



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON EDUCATION, EMPLOYMENT AND YOUTH AFFAIRS

MICHAEL PETERSSON MLA (CHAIR), ELIZABETH KICKERT MLA (DEPUTY CHAIR), MARK PARTON MLA

Inquiry into referred 2018–19 Annual and Financial Reports
QUESTION ON NOTICE

BEC CODY: To ask the University of Canberra

Ref: Annual Report

In relation to: Student Satisfaction

The student satisfaction report notes that students continue to express satisfaction with the uni. However, in comparison to other universities, rankings have remained the same on 2 rankings and gotten worse on 5. What steps is the Uni taking to address this?

Response

The University seeks to constantly improve our student survey results. Our Strategic Plan *Distinctive by Design* documents our aim to be among the top universities on these measures. In order to achieve this, we have commenced and enacted a large number of strategies and actions. Some examples are:

- Roll-out of Work-Integrated Learning opportunities to students in all courses, along with enhanced careers services and Jobs on Campus for UC students.
- Implementation of a new Student Success Strategy.
- Development of a Teaching Excellence Network to promote and reward good teaching practice, along with a Peer Review of Teaching system.
- Enhanced mechanisms to collect and respond to student feedback in real-time.
- Expansion of our student Peer Support initiatives, including a new Student Mentoring scheme.
- Revising our courses to create a more industry based and coherent curriculum.
- Implementation of a new Digital Student Journey to create a comprehensive, personalised digital experience from first enquiry to alumni, including significantly simplified student processes.
- Expanding Academic and Social Clubs.
- Seeking to establish a 'students-as-partners' approach to learning and teaching.

Approved for circulation to the Standing Committee on Education, Employment and Youth Affairs

Signature:

Date:

5/04/2020

By the [name/title of Vice Chancellor]

Belinda Robinson