



213A
EDU

C01 Notification of Complaint

Thank you for submitting your notification. Below is a copy of the information provided in your notification. If there are any issues, please contact your [Regulatory Authority](#) for assistance.

Notification of Complaints

Provider

Provider Name	Team Gump Pty Ltd as Trustee for Team Gump Trust
Provider Number	PR-40007989
Provider Approval Status	Approved

Service

Service Legal Entity Name	
Service Trading Name	Sage Education and Childcare Belconnen
Service Approval Number	SE-40016571
Service Approval Status	Approved

Complaint Details

Please select the relevant notification and provide/attach the information required	Complaints alleging that the Law has been contravened
Please supply the following information: - Complainant name and contact details	P01 P01 P03
Please supply the following information: - Name of child/children, gender and date of birth to whom complaint relates (if relevant)	Name: P01 P01 Gender: Female D.O.B: P02
Please supply the following information: - Date complaint received - Copy of written complaint (or written summary) and any other relevant documentation (including correspondence, photographs, statements, etc) - Steps taken/actions planned by approved provider in response to the complaint	Date complaint received - 17/11/2020 Please see attached documents to support complaint details and steps to be taken.
Please upload any relevant documentation	

Submitted By: **P01 P01**



Actions for the Service_Adventurer	Steps to be taken
Owls.docx	
P01 P01 _Record of Conversation.docx	Record of conversation with P01 P01
Time records of rest time.docx	Supporting documentation of CCTV footage reviewed

Contact Details

Name	P01 P01
Phone Number	P03
Email Address	P01