



Standing Committee on Planning, Transport and City Services

Inquiry into Annual and Financial Reports 2022-2023 **ANSWER TO QUESTION ON NOTICE**

Asked by Mr Peter Cain MLA

Reference: Hearing on 20 November 2023, Annual Report of Transport Canberra and City Services 2022-2023

In relation to: Transport Canberra and MyWay

1. How many outages has the MyWay validation system had in the 2022-2023 period?
 - a. What contingency plans exist in the event of a prolonged MyWay outage?

Minister Chris Steel: The answer to the Member's question is as follows: –

1. MyWay has not experienced any system-wide outages in 2022-23.
 - a. The implementation of MyWay+ is the primary contingency plan for (future) management of this risk. Additional treatments have included extending the support contract with Downer, as well as upgrading the back-end systems software on physical servers running Windows NT to cloud-based Microsoft Azure servers.

Approved for circulation to the Standing Committee on Planning, Transport and City Services

Signature:

Date:

30/11/23

By the Minister for Transport Canberra and City Services, Chris Steel MLA