



# Inquiry into annual and financial reports 2024–2025

## Answer to question on notice

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Asked by: Ms Deborah Morris MLA

Addressed to: Minister for Police, Fire and Emergency Services

Reference: Emergency Services – JACS

Hearing: 20 November 2025

In relation to: ACT Ambulance Service and Ambulance Ramping

Question received: 27/11/2025

Answer Due: 04/12/2025

1. Does the ACT Government record instances of ‘ramping’, where paramedics are made to wait at the hospital entrance, unable to transfer their patient to emergency. If no, why?
2. If yes, how many times has ambulance ramping occurred each month in 2024 and 2025?
3. What performance indicators or metrics does the ACT Ambulance Service use to inform decision making around ramping.

Dr Marisa PATERSON MLA: The answer to the Member’s question is as follows:

(1)-(3) In other States and Territories, if an ambulance arrives and there is no treatment space, then the patient stays in the vehicle until a space is available. This is referred to as ‘ramping’.

Ramping does not occur in the ACT. Through an arrangement between the ACT Ambulance Service and Canberra Health Services, when paramedics arrive at an ACT public hospital with a patient, the patient will be transferred to the Emergency Department and triaged. This allows the ambulance to be back on the road and available to respond to further incidents.

Approved for circulation to the Standing Committee on Legal Affairs.

Signature:

*M. Paterson*

Date:

*5/12/25*

By the Minister for Police, Fire and Emergency Services, Dr Marisa Paterson MLA

