



LEGISLATIVE ASSEMBLY FOR THE AUSTRALIAN CAPITAL TERRITORY

SELECT COMMITTEE ON ESTIMATES 2023-2024

Mr Mark Parton MLA (Chair), Ms Jo Clay MLA (Deputy Chair),
Mr Michael Pettersson MLA

ANSWER TO QUESTION ON NOTICE

MS LEANNE CASTLEY MLA: To ask the **Minister for Health**

Ref: DHR

Hearing Date: 19/07/2023

In relation to: DHR

- 1) Has the Minister made requests for data since November 2022 to present? if so,
 - a. When were these requests made?
 - b. What were the requests?
 - c. Was the data provided by CHS?
 - d. Did CHS outline any concerns about the validity of the data?
 - e. Did the Minister use any of the data for media, speeches, events or budget measures or in communicating to the public?
- 2) Is there a measure of the validity of the data provided after the implementation of DHR and if so,
 - a. Provide a description of the measure and,
 - b. Whether this validity measure has been used for publicly released data and what the score was for the publicly released data.
- 3) Are clinicians able to request data to understand how their waitlists are performing etc...
 - a. If not, how are clinicians managing waitlists?

MINISTER STEPHEN-SMITH MLA: The answer to the Member's question is as follows: –

- 1) Yes. Below is a non-exhaustive list of data requests, reflecting key data requests (as opposed to conversations about performance that may draw on data held by CHS):
 - a) I requested data on 6 February, 7 February and 14 April 2023, and clarification on data on 9 May 2023.

The processes for the collection and collation of health service data are still under development since the implementation of the DHR in November 2022.

Where requests can be fulfilled, a diversion of resources may be required to complete a manual collation of data. Requests are made for other types of data such as previous performance data and individual service data that is not reliant on DHR reporting and staffing information on a regular basis.

b)

- 6 February 2023 – requested if data could be provided on outpatient waiting times per triage category, ED treat in time per triage category and change in outpatient wait list over-boundary percentage in 12 months.
- 7 February 2023 – requested an outpatient wait list for 1 July to 31 October due to not being able to provide data from DHR.
- 14 February 2023 – requested outpatient wait list data to also include prior 3 years.
- 9 May 2023 – requested on 9 May 2023 clarification on data provided by the ACT Health Directorate for the Quarterly Performance Report Q1 2022 which was information from the legacy systems that were in operation for 1 July to 30 September.

c)

- 6 February 2023 – No, CHS advised unable to provide data from DHR as per the request.
 - 7 February 2023 – Yes, CHS provided updated waitlist as at 31 October 2022.
 - 14 February 2023 – Yes, CHS provided updated waitlist with prior 3 years on 5 May 2023.
 - 9 May 2023 – Yes, clarification was provided on the QPR Q1 2022.
- d) Yes, CHS still provided concerns on a small percentage of outpatient information due to extraction and data issues with a small number of services.
- e) Yes. I tabled the outpatient waitlists on 11 May 2023 with my Ministerial Statement titled “Waiting Times - Outpatients and Emergency Department - Assembly Resolution of 9 February 2023”.

2)

- a) Yes, data is validated in a number of ways, including through the following questions:
- Does the front end data entry work flow match the identified fields for extraction?
 - Are the fields required to provide the data request able to be extracted?
 - Does the data extraction have no null fields?
 - Has the data extraction calculations been validated against the data definitions for national submissions?
 - Does the data match the internal Epic reporting on volumes of services?
 - Does the data match similar volumes of prior quarters / year’s submissions?

- b) Yes, all the above was used to ascertain the validity of outpatient data that was supplied with a caveat on a small percentage of services.
- 3) Yes, clinicians have access to their service waitlists within Epic. The elective surgical wait list is also available inside Epic for reporting and providing contracted care services.

Approved for circulation to the Select Committee on Estimates 2023-2024

Signature:



Date: 16/8/23

By the Minister for Health, Rachel Stephen-Smith MLA