



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON PUBLIC ACCOUNTS

Brendan Smyth MLA (Chair), Mary Porter AM MLA (Deputy Chair), Nicole Lawder MLA,
Meegan Fitzharris MLA

STANDING COMMITTEE ON PUBLIC ACCOUNTS

Inquiry into 2013–14 Annual reports

Treasury portfolio (part 2)

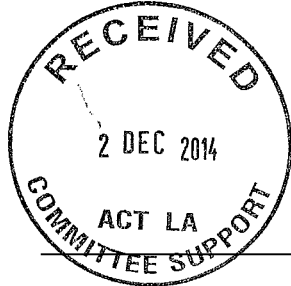
Responses to questions taken on notice at public hearing of 12 November 2014



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON PUBLIC ACCOUNTS

Brendan Smyth MLA (Chair), Mary Porter AM MLA (Deputy Chair), Nicole Lawder MLA,
Yvette Berry MLA



Inquiry into referred 2013–14 Annual and Financial Reports
ANSWER TO QUESTION TAKEN ON NOTICE
[Public hearing of 12 November 2014]
Treasury portfolio (part 2)

Asked by: Mr Brendan Smyth

In relation to: Re risk management framework assessment—p. 23 of Annual Report—can the Committee be provided with a list of the top 10/12 risks?

Minister Barr: The answer to the Member's question is as follows:—

Commerce and Works Directorate (CWD) established a Strategic Risk Register at its top level which was developed using Executive Workshops, consultation and informed by the Divisional Risk Registers. In total across the entire CWD operational and functional areas, the Directorate maintained sixteen active risk registers.

The CWD Strategic Risk Register identified and monitored seven strategic risks as detailed below:

Risk Number	Risk Category	Identified Risk
1	Technology	Systemic failure of IT infrastructure that supports government operations
2	Stakeholder Management	Inability to meet stakeholder expectations
3	Operational	Inappropriate business operating model
4	People	Injury or loss of life (internal staff)
5	Technology	Failure of CWD Government Critical business systems
6	Fraud	Fraud
7	Compliance/Regulation	Non compliance with policy and regulatory requirements

Refer to the attached for more detailed information for the identified risks.

Approved for circulation to the Standing Committee on Public Accounts

Signature: *Andrew Barr*

Date: 1.12.14

By the Treasurer, Mr Andrew Barr MLA



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON PUBLIC ACCOUNTS

Brendan Smyth MLA (Chair), Mary Porter AM MLA (Deputy Chair), Nicole Lawder MLA,
Yvette Berry MLA

Risk	Risk Category	Identified Risk	Source of Risk	Impact of Risk
1	Technology	Systemic failure of IT infrastructure that supports government operations	Data centre failure or physical compromise. - loss of power (UPS, Actew, generator switch failure) - disaster event (fire, flood, earthquake) - physical attack (terrorist), malicious damage, cyber attack or unplanned shutdown -planned outage - insufficient planning of data centre capacity requirements. Ineffective backup and recovery processes. Security system failure. Critical hardware failure (e.g. cooling system failure, transformer failure). Lack of vision / strategy to keep up with technologies culminating in lack of planning. Lack of training. Lack of agreed application recovery priority order.	Partial or full loss of ICT services to ACT Government directorates (dependant on location of failure). Loss of specialist systems for Health or ESA. Loss or corruption of critical data. Extended recovery time of services for directorates. Business Application and/or Communications failure resulting in loss of key Government and agency business systems and communications (e.g. e-mail, internet and phones). Performance degradation. Inability to communicate with customers. Network outages including inability to access key resources such as G drive, email or marvel. Application failure. Loss of data.
2	Stakeholder Management	Inability to meet stakeholder expectations	Failure to maintain directorates business systems. Capability and capacity, including: - inadequate resources (people, systems) to deliver specified services - insufficient reporting - significant increase in demand for services with challenging delivery timeframes and schedules. Failure to innovate. Failure to identify and deliver stakeholder expectations	Loss of/damage to reputation. Business failure (whole or part), resulting in: - delivery of services not required or requested - de-strategising function to operational approval. External review e.g. Litigation/Inquiry. Increase of operational costs. Not preferred employer. Loss of confidence of Government/Ministers and other key stakeholders.

T (02) 6205 0127 F (02) 6205 0432

Civic Square, London Circuit (GPO Box 1020) Canberra ACT 2601
E committees@parliament.act.gov.au W www.parliament.act.gov.au

			<ul style="list-style-type: none"> - inability to deliver value for money - unrealistic timeframes set by directorates. Inadequate dialogue & poor communication (internally and externally). Inadequate relationship management - allowed to drift. * Poor customer service. * Poor service delivery (PMO and Capital Works). * Inappropriate culture. * Resilience, robustness and agility. * Inadequate long-term planning. * External events or decisions cause need for urgent revision of priorities or reallocation of resources. * Concerns and risks not escalated. * Failure to understand roles and responsibilities (e.g. steering committees). 	<p>Misdirected effort of resources. Loss of key staff. Failure to meet agreed standards of service - one or more key accountability requirements not met. Inability to extend services. Loss of trust, credibility and relationship with directorates.</p>
3	Operational	Inappropriate business operating model	<p>Financial sustainability/ adequacy (poor financial performance/ management). Delivery models (failure to be contemporary/innovative – attractive to customers). Cost recovery. Service planning. Organisational structure. Governance model. Failure of insurance arrangements. Legislation. Lack of change agility or change fatigue. Loss of focus.</p>	<p>Financial impact. Reputational impact / loss of confidence (client dissatisfaction). Derailment. Market contestability - possibility of becoming redundant as a provider. Audit and/or enquiry. Failure to deliver business and Government outcomes. Failure to deliver timely and cost effective operational services – customer services degraded. Reduced revenue from directorates.</p>
4	People	Injury or loss of life (internal staff)	<p>Loss of control Lack of peer respect. Poor behaviour. Poor management. Lack of training. Inadequate equipment available onsite.</p>	<p>Death or injury to staff member. Increased workers compensation incidents and resulting claims. Stress and or mental anguish for the individuals (team) involved. Increased costs associated with the claims, staff management, extra resources which may be required. Increased pressure on remaining staff.</p>
5	Technology	Failure of CWD Government Critical business systems	<p>Internet/email Sharepoint etc ACT Revenue Systems (TRS and Community). Shared Services HR - failure in the Chris21 software, ratators (customisation) or the hardware supporting the process. Lack of investment. Inadequate supported systems in Shared Services.</p>	<p>Inability to process total or partial payroll. Loss of revenue. Reputational impact. Financial impact. Impact on time and resources.</p>

			<p>Lack of knowledge and skills of staff technical competencies.</p> <p>Inherent system limitations and unrealistic expectations.</p>	
6	Fraud	Fraud	<p>Systems fraud.</p> <p>Lack of document classification framework within ACT Government.</p> <p>Insufficient funding to implement data loss prevention mechanisms.</p> <p>Inappropriate awareness across government of the value and potentially sensitive nature of information and the need to protect this information.</p> <p>Agency purchases portable devices for storage of data from local computer supplier.</p> <p>Failure to regularly review access privileges.</p> <p>Lack of staff access control of application systems.</p> <p>Insufficient investment in security infrastructure.</p> <p>Directorate systems, particularly those that are developed or purchased without the involvement of SSICT do not meet minimum security requirements.</p>	<p>Failure to adequately protect ACT Government information and data.</p> <p>Exposure of classified information.</p> <p>Control weaknesses expose Government to data integrity issues or data leakage.</p> <p>Loss of reputation to the ACT Government.</p> <p>Government security infrastructure and systems could be vulnerable through cyber attack.</p> <p>Potential fraudulent activity.</p> <p>A significant breach of information security would be reputational embarrassing for the government and compromise confidence in Shared Services ICT capability.</p>
7	Compliance/Regulation	Non compliance with policy and regulatory requirements	<p>Legislative compliance.</p> <p>General compliance.</p> <p>Lack of management oversight.</p> <p>Inadequately trained staff.</p> <p>Mismatch between Business Management System (BMS) and regulatory requirements.</p> <p>BMS not easily understood.</p> <p>Fraud or non compliant staff practices.</p> <p>Business systems not supporting operational requirements.</p> <p>Coercion from other parties.</p>	<p>Reduction in client satisfaction.</p> <p>Damaged reputation to Shared Services Procurement and the ACT Government.</p> <p>Loss of revenue.</p> <p>Perceived or actual non compliance.</p> <p>Possible contractual disputes.</p> <p>Unbudgeted and unjustified claims/payments under Security of Payments Act (SOPA).</p> <p>Legal dispute or action against Shared Services Procurement.</p> <p>Failure to deliver services.</p>

QTON #2 - 12 Nov 14
Treasury part 2



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON PUBLIC ACCOUNTS

Brendan Smyth MLA (Chair), Mary Porter AM MLA (Deputy Chair), Nicole Lawder MLA,
Yvette Berry MLA



Inquiry into referred 2013–14 Annual and Financial Reports
ANSWER TO QUESTION TAKEN ON NOTICE
[Public hearing of 12 November 2014]
Treasury portfolio (part 2)

Asked by Mr Brendan Smyth:

In relation to: Risk Treatment Action Plans – p. 23 of Annual Report— how many risk treatment action plans do you have at the moment?

Minister Barr: The answer to the Member's question is as follows:—

In total across all operational and functional areas of the Commerce and Works Directorate, sixteen active risk registers were established and maintained to identify record and monitor risks.

To assist the Executive monitor and report on the risk profile, 46 risk treatment action items were developed and implemented across the Directorate. Risk treatment action plans were established at all levels throughout the Directorate.

Approved for circulation to the Standing Committee on Public Accounts

Signature: *Andrew Barr*

Date: 1.12.14

By the Treasurer, Mr Andrew Barr MLA

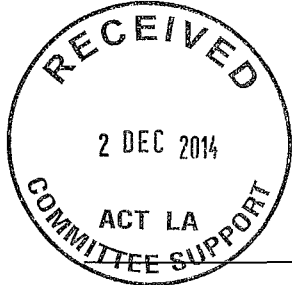
QTON #3 - 12 Nov 14
Treasury part 2



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON PUBLIC ACCOUNTS

Brendan Smyth MLA (Chair), Mary Porter AM MLA (Deputy Chair), Nicole Lawder MLA,
Yvette Berry MLA



Inquiry into referred 2013–14 Annual and Financial Reports
ANSWER TO QUESTION TAKEN ON NOTICE
[Public hearing of 12 November 2014]
Treasury portfolio (part 2)

Asked by Brendan Smyth MLA:

In relation to:

ACT Revenue Office—where is the court case on the de-grouping powers at in terms of settlement—if settled as expected on 19 November 14—could you please take on notice in advance— that if it is settled to inform the committee of the outcome?

TREASURER: The answer to the Member's question is as follows:—

The matter did not reach a settlement prior to an ACT Civil and Administrative Tribunal (ACAT) directions hearing on 19 November 2014. The matter is now listed for directions in the ACAT on 10 December 2014.

Approved for circulation to the Standing Committee on Public Accounts

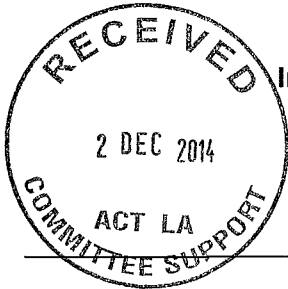
Signature: *Andrew Barr*

Date: 1.12.14

By the Treasurer, Andrew Barr MLA



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY



Inquiry into referred 2013–14 Annual and Financial Reports
ANSWER TO QUESTION TAKEN ON NOTICE
[Public hearing of 12 November 2014]
Treasury portfolio (part 2)

Asked by MS PORTER: Can you take on notice a question I was going to ask the IT people when they were here? I will not ask them to come back. I wanted to know what the reason was for introducing the NXTBUS system. If you could take that on notice? I want to understand how they assisted TAMS to do that and whether there is an ongoing role in that area.

In relation to:

How did SS ICT assist TAMs with the roll out the NXTBUS system?

MINISTER BARR: The answer to the Member's question is as follows:—

Real time passenger information systems are a common feature of modern public transport systems.

The real time passenger information system for Canberra, called NXTBUS, monitors the location of all ACTION buses during operation and provides real time service information to passengers via digital displays, the internet, mobile phones/PDAs, touch screen displays, Canberra Connect Contact Centre, and on bus visual and audio displays. NXTBUS enhances passenger convenience and security which ultimately results in increased bus patronage.

TAMS engaged SSICT to deliver the infrastructure to host the solution for their chosen product - Lead, Inform & Organise (LIO) system purchased from TRAPEZE. SSICT has an ongoing role in the maintenance and support of the server infrastructure in our datacentre.

Approved for circulation to the Standing Committee on Public Accounts

Signature: *Andrew Barr*

Date: 1.12.14

By the Treasurer, Andrew Barr MLA

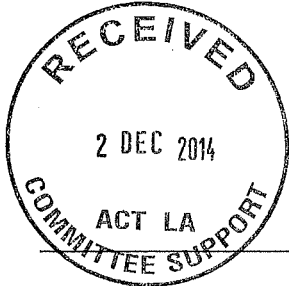
QTON #5 - 12 Nov 14
Treasury part 2



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON PUBLIC ACCOUNTS

Brendan Smyth MLA (Chair), Mary Porter AM MLA (Deputy Chair), Nicole Lawder MLA,
Yvette Berry MLA



Inquiry into referred 2013–14 Annual and Financial Reports
ANSWER TO QUESTION TAKEN ON NOTICE
[Public hearing of 12 November 2014]
Treasury portfolio (part 2)

Asked by Steve Doszpot:

In relation to:

Re Schoolsnet program in 87 public schools—how many Shared Services staff are dedicated to looking after public schools?

Andrew Barr: The answer to the Member's question is as follows:—

The number of Shared Services ICT staff that provide ICT support to the Education and Training Directorate (ETD), including schools, is 95.

Of the 95 staff, 30 are in the frontline ICT ETD Support Team, 16 are on the ICT Service Desk, and 49 provide technical support, including: IT infrastructure, desktops, security, web, networks, platform, gateway, storage, software licensing and contract management, and business applications.

Approved for circulation to the Standing Committee on Public Accounts

Signature: *Andrew Barr*

Date: 1.12.14

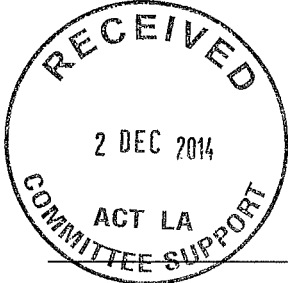
By the Treasurer, Andrew Barr MLA



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON PUBLIC ACCOUNTS

Brendan Smyth MLA (Chair), Mary Porter AM MLA (Deputy Chair), Nicole Lawder MLA,
Yvette Berry MLA



Inquiry into referred 2013–14 Annual and Financial Reports
ANSWER TO QUESTION TAKEN ON NOTICE
[Public hearing of 12 November 2014]
Treasury portfolio (part 2)

Asked by Steve Doszpot:

In relation to:

Re Schoolsnet program—what is the timeframe for fixing a problem after a phone call is received from a school?

Andrew Barr: The answer to the Member's question is as follows:—

The time taken to fix a problem varies depending on the complexity of an incident or a request. Some problems require a short term temporary fix during business hours with a more permanent fix occurring within a planned schedule.

The target resolution timeframes for the Service Desk vary depending on the severity:

- 4 hours for significant incidents that affect critical business applications across multiple schools causing significant disruption
- 8 hours for issues that affect a single school, particularly related to critical business systems or services
- 3 Business days where the issue affects a single school or that is conducting business of a non-critical nature, and
- 5 business days where there is no immediate impact on processes.

During the reporting period (2013-14 financial year) 85% of ETD's reported incidents were resolved within these target timeframes; this was largely due to the rollout of significant changes associated with the implementation of the Schoolsnet program.

Approved for circulation to the Standing Committee on Public Accounts

Signature: *Andrew Barr*

Date: 1.12.14

By the Treasurer, Andrew Barr MLA

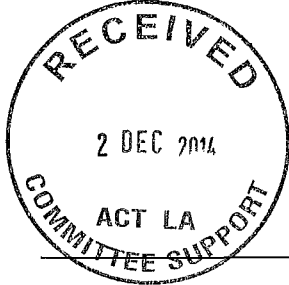
QTON # 7 -12 Nov 14
Treasury part 2



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON PUBLIC ACCOUNTS

Brendan Smyth MLA (Chair), Mary Porter AM MLA (Deputy Chair), Nicole Lawder MLA,
Yvette Berry MLA



Inquiry into referred 2013–14 Annual and Financial Reports
ANSWER TO QUESTION TAKEN ON NOTICE
[Public hearing of 12 November 2014]
Treasury portfolio (part 2)

Asked by Steve Doszpot:

In relation to:

Re Schoolsnet program—how many staff are in call centres and how many staff visit schools to fix problems?

Andrew Barr: The answer to the Member's question is as follows:—

There are 16 staff on the ICT Service Desk that provide ICT support to the Education and Training Directorate (ETD). Of these 16 staff, seven (7) visit schools to provide onsite ICT support.

Since the implementation of the SchoolsNET, many incidents at schools can be resolved through the centralised network without the requirement for onsite attendance.

Additional staff can be temporarily reallocated from technical areas, and/or the ETD embedded team, where required to address specific issues.

Approved for circulation to the Standing Committee on Public Accounts

Signature: *Andrew Barr*

Date: 1.12.14

By the Treasurer, Andrew Barr MLA

QTON #8 - 12 Nov 14
Treasury part 2



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON PUBLIC ACCOUNTS

Brendan Smyth MLA (Chair), Mary Porter AM MLA (Deputy Chair), Nicole Lawder MLA,
Yvette Berry MLA



Inquiry into referred 2013–14 Annual and Financial Reports
ANSWER TO QUESTION TAKEN ON NOTICE
[Public hearing of 12 November 2014]
Treasury portfolio (part 2)

Asked by Doszpot

In relation to:

Re trial of public internet at TCH campus and health centres at Belconnen, Gungahlin and Tuggeranong—
what are the month to month usage figures at these sites?

Barr: The answer to the Member's question is as follows:—

Itemised building usage for ACT Health Public Internet is not available due to the design of the network
deployment.

The average monthly data usage across all ACT Health sites, based on August – October 2014 (*inclusive*),
figures is as follows:

Download (GB) 1,744
Upload (GB) 189

Approved for circulation to the Standing Committee on Public Accounts

Signature: *Andrew Barr*

Date: *1.12.14*

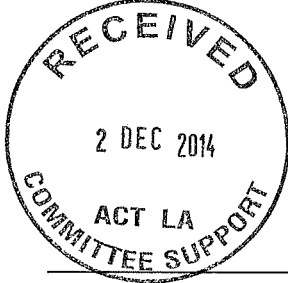
By the Treasurer, Andrew Barr MLA



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON PUBLIC ACCOUNTS

Brendan Smyth MLA (Chair), Mary Porter AM MLA (Deputy Chair), Nicole Lawder MLA,
Yvette Berry MLA



Inquiry into referred 2013–14 Annual and Financial Reports
ANSWER TO QUESTION TAKEN ON NOTICE
[Public hearing of 12 November 2014]
Treasury portfolio (part 2)

Asked by Doszpot

In relation to:

Re trial of public internet at TCH—what are the download and data limits at TCH?

Barr: The answer to the Member's question is as follows:—

1. All public internet access at TCH is filtered for appropriateness and is provided primarily for browsing the Internet and accessing e-mails.
2. The TCH public internet network has no set download restrictions (download cap) for individuals, however the network access is centrally controlled to avoid excessive cost to government.

Approved for circulation to the Standing Committee on Public Accounts

Signature: *Andrew Barr*

Date: 1.12.14

By the Treasurer, Andrew Barr MLA

QTON # 10 - 12 Nov 14
Treasury part 2

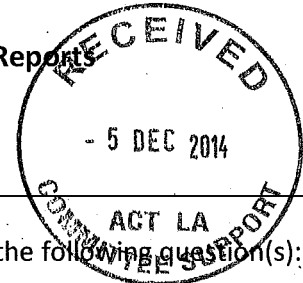


LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON PUBLIC ACCOUNTS

Brendan Smyth MLA (Chair), Mary Porter AM MLA (Deputy Chair), Nicole Lawder MLA,
Yvette Berry MLA

Inquiry into referred 2013–14 Annual and Financial Reports
ANSWER TO QUESTION TAKEN ON NOTICE
12 November 2014



Asked by Mr Smyth on 12 November 2014: Ms Overton-Clarke took on notice the following question(s):

[Ref: Hansard Transcript 12 November 2014 [PAGE 226]]

In relation to: Government Procurement Board - High risk projects

THE CHAIR: This will cross over slightly with the procurement board: the breakdown of risk on page 75 categorises the risk as low, medium and high. How is that conducted? Is it on projects brought to the attention of the board or does the board look at all projects? It is on page 75 of the annexed report. What is the basis for breakdown by risk?

Ms Overton-Clarke: I make the point that the capital metro project did not come to the board in a tender process during 2013-14. So it is not part of this annual report.

THE CHAIR: I understand that. I will get to that in a minute. How do you determine what is high and low?

Ms Overton-Clarke: How do we determine what is risk?

THE CHAIR: Yes.

Ms Overton-Clarke: Of course, it is a mixture of things in terms of the identification of the need, the likely consequence. It can be a number of things around timing of the procurement process, the funding source, the amount of funding, the likelihood and the consequence. Directorates use the ACTIA risk matrix. One of the procurement board's roles is to absolutely ensure that all directorates adhere to a thorough risk assessment.

THE CHAIR: There are 12 noted as high risk. What were those projects?

Ms Overton-Clarke: I do not have the full list with me; I can get you that on notice. A couple of examples are the clinical waste collection and disposal at the Canberra Hospital and the increased scope of the avatar ICT record system for vocational education. For example, in the clinical waste example, it is around safety of collection and disposal. The avatar one, as I understand it, has been quite a long-term project that has varied its scope over a number of iterations. That is what led to the high risk.

The most recent one that falls into this financial year was the demolition for Mr Fluffy asbestos homes. A new process is being trialled and, of course, that falls into the high risk category as well. I will take on notice the list of 12 high risks and get that to you.

ANDREW BARR: The answer to the Member's question is as follows:-

Reference Number	Project Name	Description	ACT Entity	Total Estimated Value (\$M)
513	Canberra College (Woden) Campus Cares (CC Cares) program - Construction	Construction of Stage 2 of the CC Cares facilities on the Canberra College campus in Woden	ETD	15.40
516	Variation: Manuka Oval Pitch Replacement and Associated Works	Variation of Procurement Plan to encompass Phase 1B works following allocation of funds for the project	EDD	4.46
517	Canberra Hospital Campus Infrastructure	Delivery of Continuity of Service – Essential Infrastructure (COS-EI) at The Canberra Hospital	HD	14.97
518	Coombs Primary School	Develop Design, Construction and Maintenance of the new Coombs Primary School	ETD	63.97
520	Panel of Suitably Qualified Builders	Establishment of a panel to undertake major construction projects	CSD	-
521	Sub-Sector Service Funding Agreements - Social Housing & Homelessness	Renewal of existing SFAs with organisations currently funded in this sub-sector	CSD	11.73
532	Clinical Waste Disposal	Collection and Disposal of Clinical and Related Wastes for HD Facilities	HD	14.25
537	TCH Staging & Decanting	Design, Construction & Refurbishment of various TCH facilities	HD	18.39
544	Transfer Station operations at Mugga Lane RMC	Management of Transfer Station Operations at Mugga Lane RMC	TAMS	13.70
547	Variation - Domestic and Environmental Services	Extension of existing contract to enable a new approach to market	HD	14.11
553	Variation - AVETARS	Increased scope of AVETARS ICT record system for vocational education	ETD	1.08
557	Panel of Civil and Demolition Specialists	Panel of specialists for early works prior to major construction projects	CSD	5.50

Approved for circulation to the Standing Committee on Public Accounts

Signature: 

Date: 4.12.14

By the Minister for Economic Development, Andrew Barr MLA

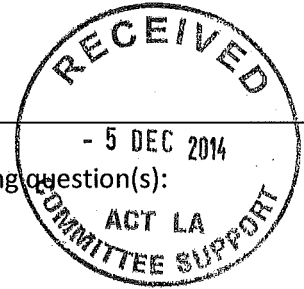


LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON PUBLIC ACCOUNTS

Brendan Smyth MLA (Chair), Mary Porter AM MLA (Deputy Chair), Nicole Lawder MLA,
Yvette Berry MLA

Inquiry into referred 2013–14 Annual and Financial Reports
ANSWER TO QUESTION TAKEN ON NOTICE
12 November 2014



Asked by Ms Porter on 12 November 2014: Mr Tomlins took on notice the following question(s):

[Ref: Hansard Transcript 12 November 2014 [PAGE 227]]

In relation to: Social Enterprises

MS PORTER: Yes, if I am in the right area. It is on page 9. It talks about work continuing with the directorates to identify and develop opportunities for social procurement including discussions on how best to engage community sector organisations in developing social enterprises. If you could explain that please?

Mr Tomlins: Yes, certainly. The aim of social procurement is working, within the concept of value for money, to look at some of the social benefits to the community. Within that we deal with Social Ventures Australia and we work with the directorates to try to find a range of projects that can use social procurement. For example, a pilot project to include social procurement to provide basic maintenance at the National Arboretum is in development. Several of the government schools are engaging social enterprises to do landscape maintenance. Landscape contractors to Housing and TAMS are also doing some of the landscaping.

Social enterprise is operating the Civic merry-go-round. TAMS graffiti removalists use social procurement. The latest bay replanting and landscape establishment project is going to be delivered by LEAD, a disability employment service, a social enterprise. Housing ACT is also using social procurement to address minimisation of crime and promotion of community safety in some of the high density housing sites.

MS PORTER: Could you tell us a little more about that last one or could you provide information on notice about that last one that you just talked about?

Mr Tomlins: Yes, certainly. I cannot give you too much more about it, other than that it is also looking at trying to help some of the residents with mental health issues and those sorts of things. But I will take that on notice and provide additional information.

ANDREW BARR: The answer to the Member's question is as follows:—

The High Density Housing Safety and Security project (the Project) was initiated in 2008, and is a multi agency, collaborative initiative between the Justice and Community Safety Directorate (JACS), Community Services Directorate, ACT Health and ACT Policing. The Project is funded by JACS at \$132,000

(incl. GST) per annum. The current Service Funding Agreement commenced on 5 July 2013 and expires on 30 June 2015.

The Agreement is available from the Contracts Register at:

http://www.procurement.act.gov.au/contracts/contracts_register/contracts/contracts/justice_and_community_safety_directorate/2012.xxxx.xxx/2012.21260.210

Delivered by Reclink Australia, the Project is a service facilitation initiative that works with residents living in seven public housing sites along Ainslie Avenue: Allawah Court, Bega Court, Braddon Court, Currong Apartments, Jerilderie Court, Kanangra Court and Reid Court.

The objectives of the Project are to deliver events, activities and programs and promote ongoing participation opportunities that:

- prevent or reduce opportunities for crime;
- promote community safety and security;
- develop pro-social and law abiding community engagement; and
- facilitate access to services that are related to justice, health, mental health, education and employment.

Reclink Australia, through an on the ground Project Manager, facilitates various structured and unstructured events, activities and programs, including a wood workshop, community gardens, a laundry program, a bridge to bridge monthly run, roll or walk event at Lake Burley Griffin and a neighbourhood chats program.

The participants are high and complex needs residents and include socially disengaged or isolated people, Aboriginal and Torres Strait Islander people, women (including mothers), children and youth, and residents who have had or are at risk of becoming involved in the criminal justice system.

Approved for circulation to the Standing Committee on Public Accounts

Signature: *Andrew Barr*

Date: *4.12.14*

By the Minister for Economic Development, Andrew Barr MLA

QTON #12 -12 NOV 14
Treasury part 2



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON PUBLIC ACCOUNTS

Brendan Smyth MLA (Chair), Mary Porter AM MLA (Deputy Chair), Nicole Lawder MLA,
Yvette Berry MLA



Inquiry into referred 2013–14 Annual and Financial Reports
ANSWER TO QUESTION TAKEN ON NOTICE
[Public hearing of 12 November 2014]
Treasury portfolio (part 2)

Asked by Ms Lawder

In relation to:

Question on Notice (12) - Payment to Cab Charge Australia (p. 59 of Annual Report)—what was the expenditure on Cab Charge in 2012-13 and has this increased because of a reduction in the number of vehicles?

Minister Barr: The answer to the Member's question is as follows:—

Expenditure on Cab Charge for 2013-14 was \$67,040.40 compared to 2012-13 of \$72,504.29, representing a reduction in the cost over the two successive financial years.

The number of vehicles dropped from 49 to 46 between 2012-13 and 2013-14.

Fluctuations in Cab Charge expenditure cannot be definitively attributed to a single cause such as a reduction in the number of vehicles. Expenditure will be influenced by a range of variable factors including changes in type of business activity, and the physical locations of staff or customers.

Staff are encouraged to use public transport in preference to Cab Charge where possible and efficient, where for example staff travel to and from city centres such as between Civic and Woden utilising the Action bus network.

Approved for circulation to the Standing Committee on Public Accounts

Signature: *Andrew Barr*

Date: 1. 12. 14

By the Treasurer, Andrew Barr MLA

QTON # 13 - 12 Nov 14
Treasury part 2



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON PUBLIC ACCOUNTS

Brendan Smyth MLA (Chair), Mary Porter AM MLA (Deputy Chair), Nicole Lawder MLA,
Yvette Berry MLA



Inquiry into referred 2013–14 Annual and Financial Reports
ANSWER TO QUESTION TAKEN ON NOTICE
[Public hearing of 12 November 2014]
Treasury portfolio (part 2)

Asked by MS PORTER:

In relation to:

Draft digital record keeping policy—last dot point under 'Achievements' on p. 10 of Annual Report—
decision made to defer further agency reporting pending a review on the purpose and scope of the
activity—explanation of why the decision was made and the reactions from agencies re these decisions?

MR BARR: The answer to the Member's question is as follows:—

There is no reporting required in relation to the draft digital recordkeeping policy, and its purpose and
scope has not changed. Its release as a final policy has been delayed to allow further consultation and its
endorsement by the Strategic Board. The Territory Records Office understands that there is strong support
within agencies for a policy that provide direction on digital recordkeeping.

Approved for circulation to the Standing Committee on Public Accounts

Signature: *Andrew Barr*

Date: *1.12.14*

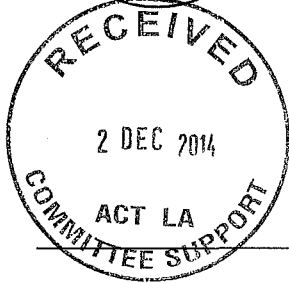
By the Treasurer, Andrew Barr MLA



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON PUBLIC ACCOUNTS

Brendan Smyth MLA (Chair), Mary Porter AM MLA (Deputy Chair), Nicole Lawder MLA,
Yvette Berry MLA



Inquiry into referred 2013–14 Annual and Financial Reports
ANSWER TO QUESTION TAKEN ON NOTICE
12 November 2014

Asked by Ms Berry:

[Ref: Hansard Transcript [12 November 2014] [PAGE 236-238]]

In relation to:

Maintenance of parks and open spaces by members of the public (insurance and liability).

MS BERRY: Yes. This might not fall with you, but I will have a crack anyway. In Canberra we have lots of community open spaces. I have been talking to a lot of people in my community about how they could take responsibility for some of those areas, but they are not covered by insurance, and there are some problems around that, apparently. Is there any way that you could change, work around or do something so that people in the community could take responsibility for little parks in their area?

The Member accepted an offer by the Under Treasurer, Mr Nicol to facilitate a meeting with officials from Territory and Municipal Services to discuss.

Andrew Barr: The answer to the Member's question is as follows:—

The General Manager, ACTIA has liaised with the Executive Director, Parks and City Services regarding the maintenance of parks and open spaces by the public raised by the member.

Officials from the Territory and Municipal Services Directorate will contact your office to provide additional information on the maintenance of parks and open spaces by members of the public.

Approved for circulation to the Standing Committee on Public Accounts

Signature: *Andrew Barr*

Date: 1.12.14

By the Treasurer, Andrew Barr MLA