schedules;
- responsive and tenant requested maintenance;
- end -to -end management of minor capital works, refurbishments and upgrades;
- tenancy management services and advice;
- building and operational services received through large contracts e.g. cleaning; and
- security, grounds maintenance, fire monitoring.
- The level of satisfaction continues to increase. New planned works and repairs and maintenance arrangements were introduced which could have affected the outcome of the survey as tenants get used to the new requirements. Staff that deal with tenants will undertake Customer Relations training in 2013 – 2014.

- e.
- This survey does not inform any response to age-specific services

f.

- The total cost of the Participation (seniors) Grants and Sponsorship Program is \$100,000.
- Output measure 3.1g states it is one grant program
- Eligibility is assessed against published guidelines by a panel of government and community members, and this panel also makes funding recommendations to the Minister for Ageing.

The Guidelines are available at:

http://www.dhcs.act.gov.au/data/assets/pdf_file/0004/464332/Participation-Seniors-Grants-and-Sponsorship-Guidelines-2013-14.pdf

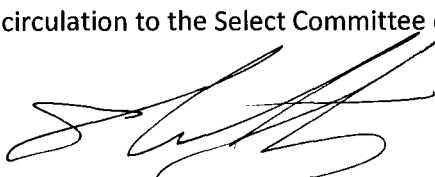
- In 2012-2013, 19 Grants and two Sponsorships were funded to the value of \$100,000. A financial breakdown of individual grants and sponsorships will appear in the Directorate's 2012-2013 Annual Report. The list of participation grant recipients is found at:
- http://www.dhcs.act.gov.au/wac/ageing/seniors_grants

g.

- The Office for Ageing provides the secretariat for the Ministerial Advisory Council on Ageing. This Office organises the recruitment of Council members, notifies members of meetings, information on how to submit agenda papers, meeting venue, and prepares the minutes of meetings. This Office conducts research and liaison with other Government Directorates.

Approved for circulation to the Select Committee on Estimates 2013-2014

Signature:



Date: 12/7/13

By the Minister for Ageing, Shane Rattenbury MLA



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QUESTION ON NOTICE

STEVE DOSZPOT MLA : To ask the Minister for Ageing

Ref: Accountability Indicators, BP4, pg # 331, Output Class 3.1

In relation to: Community relations

- a. Number of partnership forums with the community
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STEVE DOSZPOT MLA
02 July 2013



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QUESTION ON NOTICE



STEVE DOSZPOT MLA : To ask the Minister for Ageing

Ref: Community Relations, BP4, pg # 327, Output Class 3.1

In relation to: Community relations output description

1. What support and development activities will be provided to strengthen the engagement and foster community relations and participation within the ageing community?
2. What programs will be implemented to improve access to services for the Ageing?
 - a) How will these programs be implemented?
 - b) What funding will be used to support these programs?

Shane Rattenbury MLA: The answer to the Member's question is as follows:-

1. The Office for Ageing will continue to strengthen engagement with the ageing community, and foster community relations and participation, through:
 - the publication and distribution of the monthly ACT Seniors eNews, and other publications;
 - support of the Ministerial Advisory Council on Ageing;
 - funding of COTA ACT for Seniors Week activities;
 - engaging with government and non-government organisations and older people at key events such as the Seniors Week Expo, Canberra Retirement and Lifestyle Expo, and other community events;
 - promoting and funding the Participation (Seniors) Grants and Sponsorship Program;
 - promoting and organising the Life's Reflections Photographic Competition and Exhibition;
 - undertaking surveys of older Canberrans regarding the age-friendliness of the city; and
 - promoting and funding the Elder Abuse Prevention Program, including the Older Persons Abuse Prevention Referral and Information Line (APRIL), and annual World Elder Abuse Awareness Day on 15 June.

Additional initiatives in 2013-14 will include a Silver Screen Film Festival for the mature audience and hosting the first Australian Age-friendly Cities and Communities Conference on 9 October 2013, which will include places for up to 70 older Canberrans.

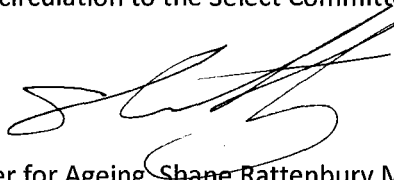
2. Programs that improve access to services for the ageing include the ACT Seniors eNews, the ACT Seniors Information Online portal, the Seniors Week Expo, the Canberra Retirement and

Lifestyle Expo, the Abuse Prevention Referral and Information Line (6205 3535). Older people who become involved in Seniors Grants projects become more aware of other community services and activities.

a) and b) These programs will be implemented by the Office for Ageing within its annual operational budget.

Approved for circulation to the Select Committee on Estimates 2013-2014

Signature:



Date: 9/7/13

By the Minister for Ageing, Shane Rattenbury MLA



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

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JEREMY HANSON CSC MLA (CHAIR), CHRIS BOURKE MLA (DEPUTY CHAIR), MICK GENTLEMAN MLA, BRENDAN SMYTH MLA

QUESTION ON NOTICE

STEVE DOSZPOT MLA : To ask the Minister for Ageing

Ref: Community Relations, BP4, pg # 327, Output Class 3.1

In relation to: Community relations output description

1. What support and development activities will be provided to strengthen the engagement and foster community relations and participation within the ageing community?
2. What programs will be implemented to improve access to services for the Ageing?
 - a. How will these programs be implemented?
 - b. What funding will be used to support these programs?

STEVE DOSZPOT MLA
02 July 2013

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QUESTION ON NOTICE



STEVE DOSZPOT MLA: To ask the Minister for Community Services

Ref: Works In Progress, BP4, pg # 339, Output Class 3.1

In relation to: Projects running behind schedule

1. Flynn Community Hub
 - a. What are the ongoing issues with the progress of the Flynn Community Hub?
 - b. What groups are tenanted in this Hub?
 - c. Who has management responsibility for this Hub?
2. Belconnen Arts Centre Stage 2 (Feasibility and Forward Design)
 - a. This project had a physical completion date of June 2013 in the 2012-13 budget, what is the reason for this now being Dec 2013?
3. Holt Preschool Refurbishment

This project had a physical completion date of June 2013 in the 2012-13 budget, what is the reason for this now being June 2014?
4. Street Theatre Extension
 - a. This project had a physical completion date of June 2013 in the 2012-13 budget, what is the reason for this now being June 2014?
5. Fitters' Workshop Kingston Foreshore
 - a. This project had a physical completion date of June 2013 in the 2012-13 budget, what is the reason for this now being June 2014?
6. Canberra Seniors Centre (Design)
 - a. \$650k has been allocated to the design of this facility, was the design work sent to tender?
 - b. How many companies tendered for the design work?
 - c. Is this value for money?
7. Tuggeranong 55 Plus Club
 - a. An additional \$104k has been allocated in the 2013-2014 budget, what are these funds for?

MINISTER BARR : The answer to the Member's question is as follows:–

1. Flynn Community Hub (responsibility of the Minister for Community Services)

- a. Work at the Flynn Community Hub is close to completion. Once the work is completed tenants will be able to move in. It is expected that the tenancy of the Flynn Community Hub will be finalised by September 2013. The Community Services Directorate continues to meet with the Flynn community about the Flynn Community Hub.
- b. Tenancy of the Flynn Community Hub will commence when a Certificate of Occupancy is issued which is expected by mid July 2013.*
- c. The Community Services Directorate has management responsibility for the Flynn Community Hub.

2. Belconnen Arts Centre Stage 2 (Feasibility and Forward Design) (responsibility of the Minister for Arts)

Community consultation was undertaken by a cultural consultant and completed in December 2012. A request for tender to engage an architect to undertake feasibility and forward design has been signed by the delegate with the report due to be delivered in November 2013.*

3. Holt Preschool Refurbishment (responsibility of the Minister for Community Services)

Whilst the scoping phase of the design work was being undertaken a nearby block of Community Facilities land was to be released for a childcare centre. This raised questions about the viability of a smaller centre in close proximity. After further consideration of the demand for community based childcare it was decided not to convert the building to a childcare centre. Following an Expression of Interest process it will be refurbished as additional service delivery space for Anglicare. Fit-out designs are being developed and the work should be completed before June 2014.

4. Street Theatre Extension (responsibility of the Minister for Arts)

The work on the Street Theatre extension was scheduled to minimise disruption to Theatre operations, which continued throughout the construction. As a consequence some elements were occupied prior to June 2013 and the last of the works are due for completion in late July 2013. Final landscaping works, impacted by recent rain will be completed by late July 2013*.

5. Fitters' Workshop Kingston Foreshore (responsibility of the Minister for Arts)

All work on the Fitters' Workshop was suspended due to the ACT Legislative Assembly Inquiry into the Fitters' Workshop and an appeal against the Development Application in the ACT Civil and Administrative Tribunal.

6. Canberra Seniors Centre (Design) (responsibility of the Minister for Arts)

- a) The funding was identified in the 2012 – 2013 Budget for 2013 – 2014. The tender for the Canberra Seniors Centre will commence once the 2013 – 2014 Budget has been passed.
- b) The tender process has not commenced.
- c) The tender process will achieve value for money.

7. Tuggeranong 55 Plus Club (responsibility of the Minister for Arts)

Roll over from the funds allocated for the construction of the Tuggeranong 55 Plus Club.

*** Note the dates are based on current site progress and differ from the completion date in Budget Paper 4 which were generated earlier and are for budget acquittal purposes.**

Approved for circulation to the Select Committee on Estimates 2013-2014

Signature: 

Date: 9.7.13

By the Minister for Community Services , Mr Andrew Barr MLA



LEGISLATIVE ASSEMBLY
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STEVE DOSZPOT MLA

02 July 2013

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LEGISLATIVE ASSEMBLY

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STEVE DOSZPOT MLA

02 July 2013



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QUESTION ON NOTICE



STEVE DOSZPOT MLA: To ask the Minister for Community Services

Ref: Changes to Appropriation, BP4, pg # 337, Output Class 3.1

In relation to: Taxi Subsidy Scheme

1. What is the breakdown of funding provided for this scheme?
2. The trial commenced in June 2013, what feedback has been provided to date?
3. Have there been any issues identified in the trial. If yes, what are they?
 - a. How are these being rectified before full implementation?
4. Will this scheme be fully operational by July? If not, why not?

MINISTER BARR : The answer to the Member's question is as follows:-

1. The 2011-2012 Budget allocation of \$0.3k was rolled over to 2012-2013 to continue with the project. A total of \$0.214k has been carried forward to 2013/14 to purchase cards and to cover the costs of management fees.
2. The testing phase for the TSS Smartcard commenced on 8 July 2013.
3. See response to Question 2.
4. The testing phase commenced on 8 July 2013 for a period of approximately 10-15 days. Delays have occurred due to technical issues in the production of the Smartcard.

After the testing phase, the Smartcard will be progressively rolled out to all Taxi Subsidy Scheme members. The rollout is expected to be completed by 31 October 2013, at which time, voucher books will no longer be required.

Approved for circulation to the Select Committee on Estimates 2013-2014

Signature: *Andrew Barr*

Date: 9.7.13

By the Minister for Community Services, Mr Andrew Barr MLA



LEGISLATIVE ASSEMBLY
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STEVE DOSZPOT MLA

02 July 2013

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QUESTION ON NOTICE



STEVE DOSZPOT MLA : To ask the Minister for Community Services

Ref: Accountability Indicators, BP4, pg # 329, Output Class 3.1
In relation to: Accountability Indicators

- 1) Number of visits to community service organisations
 - a) What are the details of the funded service organisations visited?
 - b) How are these selected?

- 2) Tenant satisfaction with management of community facilities as measured by annual survey
 - a) What service and assistance do Community Facility Managers receive from the Directorate?

 - b) What could be done to achieve a greater satisfaction rate than 80%?

MINISTER BARR : The answer to the Member's question is as follows:—

- 1) a) A list of the funded service organisations visited is at Attachment A.

- b) In accordance with Schedule 6, Item 10(2) of the Service Funding Agreement, with each of the community organisations funded under the Community Services Program:

"An annual visit to the service premises to discuss services will be undertaken by Community Development Services."

- 2) a) The services that are delivered to tenants/licensees depend on the nature of the facility but include:
 - planned and mandatory maintenance to determined schedules;
 - responsive and tenant requested maintenance;
 - end to end management of minor capital works, refurbishments and upgrades;
 - tenancy management services and advice;
 - building and operational services received through large contracts e.g. cleaning; and
 - security, grounds maintenance, fire monitoring.

- b) The level of satisfaction continues to increase. New planned works and repairs and maintenance arrangements were introduced which could have affected the outcome of the survey as tenants get used to the new requirements. Staff that deal with tenants will undertake Customer Relations training in 2013 - 2014. In addition the 2013-14 Budget provided an additional \$520,000 to support the repairs and maintenance of community facilities.

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Signature: 

Date: 9.7.13

By the Minister for Community Services , Mr Andrew Barr MLA

In 2012-13, service visits were undertaken with the following community organisations funded under the Community Services Program.

- Australian Capital Territory Council of Social Services Inc
- Belconnen Community Services Inc
- Canberra Men's Centre Incorporated
- Canberra Rape Crisis Centre Incorporated
- Care Inc
- Communities@Work Ltd
- Citizens Advice Bureau
- Community Radio 2XX Inc
- Conflict Resolution Service Inc
- Gungahlin Regional Community Service Inc
- Lifeline Canberra Inc
- Menslink
- Migrant and Refugee Settlement Services of the ACT (MARSS)
- Northside Community Service Inc
- Prisoners Aid (ACT) Inc
- Southside Community Services Inc
- St Vincent de Paul
- Salvation Army
- The Young Women's Christian Association of Canberra
- Tuggeranong Link of Community Houses & Centres Inc
- UnitingCare Kippax
- Valley FM
- Volunteering ACT Incorporated
- Warehouse Circus
- Welfare Rights & Legal Centre Inc
- Woden Community Service Incorporated.



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QUESTION ON NOTICE

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Ref: Accountability Indicators, BP4, pg # 329, Output Class 3.1

In relation to: Accountability Indicators

- c. Number of visits to community service organisations
 - What are the details of the funded service organisations visited?
 - How are these selected?

- d. Tenant satisfaction with management of community facilities as measured by annual survey
 - What service and assistance do Community Facility Managers receive from the Directorate?
 - What could be done to achieve a greater satisfaction rate than 80%?

STEVE DOSZPOT MLA

02 July 2013

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QUESTION ON NOTICE

STEVE DOSZPOT MLA : To ask the Minister for Community Services

Ref: Output Classes, BP4, pg # 327, Output Class 3.1

In relation to: Community Relations:

- 1) What support and development activities will be provided to strengthen the engagement and foster community relations and participation within the community?
- 2) What programs will be implemented to improve access to services?
 - o How will these programs be implemented?
 - o What portion of funding will be used to support these programs?

MINISTER BARR: The answer to the Member's question is as follows -

- 1) The following programs are contained within Output Class 3.1 Community Relations:
 - a. Community Development Services;
 - b. Community Facilities;
 - c. Office for Ageing;
 - d. Office for Women;
 - e. Office for Multicultural Affairs; and
 - f. Office for Aboriginal and Torres Strait Islander Affairs.

A broad range of support and development activities is provided to strengthen the engagement and foster community relations and participation in the community, including improving access to services. Examples of supports provided and development activities are available and can be found in the Community Service Directorate Annual Report and the Directorate's website <http://www.dhcs.act.gov.au/wac>.

- 2) See response to the Question 1. In addition, information on program budgets and new budget initiatives can be found in the ACT Government 2013-2014 Budget papers.

Approved for circulation to the Select Committee on Estimates 2013-2014

Signature: *Andrew Barr*

Date: 9.7.13

By the Minister for Community Services, Mr Andrew Barr MLA





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02 July 2013

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QUESTION ON NOTICE



STEVE DOSZPOT MLA : To ask the Minister for Community Services

Ref: Strategic Indicator, BP4, pg # 324, Output Class 3

In relation to: Strategic Indicator 5: Value of Community Services and Support Programs

Funding is provided to community organisations to deliver community development activities, counselling, referral services and emergency relief. What community organisations receive funding?

- a) For what services?
- b) What is the eligibility criteria used?
- c) How are the funds split?

MINISTER BARR: The Answer to the Member's question is as follows -

The table at **Attachment A** provides detail of the community organisations funded under Strategic Indicator 5.

- a) Refer to the table at **Attachment A**.
- b) Funded services are available to ACT residents who are experiencing social isolation and/or hardship. Detailed information on eligibility for specific services can be found in the relative Service Funding Agreement/Sponsorship Agreement on the ACT Government Contracts Register at http://www.procurement.act.gov.au/contracts/contracts_register/contracts_register_functionality/contracts_search.
- c) Refer to the table at **Attachment A**.

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Date: 9.7.13

By the Minister for Community Services , Mr Andrew Barr MLA

Community Services Program

Service Provider Name	Program Name	2013-14 Baseline Funding (GST Excl)
AUSTRALIAN CAPITAL TERRITORY COUNCIL OF SOCIAL SERVICE INC	2 - Peak Body For Community Sector Capacity and Development	\$577,355.80
BELCONNEN COMMUNITY SERVICE INC	2A - Community Development	\$207,443.93
	2B - Community Minibus Service	\$60,839.79
C A R E INC	2A - ACT No Interest Loans Scheme	\$13,418.63
	2B - Financial Counselling Service	\$420,716.09
	2C - Additional Outreach Financial Counselling	\$15,427.50
CANBERRA MENS CENTRE INCORPORATED	2A - Canberra Men's Centre	\$239,633.21
	2B - Working with the Man	\$106,192.63
CANBERRA RAPE CRISIS CENTRE INCORPORATED	2A - Canberra Rape Crisis Centre (CSP)	\$156,284.07
	2A - Sexual Assault Response Program (SARP)	\$113,426.68
	2A - Prevention of Violence Against Women (PVAW)	\$131,801.14
	2B - Nguru Program	\$131,950.58
	2C - Service Assisting Male Survivors of Sexual Assault (SAMSSA)	\$140,660.68
CITIZENS ADVICE BUREAU ACT INCORPORATED	2 - Citizens Advice Bureau ACT Incorporated	\$423,597.31
COMMUNITIES @ WORK LTD	2A - Community Development	\$287,360.36
	2B - Community Centre Subsidy	\$56,893.85
	2C - Community Minibus Service	\$60,839.79
COMMUNITY RADIO 2XX INC	2 - Community Radio 2XX	\$77,292.17
CONFLICT RESOLUTION SERVICE INC	2A - Conflict Resolution Services	\$265,557.92
	2B - Conflict Resolution Services (NDP)	\$74,407.46
GUNGAHLIN REGIONAL COMMUNITY SERVICE INC	2A - Community Development	\$147,991.67
(As of 1 July 2013 Gungahlin Regional Community Service has merged with Communities@Work)	2B - Community Minibus Service	\$60,839.79
LIFELINE CANBERRA INC	2 - Lifeline Telephone Crisis Support Service	\$213,435.53
MEN'S LINK	2 - Young Men Mentoring & Counselling	\$306,776.56
MIGRANT AND REFUGEE SETTLEMENT SERVICES OF THE ACT INC.	2 - Community Development	\$86,375.57
NORTHSIDE COMMUNITY SERVICE LIMITED	2A - Community Development	\$135,899.61
	2B - Community Minibus Service	\$60,839.79
PRISONERS AID (ACT) INC.	2 - Prisoners Aid Program	\$92,103.60
ROTARY CLUB OF CANBERRA INCORPORATED	2 - Transportation of Foodbank Goods	\$78,582.54
SOUTHSIDE COMMUNITY SERVS INC	2A - Community Development	\$144,310.36
	2B - Community Minibus Service	\$60,839.79
THE YOUNG WOMEN'S CHRISTIAN ASSOCIATION OF CANBERRA	2 - Lanyon Community Development "Mura" Lanyon Youth and Community Centre	\$114,722.15
TUGGERANONG LINK OF COMMUNITY HOUSES & CENTRES INC	2 - Community Development	\$56,947.40
VALLEY FM BROADCASTERS ASSOCIATION INCORPORATED	2 - Community Radio Valley FM	\$17,014.00
VOLUNTEERING ACT INCORPORATED	2 - Peak Body Volunteering	\$135,002.49
WAREHOUSE CIRCUS INC	2 - Community Based Circus Program	\$74,334.84
WELFARE RIGHTS & LEGAL CENTRE LTD	2 - Community Development Welfare Rights & Other Legal Rights	\$173,854.40
WODEN COMMUNITY SERVICE INCORPORATED	2A - Community Development	\$127,207.53
	2B - Community Minibus Service	\$60,839.80

Emergency Material and Financial Aid

Service Provider Name	Program Name	2013-14 Baseline Funding (GST Excl)
SOCIETY OF ST. VINCENT DE PAUL PTY. LIMITED	2 - Financial and Material Assistance	\$334,885.41
THE TRUSTEE FOR THE SALVATION ARMY (NSW) PROPERTY TRUST	2 - Financial and Material Assistance	\$499,590.17
THE UNITING CHURCH IN AUSTRALIA (AUSTRALIAN CAPITAL TERRITORY) PROPERTY TRUST ON BEHALF OF UNITINGCARE KIPPAX	2 - Financial and Material Assistance	\$334,885.41

No Interest Loan Scheme

Service Provider Name	Program Name	2013-14 Baseline Funding (GST Excl)
C A R E INC	2D - No Interest Loan Scheme Service Provider	\$66,852.50
	2E - No Interest Loan Scheme Development, Coordination and Support Provider	\$102,850.00
	2F - Financial Hardship No Interest Loan Program	\$0.00
THE TRUSTEE FOR THE SALVATION ARMY (NSW) PROPERTY TRUST	2 - No Interest Loan Scheme Service Provider	\$66,852.50

Additional Funding Allocations

Service Provider Name	Program Name	2013-14 Baseline Funding (GST Excl)
TBA	Microcredit Program	\$100,000.00
TBA	Community Support and Infrastructure Grants	\$300,000.00



LEGISLATIVE ASSEMBLY

FOR THE AUSTRALIAN CAPITAL TERRITORY

SELECT COMMITTEE ON ESTIMATES 2013-2014

JEREMY HANSON CSC MLA (CHAIR), CHRIS BOURKE MLA (DEPUTY CHAIR), MICK GENTLEMAN MLA, BRENDAN SMYTH MLA

QUESTION ON NOTICE

STEVE DOSZPOT MLA : To ask the Minister for Community Services

Ref: Strategic Indicator, BP4, pg # 324, Output Class 3

In relation to: Strategic Indicator 5: Value of Community Services and Support Programs

Funding is provided to community organisations to deliver community development activities, counselling, referral services and emergency relief. What community organisations receive funding?

- For what services?
- What is the eligibility criteria used?
- How are the funds split?

STEVE DOSZPOT MLA

02 July 2013

INSTRUCTIONS FOR LODGING QUESTIONS ON NOTICES (QON):

Please remember, as discussed in the information sessions on the Estimates Inquiry:

1. Each QON must be brought to the Committee Support office as a signed hard copy AND, the same day, emailed in Word format to lydia.chung@parliament.act.gov.au
2. This must occur within **3 working days of when you were sent the uncorrected proof transcript**. Day 1 of the 3 working days is the working day immediately following the working day you were sent the uncorrected proof transcript. **Example:** *The hearing is on Monday. If you are sent the uncorrected proof transcript of the hearing the next day (that is usually when it arrives), you must submit the QON by close of business the Friday of the same week.*



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QUESTION ON NOTICE

STEVE DOSZPOT MLA : To ask the Minister for Community Services

Ref: New Capital Works, BP4, pg # 339, Output Class 3.1

In relation to: More Men's Sheds

1. When will the feasibility study commence?
2. How many Men's Sheds are likely to be built?
3. Who will manage the Men's Sheds, i.e.: Community organisations?
4. Is any federal funding provided to support this project? If so, what?
 - a. If federal funding is provided does the ACT Gov pass on the funding in full or is some held over for "administrative purposes"?

MINISTER BARR : The answer to the Member's question is as follows:-

1. The feasibility study will commence once the Budget has been passed.
2. The funding is to be used to conduct feasibility and design studies. Funding for construction will be sought through a separate Budget process.
3. The management of the Men's Sheds will be considered through the feasibility study.
4. There is no federal funding provided to support this project.
 - a. No federal funding has been provided.

Approved for circulation to the Select Committee on Estimates 2013-2014

Signature: *Andrew Barr*

Date: 8.7.13

By the Minister for Community Services , Andrew Barr MLA





LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

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LEGISLATIVE ASSEMBLY

FOR THE AUSTRALIAN CAPITAL TERRITORY

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JEREMY HANSON CSC MLA (CHAIR), CHRIS BOURKE MLA (DEPUTY CHAIR), MICK GENTLEMAN MLA, BRENDAN SMYTH MLA

QUESTION ON NOTICE

Dr Chris Bourke: To ask the Speaker of the Legislative Assembly

In relation to: The Speaker's Office

1. Does the Speaker have two staff from the Mr Wall's office working for her several days a week?
2. Do these staff have access to the Speaker's emails?
3. If a matter of privilege or a DOA breach against another MLA, including Mr Wall, is raised with the Speaker's office what confidentiality protocols are in place with Mr Wall's staff?
4. Are these staff briefed by OLA staff and for what purpose?
5. Is the Mac computer in the Speaker's front office connected to the Assembly's network?
6. What is this computer used for and who owns it?
7. Do visitors to the Speaker's office use this computer?

[MEMBER'S SIGNATURE] [DATE]

INSTRUCTIONS FOR LODGING QUESTIONS ON NOTICES (QON):

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Speaker



Member for
Ginninderra

Legislative Assembly for the Australian Capital Territory

17 July 2013



Mr Jeremy Hanson CSC MLA
Chair
Select Committee on Estimates 2013-2014
ACT Legislative Assembly

Dear Mr Hanson

I refer to question 224 from Dr Bourke which was received in my office on 2 July.

At the time I was involved in the annual meeting of the Presiding Officers and Clerks and immediately at its conclusion I had to travel interstate.

The Clerk, Mr Duncan, arranged that I would sign off on the answers to these questions upon my return from interstate on family business. I had planned to be back in the office on Monday 15 July but have only been able to return today.

I attach my answers to Dr Bourke's questions and apologise for the delay.

Yours sincerely

Handwritten signature of Vicki Dunne in cursive script.
Vicki Dunne MLA

SELECT COMMITTEES ON ESTIMATES
Inquiry into Appropriation (Office of the Legislative Assembly) Bill
2013-2014
Supplementary Question on Notice



Does the Speaker have two staff from Mr Wall's Office working for her several days a week?

The Canberra Liberals have for many years pooled staff. This is not an uncommon practice in the ACT Legislative Assembly. In the 7th Assembly Green members also pooled their staff. I was aware on a number of occasions of staff other than the then Speaker's personal staff assisting in his office.

One staff who is employed in Mr Wall's office also works for me two days a week on diary management and routine correspondence.

Another staff member who is employed by Mr Wall sits in my suite of offices as there is not much room elsewhere.

Do these staff have access to the Speaker's email?

The staff member who works for me two days a week has access to my emails and all my incoming correspondence.

If a matter of privilege or a DOA breach against another MLA, including Mr Wall, is raised with the Speaker's office what confidentiality protocols are in place with Mr Wall's staff?

All staff in MLA offices are constantly exposed to potentially sensitive material and are constantly expected to maintain that confidentiality.

On privilege, the Clerk would raise such matters directly with the Speaker and they would be dealt with by the Speaker, the Clerk and possibly the Speaker's senior personal staff, not by junior staff.

Are these staff briefed by OLA staff and for what purposes?

Staff of my office attend meetings with the Clerk and other OLA staff on an as needs basis. From time-to-time other staff employed jointly by the Canberra Liberals attend meetings if the need arises and their expertise is more suited to the situation.

Is the Mac computer in the Speaker's front office connected to the Assembly's network?

No.

AWP
17/7/13

What is the computer used for and who owns it?

It was used by a contractor, contracted by the Canberra Liberals who preferred to use his own computer.

Do visitors to the Speaker's office use this computer?

No.

A handwritten signature in cursive script, appearing to read "Vicki Dunne".

Vicki Dunne MLA
Speaker
17 July 2013

Speaker



Member for
Ginninderra

Legislative Assembly for the Australian Capital Territory

5 August 2013

Mr Jeremy Hanson MLA
Chair
Select Committee on Estimates 2013-2014
ACT Legislative Assembly
GPO Box 1020
CANBERRA ACT 2601



Dear Mr Hanson

I have reviewed the questions I took on notice during the recent Estimates hearings and the supplementary questions on notice, in particular a QTON and a QON from Dr Bourke that covered similar material.

I had considered that my answer to the QON covered all the issues raised, however, on reflection, I believe I should provide an answer to the specific matters raised in the QTON.

The relevant Hansard transcript is as follows:

DR BOURKE: *On the Assembly phone list I understand that there are only two people listed as working for the Speaker. Could you provide this committee with a full list of staff, including staff that may work across other Liberal Party offices?*

Mrs Dunne: *Do you want that now?*

DR BOURKE: *No.*

Mrs Dunne: *Okay, right.*

THE CHAIR: *Are you are happy to take that on notice?*

Mrs Dunne: *I will take that on notice.*

100
CANBERRA

Civic Square London Circuit Canberra ACT 2600
GPO Box 1020 Canberra ACT 2601
Phone: 02 6205 0283 Fax: 02 6205 3106
Email: speaker@parliament.act.gov.au

MR GENTLEMAN: *And could we have a list of the duties that those staff perform as well?*

Mrs Dunne: *I do not think so. I think that an employment contract is a confidential thing. I will look—I can give a sort of general outline of what people do, but I am not going to give a blow-by-blow list of duties as might be described in a contract.*

The answer, relevant at the time of the hearing, is as follows:

- Two staff were contracted to me: Clinton White (my senior adviser) and Tio Faulkner (community affairs)
- An employee of another member performed reception and diary management duties in my office for two days per week.
- An employee of another member occupied a desk in my office for space reasons.

Yours sincerely


Vicki Dunne MLA



LEGISLATIVE ASSEMBLY FOR THE AUSTRALIAN CAPITAL TERRITORY

SELECT COMMITTEE ON ESTIMATES 2013-2014

JEREMY HANSON CSC MLA (CHAIR), CHRIS BOURKE MLA (DEPUTY CHAIR), MICK GENTLEMAN MLA, BRENDAN SMYTH MLA

ANSWER TO QUESTION TAKEN ON NOTICE DURING PUBLIC HEARINGS



Asked by Mr Smyth on 26 June 2013: Minister Joy Burch MLA took on notice the following question(s):

Hansard Transcript 26 June 2013, PAGE 124

In relation to : Licensed Education and Care Services

MR SMYTH: Yes, okay. And you have discontinued C, the cost per visit to licensed education and care services. How do we determine that a visit costs almost \$3,000?

Ms Stewart: I might speak to this indicator, and that is a very good question, Mr Smyth. And when the CPRU services came over to the Education and Training Directorate those were the sorts of questions that we asked in terms of how it fits with our accountability indicators. What it was measuring, the quality of the data that was being provided, and there is a very wide range of variation within this indicator in terms of what sort of visit was being conducted to what sort of service and what was being covered.

And therefore this particular average dollar amount was not really telling us anything about the visits that the CPRU and the authorised officers were making to licensed education and care services. And that is why we have recommended that we discontinue it, because the average was not really useful in saying, well, what is actually happening in those visits? What is the range of business that is being undertaken in those visits? And so the cost was not very useful in indicating that.

MR SMYTH: And so is that just cost 3,000 times 500 visits, 1.5 million? Is it just simple arithmetic or has someone actually worked out the average cost is 2,900?

Ms Stewart: I would have to take that question on notice.

MR SMYTH: Yes, all right. The—

Ms Burch: Yes, I think it was a fairly blunt mathematical instrument, from memory.

INSTRUCTIONS FOR ANSWERING QUESTIONS TAKEN ON NOTICE (QTON):

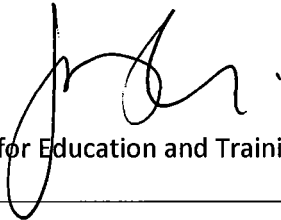
1. QTON answers must be lodged in signed hard copy (not emailed) to the Committee Support office within **5 working days of the hearing day when the question was taken on notice**. Day 1 is the first working day after the day of the hearing in which the question is taken on notice. **Example:** If the question is taken on notice on Monday, you must submit the answer by close of business the following Monday. This applies even if the hearings for the portfolio stretch across several days.
2. Where an answer provides a referral to sources of information in published documents, the answer should include the exact name of the document, the author and agency publishing the document, the specific page number/s, and a hyperlink to the document, if it is published on the internet.

Joy Burch MLA : The answer to the Member's question is as follows:–

The cost per visit to approved education and care services was calculated by dividing the total cost of the Children's Policy and Regulation business unit by the number of visits conducted for the period. The business cost of the unit included salaries and wages for staff and administrative costs of the unit.

Approved for circulation to the Select Committee on Estimates 2013-2014

Signature:



Date: 5-7-13

By the Minister for Education and Training, Joy Burch MLA



LEGISLATIVE ASSEMBLY
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JEREMY HANSON CSC MLA (CHAIR), CHRIS BOURKE MLA (DEPUTY CHAIR), MICK GENTLEMAN MLA, BRENDAN SMYTH MLA

**ANSWER TO QUESTION TAKEN ON NOTICE
DURING PUBLIC HEARINGS**



Asked by Mr Smyth MLA on 26 June 2013 : Joy Burch MLA took on notice the following question(s):

Hansard Transcript 26 June 2013 PAGE 96

In relation to : Critical Incidents

MR SMYTH: All right. Well, look, could we have the critical incidents for 2011-12 and 2013, as much data as you have got? Two

Ms Burch: As in type and numbers?

MR SMYTH: And a breakdown—

Ms Burch: Yes, because, as Ms Cover said, whilst it is defined as a critical incident, there is quite a range within there about what it is.

Joy Burch MLA: The answer to the Member's question is as follows:—

In responding to your question a critical incident in our schools is defined in our policy as:

Critical Incident - An event that causes severe impact, such as significant disruption to the school routine, an emergency management situation, loss of a sense of control, or threat to the safety of students and staff. It may be sudden or protracted, extremely dangerous, involve police or emergency services personnel, and generally be outside the normal range of experience or expectation of the people affected.

The data of critical incident reported since 2011 is tabled below.

Quarter	2011	2012	2013
1 January to 31 March	6	16	3
1 April to 30 June	18	6	
1 July to 30 September	8	8	
1 October to 31 December	11	5	
Total	43	35	

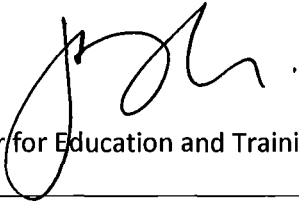
The breakdown of critical incidents for 2011 is not available however in 2012 of the 35 reported as critical incidents 16 related to violence, seven to medical emergencies, one related to fire, another to lock down, and there were ten classified as other.

In the first quarter of 2013 there have been three reported critical incidents in our schools. This is a decline from 16 in the same time last year and the lowest it has been since 2011. The three incidents were related to one each of: violence/physical assault; weapons blades and other sharp instruments, and one classified as other.

To 28 June within the second quarter for 2013 there have been 10 reported critical incidents. This brings the total to date to be 13, below that of any previous year. Of these 10: two related to weapons, blades and other sharp instruments; two to violence; one to chemical/hazard and five classified as other.

Approved for circulation to the Select Committee on Estimates 2013-2014

Signature:



Date: 4.7.13

By the Minister for Education and Training, Joy Burch MLA.