



Goulburn Family Support Service Inc.

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Appendix 3

CLIENT EVALUATIONS

Q. What was the outcome of your visit and was it the outcome you requested?

"Learnt how to implement the "Tools of Life" into my relationship. This is a positive outcome for us. Thankyou for providing this services.

The outcome was very useful to my relationship with my partner and how I approach problems. Very helpful, should be advertised a little more so more people know about it.

I am being given wonderful tools to help deal with past negative experiences. My visits here with Bill always leave me felling hopeful and positive.

I have learnt to control my anger (behaviour) and learnt how to be a better parent. Yes, this is the outcome that I wanted. GFSS has been a great help to me and I would like to thank them for the time they have spent with me.

We use the model to stop domestic arguments escalating. It is very useful.

I felt that by using 'a fair process' (model for conflict resolution) with my partner – my baby was not the perceived to be the cause of our marital problems" Partner and I staying together, using diagram on a daily basis, helps us to see each other as great people again. Thankyou Bill!

I have learnt about anger and a better way of dealing with it. I am more patient and less angry.

I feel more independent.

A less stressful house and a better understanding between the children and myself. I am able to communicate better with my children.

I am now able to react differently, as I think before I do to make sure my actions will help in the future.

To learn to realise as a victim that I'm not the problem that the other party is unhappy with self and she has the problem. To learn to cut-off from her and know she is having a bad day and try not to let her consume my thoughts.

Problem resolving, learning how to respond to people saying things, and learning how to loosen up.

This service helped me to help my son who was experiencing extreme lack of confidence due to bullying at school. My son now feels important in his own right and realises that the bully's have the problem now him. Thankyou for doing what I couldn't (making my son happy again).