



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

QTON No. 16

STANDING COMMITTEE ON ECONOMIC DEVELOPMENT AND TOURISM
JEREMY HANSON MLA (CHAIR), DEEPAK-RAJ GUPTA MLA, MICHAEL PETTERSSON MLA

Inquiry into referred 2018–19 Annual and Financial Reports
ANSWER TO QUESTION TAKEN ON NOTICE
Thursday 7 November 2019

Asked by Tara Cheyne MLA

In relation to: Options to pay infringements via BPAY.

MS CHEYNE: No, on parking fines. This might be for your colleague. I understand that previously infringement notices could be paid by BPAY and now that option is not available. What has been the thinking behind that?

Ms Cubin: My understanding is there is still an option to be able to pay by BPAY. We can definitely do online payments and over the phone if someone rings us up to establish payments. I will—

MS CHEYNE: As someone who has recently received a fine—

Mr Gentleman: Thank you for your contribution.

MS CHEYNE: Thank you. But yes, happy to contribute to the economy and to the government revenue. But I had this reported to me as well. But particularly if you want to pay quickly, there is often quite a lag online on the Access Canberra website up to, I think, 24 hours, which I think might potentially contribute to people forgetting to pay the fine or—you know, because they want to pay it on the spot and, you know, mea culpa, whatever. But when they go in to do that—

THE CHAIR: You need to get on Mr Pettersson's payment plan, I think.

MS CHEYNE: Pardon? Maybe.

THE CHAIR: You can get on Mr Pettersson's long term payment plan.

MS CHEYNE: Maybe.

Ms Cubin: Okay, thank you for that. We will follow that up because that is information that has not come to us before, if there is an issue with payment. Because it should still be available, as well as the payment plans and obviously through Centrelink and—thank you. And just—

MS CHEYNE: I think maybe it is just not stipulated on the paper fine anymore.



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Gordon Ramsay MLA: The answer to the Member's question is as follows:—

Parking fines can be paid via a range of payment options, including BPAY, Billpay, online through the Access Canberra website and at Australia Post outlets. Payment for parking fines using BPAY can be arranged with Access Canberra.

A parking fine is not able to be paid on the date the fine is issued. This is because a fine issued by Parking Inspectors needs to be processed from an Inspector's operational device into the relevant system. This process results in a 24-hour delay before payment for a parking infringement can be made. The BPAY option does not appear on the foot patrol issued infringements due to inadequate space on the paper ticket. The rear of the infringement is pre-printed and provides the motorist with information on how to dispute, apply for withdrawal, enter into an Infringement Management Plan and apply for an extension to pay.

Full details of payment options for a Traffic or Parking Infringement can be found on the Access Canberra website at the link provided below:

https://www.accesscanberra.act.gov.au/app/answers/detail/a_id/1271/kw/parking%20infringement#!tabs-2

The Access Canberra website allows payment by Visa or MasterCard. All other payment options, including the Biller Code for BPAY, are for paying through your banking institution, Australian Post or by phone.

Approved for circulation to the Standing Committee on Economic Development and Tourism

Signature:

Date:

19/11/19

By the Minister for Business and Regulatory Services, Gordon Ramsay MLA