



Inquiry into the procurement and delivery of MyWay+

Answer to question on notice

Asked by: Mr Andrew Braddock

Addressed to: Chris Steel MLA

Reference: Transport Canberra and City Services

Hearing: 27 March 2025

In relation to: MyWay+ integration with NSW

Question received: 3 April 2025

Answer Due: 10 April 2025

1. Was it considered, to include integration with CDC Canberra, the operator of Queanbeyan's bus services, in the scope of MyWay+?
2. If it was considered, why was this not included in the final rollout, to ensure these ACT residents benefitted from the new system?

Chris Steel MLA, Minister for Transport: The answer to the Member's question is as follows:

1. MyWay+ interoperability with New South Wales or other non-ACT government operated bus services, such as CDC Canberra, was not considered in the program scope.
2. As noted in the response to QTON 08, MyWay+ has introduced new ways to pay for public transport services, including credit and debit cards, which has removed the barrier of needing a traditional travel card for interstate or non-regular users.

The ACT Government also has a long-standing arrangement with CDC Canberra to accept passengers who are residents of Oaks Estate at prices equivalent to what Canberrans would pay to catch Transport Canberra services. Honouring this arrangement remains the intention of Transport Canberra.

Approved for circulation to the Standing Committee on Environment, Planning, Transport and City Services

Signature:

Date:

10/4/25

By the Minister for Transport, Mr Chris Steel