



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

SELECT COMMITTEE ON ESTIMATES 2024-2045

Ms Nichole Lawder MLA (Chair) Ms Suzane Orr MLA (Deputy Chair) Miss
Laura Nuttall MLA (Member)

**ANSWER TO QUESTION TAKEN ON NOTICE
DURING PUBLIC HEARINGS**

Asked by: **Ms Leanne Castley MLA**

Addressed to: Minister for Health

Reference: Uncorrected Hansard Transcript pages 36 – 37

In relation to: Staffing numbers

Hearing Date: 25 July 2024

MS CASTLEY: I sure do. I would like to ask about frontline staff. Page 34 of budget paper C estimates that Canberra Health Services will have 9504 staff for the 2024-25, and an increase—which is an increase of 171 from the estimated outcome from 23-24.

I have previously asked for breakdowns of CHS staff at each unit or branch at the Canberra Hospital, Northside Hospital and in other locations, you know, the university as well. I am just wondering if I can get an updated figures including the latest estimates for June 2024 by hospital division what the new staff—where they are expected to be based?

Ms Zagari: If I might just clarify, are you comfortable that we use the same presentation that we used in response to that previous question just for comparison?

MS CASTLEY: Yes. Also, I think I am a bit keen to distinguish the difference between frontline admin staff, like just someone to clarify for me what you guys mean when you talk about frontline.

Ms Zagari: Thank you. I will take that on notice, thank you.

MS CASTLEY: Okay, so the updated figures, yes, excellent. Distinguish between administrative roles and frontline roles. Do you have an idea of the ratio between how many frontline admin, frontline clinical staff that we have? Is that something you are taking on notice?

Ms Zagari: Bear with me one moment. I will just see if Ms Coulton has those numbers to hand. We will take that on notice, thank you very much.

MS CASTLEY: Of the 171 expected FTE that increase, do we know how many of those will be frontline clinical as opposed to administrative? Could we get a breakdown of that?

Ms Zagari: If I might just clarify: administrative staff can also be frontline staff. So if we think about the ward clerk and clinic clerks and those sorts of things that are in-patient facing roles.

MS CASTLEY: So they are all frontline?

Ms Zagari: I am looking for a patient facing verses a back of house breakdown, we can provide that. Certainly the great majority—so that 171 per the footnote, largely relates to the commissioning of Building 5, so the new staff coming on for Building 5 are almost entirely patient facing, but we will provide a further breakdown for you.

Ms Stephen-Smith: I think just to emphasise what Ms Zagari is saying, patient facing not necessarily clinicians, so there is a lot of additional wards people to open Building 5. It is a large building. It will need a lot of that kind of support.

There will be additional—there is a concierge desk in the emergency department which was not there before, so that is a patient facing position, but not necessarily a clinician.

MS CASTLEY: Maybe it is a clinical. Okay, I am keen to understand.

Ms Stephen-Smith: So you would like the clinical numbers? The clinician numbers?

MS CASTLEY: The clinical frontline. I think that is what I am trying to get my head around.

Ms Stephen-Smith: We will provide sort of medical, nursing, allied health, those defined professions who provide.

MINISTER STEPHEN-SMITH: The answer to the Member’s question is as follows:

Canberra Health Services (CHS) is unable to differentiate between frontline versus non-frontline workers in HR datasets. There are clinical and non-clinical staff working throughout the hospital. For example:

- a wardsperson (non-clinical employee) can work in a patient facing role transporting patients through the campus.
- a nurse (clinical employee) can work in a non-patient facing role providing training to staff.

A breakdown of each division and the classification of staff in each is provided below. This data is as of 19 June 2024, which was the last pay date in June 2024.

The Canberra Hospital - Division	FTE	Headcount
Allied Health	262.99	309
Administrative Officers	19.61	21
General Service Officers & Equivalent	0.33	1
Health Assistants	29.06	34
Health Professional Officers	211.36	250
Senior Officers	1.00	1
Technical Officers	1.63	2
Cancer and Ambulatory Support	547.43	638
Administrative Officers	101.87	116
Health Assistants	0.33	1
Health Professional Officers	75.38	80
Medical Officers	53.45	69
Nursing Staff	301.40	355
Professional Officers	2.90	4
Senior Officers	9.60	10
Technical Officers	2.50	3

The Canberra Hospital - Division	FTE	Headcount
Chief Finance Officer	13.00	13
Administrative Officers	5.00	5
Senior Officers	8.00	8
Chief Information Office	10.48	11
Administrative Officers	5.48	6
Senior Officers	5.00	5
Chief Operating Officer	72.91	82
Administrative Officers	11.67	14
Executive Officers	6.00	6
Health Professional Officers	2.50	3
Nursing Staff	42.99	49
Senior Officers	9.75	10
Finance and Business Intelligence	190.90	199
Administrative Officers	107.22	114
Executive Officers	1.00	1
General Service Officers & Equivalent	36.00	37
Health Professional Officers	4.00	4
Nursing Staff	6.68	7
Senior Officers	36.00	36
Infrastructure and Health Support Services	376.06	412
Administrative Officers	69.82	74
Executive Officers	2.00	2
General Service Officers & Equivalent	217.06	247
Health Professional Officers	3.00	3
Nursing Staff	4.68	6
Professional Officers	4.00	4
Senior Officers	73.49	74
Technical Officers	2.00	2
Medical Services	953.50	1044
Administrative Officers	65.57	69
Executive Officers	1.00	1
General Service Officers & Equivalent	12.43	15
Health Professional Officers	316.82	350
Medical Officers	340.32	357
Nursing Staff	52.92	59
Professional Officers	3.60	4
Senior Officers	25.00	25
Technical Officers	133.85	162
Trainees and Apprentices	2.00	2
Medicine	1087.09	1238
Administrative Officers	107.46	121
General Service Officers & Equivalent	3.78	6
Health Professional Officers	40.55	45
Medical Officers	246.75	296
Nursing Staff	675.74	757
Senior Officers	11.82	12
Technical Officers	1.00	1
Mental Health, Justice Health, Alcohol and Drug Services	863.59	964
Administrative Officers	87.03	92
General Service Officers & Equivalent	9.00	9
Health Assistants	29.03	32
Health Professional Officers	205.66	235
Medical Officers	86.40	101
Nursing Staff	424.07	472
Senior Officers	22.40	23

The Canberra Hospital - Division	FTE	Headcount
Nursing and Midwifery and Patient Support Services	468.91	568
Administrative Officers	76.38	81
General Service Officers & Equivalent	229.55	244
Nursing Staff	157.16	237
Senior Officers	3.82	4
Technical Officers	2.00	2
Office of the CEO	67.81	72
Administrative Officers	12.00	13
Executive Officers	9.00	9
Health Professional Officers	1.16	2
Medical Officers	4.20	5
Nursing Staff	6.57	7
Professional Officers	11.38	12
Senior Officers	23.50	24
Office of the Deputy CEO	93.67	98
Administrative Officers	24.50	26
Executive Officers	4.00	4
Health Professional Officers	8.15	9
Medical Officers	1.00	1
Nursing Staff	17.84	18
Senior Officers	38.18	40
People & Culture	93.58	101
Administrative Officers	30.65	32
Executive Officers	1.00	1
Health Professional Officers	2.90	3
Nursing Staff	15.02	19
Senior Officers	44.01	46
Rehabilitation, Aged and Community Services	510.64	567
Administrative Officers	89.90	92
Dental	11.68	15
General Service Officers & Equivalent	6.53	9
Health Assistants	39.68	44
Health Professional Officers	87.29	99
Medical Officers	20.83	23
Nursing Staff	239.06	269
Senior Officers	9.67	10
Technical Officers	6.00	6
Special Purpose Acc TCH	3.05	4
Nursing Staff	1.00	1
Professional Officers	1.05	2
Senior Officers	1.00	1
Surgery	1051.44	1168
Administrative Officers	35.69	37
General Service Officers & Equivalent	6.00	6
Health Professional Officers	5.38	9
Medical Officers	200.36	215
Nursing Staff	795.22	892
Senior Officers	7.80	8
Technical Officers	1.00	1
University of Canberra Hospital	355.84	413
Administrative Officers	1.00	1
Health Assistants	27.28	34
Health Professional Officers	103.19	114
Medical Officers	8.08	10
Nursing Staff	215.29	253
Senior Officers	1.00	1

The Canberra Hospital - Division	FTE	Headcount
Women, Youth and Children	775.77	947
Administrative Officers	53.59	60
General Service Officers & Equivalent	1.00	1
Health Assistants	0.26	1
Health Professional Officers	54.38	72
Medical Officers	109.13	122
Nursing Staff	547.73	676
Senior Officers	7.42	8
Technical Officers	2.26	7
Grand Total	7798.66	8848

North Canberra Hospital - Division	FTE	Headcount
Allied Health & Palliative Care	263.71	330
Administrative Officers	20.81	31
General Service Officers & Equivalent	4.36	6
Health Assistants	7.67	10
Health Professional Officers	143.96	174
Medical Officers	13.43	12
Nursing Staff	65.13	88
Technical Officers	8.34	9
Corporate & Finance	133.72	154
Administrative Officers	92.62	107
General Service Officers & Equivalent	10.77	13
Health Professional Officers	4.70	6
Information Technology Officers	4.80	6
Senior Officers	20.84	22
General Manager	23.69	24
Administrative Officers	7.82	8
Executive Officers	7.00	7
Medical Officers	1.00	1
Senior Officers	7.87	8
Medical & Mental Health	295.68	376
General Service Officers & Equivalent	0.20	1
Medical Officers	17.60	28
Nursing Staff	277.88	347
Medical Services	63.20	82
Administrative Officers	18.40	22
Medical Officers	5.34	11
Nursing Staff	37.46	47
Senior Officers	2.00	2
Nursing and Midwifery	227.18	319
Administrative Officers	6.86	8
General Service Officers & Equivalent	32.57	37
Medical Officers	24.29	36
Nursing Staff	158.45	233
Senior Officers	4.00	4
Technical Officers	1.00	1
People & Culture	33.90	38
Administrative Officers	15.65	18
General Service Officers & Equivalent	8.00	9
Senior Officers	10.25	11

North Canberra Hospital - Division	FTE	Headcount
Surgical Division	269.57	385
Administrative Officers	14.79	18
General Service Officers & Equivalent	6.39	9
Medical Officers	20.90	27
Nursing Staff	226.49	330
Technical Officers	1.00	1
Women and Childrens	117.11	176
Administrative Officers	0.97	1
Medical Officers	7.00	8
Nursing Staff	109.15	167
Total	1427.77	1884

Approved for circulation to the Select Committee on Estimates 2024-2025

Signature:



Date:

8 / 8 / 24

By the Minister for Health Rachel Stephen-Smith