



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

SELECT COMMITTEE ON ESTIMATES 2024-2025

Ms Nicole Lawder MLA (Chair), Ms Suzanne Orr MLA (Deputy Chair),
Miss Laura Nuttall MLA

**ANSWER TO QUESTION TAKEN ON NOTICE
DURING PUBLIC HEARINGS**

Asked by: Mr Peter Cain MLA

Addressed to: Madam Speaker

Redirected to: N/A

Reference: Uncorrected Hansard Transcript p 93

In relation to: Assembly streaming services

Hearing Date: 5 August 2024

QTON lodgement date: [...]

Answer Due Date: 8 August 2024

MR CAIN: How many people tune into assembly streams? Any other data and that analytics that they track?

THE CHAIR: Maybe we should not ask.

Mr Duncan: I think we would have to take that one on notice. I think we do track it.

MR CAIN: Particularly sitting days and committee hearings like this one.

MADAM SPEAKER: We will get what information we can and bring it back to the committee.

MADAM SPEAKER: The answer to the Member's question is as follows:

The attached table represents the number of hits or visits to the ACT Legislative Assembly public facing website, including the live web streaming service and the Video on Demand service, over the last twelve months.

Most notable are the highest number of visits to the public website which occurred in November 2023 during the Annual Reports hearings and the second highest number of visits which occurred in July 2024 during the Estimates hearings.

Further to the question asked by Ms Lawder MLA in relation to AUSLAN and captioning services, the Parliamentary Portal does have speech-to-text closed captioning on the live web streaming and VoD services, which are unedited, uncorrected and contain errors. This captioning is not available on the internal broadcast feed. Should Hansard choose to adopt the Novaworks transcription service, it will be integrated with the portal's s closed captioning service, allowing automatic correction of the closed captioning.

Approved for circulation to the Select Committee on Estimates 2024-2025

Signature:



Date:

7/8/24

By Speaker of the Legislative Assembly for the ACT, Joy Burch MLA

ATTACHMENT

Live web stream & Video on Demand website pages	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Total hits per page
<u>Watch, read and listen</u>	3,911	3,110	2,138	8,924	1,046	640	2,691	2,491	3,631	2,776	5,210	7,943	44,511
<u>Assembly live web stream</u>	5,282	3,614	2,400	13,032	844	623	2,839	2,563	6,815	2,912	7,257	15,018	63,199
<u>Assembly live stream assembly</u>	95	103	90	222	14	10	75	68	117	101	262	227	1,384
<u>Assembly live stream hearing</u>	150	15	5	330	25	39	36	44	164	53	31	311	1,203
<u>Video on Demand</u>	1,241	1,029	602	2,882	392	244	862	786	1,081	895	1,411	2,001	13,426
<u>VoD Latest Assembly</u>	732	1,118	943	1,350	212	99	595	564	801	820	1,551	570	9,355
<u>VoD Latest Committee</u>	384	48	24	1,461	188	133	274	446	401	247	106	1,565	5,277
<u>VoD Previous Hearings</u>	377	42	36	1,172	134	65	193	121	236	183	151	911	3,621
<u>VoD Previous Sitings</u>	237	327	174	515	74	43	233	208	287	250	458	304	3,110
<u>Search</u>	157	135	117	332	84	30	100	109	143	145	190	253	1,795
<u>Search results</u>	103	95	80	234	56	21	71	78	103	84	116	140	1,181
<u>Speeches by members</u>	52	66	51	103	26	13	46	33	50	52	78	45	615
Total monthly hits	12,721	9,702	6,660	30,557	3,095	1,960	8,015	7,511	13,829	8,518	16,821	29,288	148,677
Business activities	Sittings 1 week	Sittings 2 weeks	Sittings 1 week	Sittings 2 weeks Annual Reports	Sittings 1 week	Sittings 1 week	Sittings 1 week	Sittings 1 week	Sittings 1 week	Sittings 1 week	Sittings 2 weeks	Estimates	