



C01 Notification of Complaint

Thank you for submitting your notification. Below is a copy of the information provided in your notification. If there are any issues, please contact your [Regulatory Authority](#) for assistance.

Notification of Complaints

Provider

Provider Name	Heritage Early Childhood Centre Incorporated
Provider Number	PR-00005838
Provider Approval Status	Approved

Service

Service Legal Entity Name	Heritage Early Childhood Centre Incorporated
Service Trading Name	Heritage Early Childhood Centre
Service Approval Number	SE-00009791
Service Approval Status	Approved

Complaint Details

Please select the relevant notification and provide/attach the information required	Complaints alleging that the Law has been contravened
Please supply the following information: - Complainant name and contact details	P01 P01 [Redacted]
Please supply the following information: - Date complaint received - Copy of written complaint (or written summary) and any other relevant documentation (including correspondence, photographs, statements, etc) - Steps taken/actions planned by approved provider in response to the complaint	Multiple emails were received by this person: disagreeing with our management policies/processes at the Centre. The number of emails have become problematic, and does not wish to engage in solving the matters with us or moving forward with these increasing issues. These emails have become harassing and are taking a mental toll on the management team.
Please upload any relevant documentation	

P01 P01 Email Chain 2.pdf	Email Chain
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Child Details

Child's Name	P01 P01
Child's Gender	Male
Child's Date of Birth	P02

Contact Details

Name	P01 P01
Phone Number	P03
Email Address	P03