



C01 Notification of Complaint

Thank you for submitting your notification. Below is a copy of the information provided in your notification. If there are any issues, please contact your [Regulatory Authority](#) for assistance.

Notification of Complaints

Provider

Provider Name	Noah's Ark Resource Centre Incorporated
Provider Number	PR-00005852
Provider Approval Status	Approved

Service

Service Legal Entity Name	
Service Trading Name	Noah's Ark Long Day Care Service
Service Approval Number	SE-00009821
Service Approval Status	Approved

Complaint Details

Please select the relevant notification and provide/attach the information required	Complaint alleging that a serious incident has occurred or is occurring
Please supply the following information: - Complainant name and contact details	P01 P01 (mother of P01) P03
Please supply the following information: - Name of child/children, gender and date of birth to whom complaint relates (if relevant)	P01 P01 (known as P01) Male P02 Attended the Kolas room for children aged 2.5-3.5 years Monday to friday
Please supply the following information: - Date complaint received - Copy of written complaint (or written summary) and any other relevant documentation (including correspondence, photographs, statements, etc) - Steps taken/actions planned by approved provider in response to the complaint	Please see attached report and email correspondence
Please upload any relevant documentation	

Submitted By: P01P01



P01	P01	Complaint.pdf	P01	P01	Complaint
P01	P01	(P01).pdf	P01	P01	Report

Contact Details

Name	P01P01
Phone Number	P03
Email Address	PP01