



LEGISLATIVE ASSEMBLY FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON ECONOMIC DEVELOPMENT AND TOURISM

JEREMY HANSON MLA (CHAIR), SUZANNE ORR MLA (DEPUTY CHAIR), MICHAEL PETTERSSON MLA

Inquiry into referred 2017–18 Annual and Financial Reports ANSWER TO QUESTION ON NOTICE

Asked by MR COE MLA:

In relation to: Contractor Central – auditing, tracking and reporting

1. What auditing, reporting or tracking was not possible before Contractor Central, and what is now available?
2. What is being audited, reported on or tracked; and advise:
 - a. How frequently this is being undertaken;
 - b. Who is undertaking the auditing, reporting or tracking;
 - c. How the information is used;
 - d. If the information is published, and if so where.
3. What trends have been identified in the use of the Contractor Central system or hiring of contractors?

Minister for Government Services and Procurement: The answer to the Member's question is as follows:–

1. Previously there was no Whole of Government arrangement in place which provided reporting, tracking or monitoring of labour hire across the Territory. With the implementation of Contractor Central tracking and reporting on the benefit streams is as follows:
 - a. Transition to Scheme rates at implementation;
 - b. Transition to Scheme rates post implementation;
 - c. New hires on scheme rates;
 - d. New hires on referred/payroll margin;
 - e. Post implementation tenure reductions;
 - f. Rate audits/corrections/adjustments;
 - g. Savings from consolidated invoicing; and
 - h. Net benefit (Gross savings through reduced supplier fees, minus the contract fees for Contractor Central) as a percentage of total spend.

General reporting is provided by way of dashboard to users and highlights the following:

- a. New hires;
- b. Work orders;
- c. Extension outlook;
- d. Rate target range compliance;
- e. Spend and
- f. Spend trends.

Reporting is also provided by Comensura to NSW Procurement as detailed in the Contingent Workforce Head Agreement.

2. The response to Question 1 provides a summary of what is being reported or tracked.
 - a. reporting is monthly with some NSW Procurement reporting required on a quarterly basis. Live dashboard reporting is available and tailored for users.
 - b. Reporting is provided by Comensura as the managed service provider.
 - c. Information is accessible to users of the arrangement as necessary and also used by Human Resource areas for workforce planning initiatives.
 - d. This information is not published.
3. The trends have identified that there has been a small increase on contract spend since implementation and that ACT Government has longer worker tenure for engagements compared to some other jurisdictions.

Approved for circulation to the Standing Committee on Economic Development and Tourism

Signature:

Date:

By the Minister for Government Services and Procurement, Ms Stephen-Smith MLA