

From: PATERSON
Sent: Wednesday, 8 January 2025 10:10 AM
To: [REDACTED]; PATERSON
Subject: FW: Request for help with vandalism and graffiti

OFFICIAL

Dear Cathy,

Please see below email from Minister Cheyne's office.

I will follow up with the Chief Minister's office regarding Evo Energy assets. And with Health Minister regarding ACT Health assets.

Kind regards, Marisa.

From: CHEYNE
Sent: Wednesday, 8 January 2025 10:06 AM
To: PATERSON
Subject: RE: Request for help with vandalism and graffiti

OFFICIAL

Dear Dr Paterson

Thank you for raising this matter on behalf of your constituent. Minister Cheyne has asked me to respond to you directly so you receive this information from us as quickly as possible.

I have raised your correspondence with City Services and will request them to investigate the graffiti on the bus stops, road signs and any traffic assets. I will also flag improvements that could have been made to the Fix My Street response to make it clearer.

However, as per the advice received, City Services cannot clean graffiti on assets which it does not own. As per the photos, seemingly one of the most common graffiti targets is electricity assets. City Services regularly raises this with Evo Energy, although the cleaning of their assets is their responsibility. I would encourage you to raise this matter with Evo Energy so they are aware of the community's concerns. Likewise, the graffiti on the fence will need to be raised with ACT Health given it is Canberra Hospital's asset.

We will respond to you once we have an update.

Thanks

James

James Adams

Senior Adviser | Office of Tara Cheyne MLA

Member for Ginninderra

Attorney-General

Minister for Human Rights

Minister for City and Government Services

Minister for Night-Time Economy

Manager of Government Business



From: PATERSON

Sent: Wednesday, 8 January 2025 09:21

To: CHEYNE ; PATERSON

Subject: FW: Request for help with vandalism and graffiti

OFFICIAL

Dear Minister Cheyne,

Please see below email from Ms Ryan regarding graffiti on public assets in Woden and her interactions with Fix My Street and Access Canberra.

There is significant graffiti on the signs heading into the Yarra Glen roundabout as well.

If we could please see to address these current issues and understand if there is anything that can be done to deter this as there seems to be a noticeable increase in graffiti in the Woden and Weston Creek areas over the past couple of years.

Kind regards, Marisa.

Member for Murrumbidgee

ACT Legislative Assembly

From: Cathy Ryan

Sent: Tuesday, 7 January 2025 5:45 PM

To: PATERSON

Subject: Request for help with vandalism and graffiti

Dear Minister Paterson

My name is Cathy, and I have lived in Phillip for 15 years and like many of my neighbours who pay high rates for the privilege of living here, I am very concerned with the neglect of basic maintenance services in our small, but important part of the Woden Valley in recent years.

I am hoping you can assist by advocating for some very basic cleaning up of large amounts of graffiti on public assets along Ainsworth St, Wilbow St, Chaseling St in Phillip. These public assets include light posts, post boxes, bus stops, Canberra hospital fencing.

This graffiti described above and in the attached photos appeared in late October with no sign of any attempt at cleaning or removing. I have never seen such large amount of graffiti and vandalism in my neighbourhood.

These streets lead into and make up part of the Woden business and health district and should be looked after the same as any business district in the ACT.

Unfortunately, I have only touched on part of this issue as there is more graffiti on major road signage and other government assets heading south and north along Yamba Drive between O'Malley and Mawson.

I submitted a request today with photos to "Fix My Street" on Access Canberra's website. Within an hour I was emailed advising: *"City Services are not responsible for the removal of Graffiti on privately owned assets including building structures and fences. It is up to the building owner to action removal. Your request has been closed"*

I then called Access Canberra to seek clarification as these are not privately owned assets and waited for 35 mins for a person to take my call who then told me I needed to contact each government organisation responsible e.g. Australia Post, ACT Health and Transport ACT as Access Canberra didn't do this. It would have been helpful for this information to be in the email they had just sent me.

I hope you can assist in advocating for the cleaning up of our suburbs and take action on the vandalism in the Phillip and Mawson areas.

Many thanks

Cathy Ryan

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