



Inquiry into Canberra's Night-Time Economy

Answer to question taken on notice

Asked by: Mr Taimus Werner-Gibbings MLA

Addressed to: Mr Greg Harford, Chief Executive, Canberra Business Chamber

In relation to: Government Response Time – Business Assistance

Hearing: 13 May 2026

Uncorrected Proof Transcript p 77

Transcript provided: 21 May 2026

Answer Due: 28/05/2026

Mr Greg Harford took on notice the following question:

THE CHAIR: Thank you. And for my own—I found the no one answering when you are reaching out for assistance or advice from the government quite concerning. So if you can take one of those specific examples—or actually, ideally, specific examples about when and what the issue was about and the time it took or the absence of response would be really helpful in terms of putting in some useful recommendations.

Mr Harford: Yes, I do not have specifics on that, but it is feedback that I get often from members. I am happy to ask if there are incidents or specific examples.

Mr Greg Harford: The answer to the Member's question is as follows:

My comments during the hearing related to consistent anecdotal feedback that I receive from members of the Canberra Business Community. Following the hearing, I have sought specific examples from members that they wish to share. While there remains concern about the service provided, none of my members wish to share specific examples publicly.

Approved for circulation to the Standing Committee on Economics, Industry and Recreation

Signature:

Date:

By Mr Greg Harford, Chief Executive, Canberra Business Chamber