



213A
EDU

C01 Notification of Complaint

Thank you for submitting your notification. Below is a copy of the information provided in your notification. If there are any issues, please contact your [Regulatory Authority](#) for assistance.

Notification of Complaints

Provider

Provider Name	The Young Women's Christian Association of Canberra
Provider Number	PR-00005876
Provider Approval Status	Approved

Service

Service Legal Entity Name	
Service Trading Name	YWCA Family Day Care
Service Approval Number	SE-00009733
Service Approval Status	Approved

Complaint Details

Please select the relevant notification and provide/attach the information required	Complaint alleging that a serious incident has occurred or is occurring
Please supply the following information: - Complainant name and contact details	P01P01 P03
Please supply the following information: - Name of child/children, gender and date of birth to whom complaint relates (if relevant)	P01 P01 P01 Male DOB P02
Please supply the following information: - Date complaint received - Copy of written complaint (or written summary) and any other relevant documentation (including correspondence, photographs, statements, etc) - Steps taken/actions planned by approved provider in response to the complaint	Complaint arrived 19.02.21 The educator doesn't work on a Friday, so P0P01 and myself P01 P01 will visit the educator on Monday and start the investigation
Please upload any relevant documentation	

Submitted By: **P01** **P01**



P01 **P01** care concerns.docx **P01** **P01**

Contact Details

Name	P01 P01
Phone Number	P03
Email Address	P01 P01