



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON PUBLIC ACCOUNTS

Brendan Smyth MLA (Chair), Mary Porter AM MLA (Deputy Chair), Chris Bourke MLA,
Nicole Lawder MLA

STANDING COMMITTEE ON PUBLIC ACCOUNTS

Inquiry into 2012–13 Annual reports

Treasury portfolio (part 2)

Responses to supplementary questions following the public hearing of 13 December 2013



PAC Supp. Q
13 Dec 13
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Simon Corbell MLA

ATTORNEY-GENERAL
MINISTER FOR THE ENVIRONMENT AND SUSTAINABLE DEVELOPMENT
MINISTER FOR POLICE AND EMERGENCY SERVICES
MINISTER FOR WORKPLACE SAFETY AND INDUSTRIAL RELATIONS

Answer to Question on Notice

The Treasurer, Mr Andrew Barr MLA, received the below question, upon notice, on 13 December 2013. The Treasurer has referred this question to my Directorate as the matter falls under my portfolio responsibilities as Minister for Police and Emergency Services.

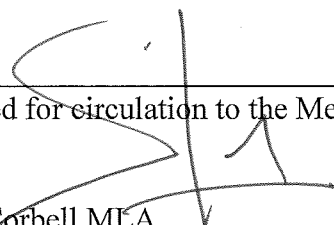
PAC 1: Internal & External Scrutiny—Recommendation 1b—ACT Auditor-General report no. 2 of [CWD annual report, p. 34]:

The target date for the revision of the Protective Security Policy and Guidelines was set for 1 October 2012. Has this revision been completed, if so when was it completed?

Mr Corbell – the answer to the Member’s question is as follows:

While significant work has been done, final endorsement of a revised version of the Protective Security Policy and Guidelines is still being finalised.



Approved for circulation to the Member	
 Simon Corbell MLA Minister for Police and Emergency Services	10.2.14 Date:.....

TREASURER FOR THE AUSTRALIAN CAPITAL TERRITORY
LEGISLATIVE ASSEMBLY QUESTION

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SUPPLEMENTARY QUESTIONS




PAC 2: Internal & External Scrutiny—Recommendation 3biii—ACT Auditor-General report no. 2 of 2012 [CWD annual report, p. 35]:

1. How many of the 168 externally-hosted websites require remediation?
2. What types of remediation are required?
3. What is the timeline for remediation?
4. Have any externally-hosted websites been removed due to the new requirements?
5. How many suppliers are on the ACT Government endorsed supplier list?

Treasurer: The answer to the Committee's question is as follows:

1. 88 sites were identified as having security flaws requiring urgent remediation.
2. Many types of remediation were required, based on web security best practice. Some of the issues identified included weak passwords, older versions of software in use and poor coding practices leading to vulnerabilities.
3. Service Providers were given the opportunity to remediate and then were re-tested to ensure that remediation worked as expected, generally within a timeframe of 30 days.
4. At the time of the audit, no externally hosted websites had been removed due to the new requirements. Due to the dynamic nature of the web environment, however, externally hosted websites may be decommissioned or re-hosted at any time.
5. There is no ACT Government endorsed Internet Service Provider/Supplier list.

Approved for circulation to the Members and incorporation into Hansard.


Andrew Barr MLA
Treasurer

Date: 17-1-14

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SUPPLEMENTARY QUESTIONS



PAC 3: Internal & External Scrutiny—Recommendation 3e—ACT Auditor-General report no. 2 of 2012 [CWD annual report, p. 35]:

1. How many existing systems require the development of security plans?
2. How many security plans have currently been developed for these systems?
3. What is the timeline for completion of all legacy system security plans?

Treasurer: The answer to the Committee's question is as follows:

1. There are currently 707 business systems that have been flagged as requiring a security plan. Of this number, priority is placed on the develop of security plans for systems identified as Business Critical or Government Critical, of which there are 242 systems.
2. Across all directorates and categories, 65 security plans have been completed, 10 are awaiting final sign-off and a further 74 are currently under development.
3. Priority has been agreed to address Business and Government Critical system security plans across government with dedicated resourcing applied to assist directorate business system owners achieve compliance for all systems with a life expectancy of 2+ years, as soon as possible.

Approved for circulation to the Members and incorporation into Hansard.

Andrew Barr
Andrew Barr MLA
Treasurer

Date: 17-1-14

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**TREASURER FOR THE AUSTRALIAN CAPITAL TERRITORY
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SUPPLEMENTARY QUESTIONS



PAC 4: Internal & External Scrutiny—Recommendation 3f—ACT Auditor-General report no. 2 of 2012 [CWD annual report, p. 35]:

1. Which directorates have requested training?
2. What did this training involve?

Treasurer: The answer to the Committee’s question is as follows:

1. The following directorates and directorate work areas have requested Shared Services ICT Security to deliver security awareness training during the reporting period:
 - a. CSD – Built into the CSD orientation training for new staff subsequent to a directorate-wide face-to-face campaign.
 - b. ETD – Part of the induction training for new teachers and staff. It is also included in the school-based apprenticeship program.
 - c. Health – Integrated into the managers orientation training, plus ad hoc requests for training by a number of areas within The Canberra Hospital (*for example ICU, Records, Medical Imaging*).
 - d. JaCS - Several areas of JaCS have requested training including Work Safe and Corrections (*including the AMC*).
 - e. ESDD - Requested a single course for all staff.
 - f. CWD - Has security awareness integrated into the orientation program and SSICT have regular refresher and follow up training.
 - g. Auditor General’s Office - Is a regular recipient of awareness training
 - h. Canberra Theatre.
 - i. TaMS – Nursery at Yarralumla.
2. The training encompassed topics such as the acceptable use of ICT in the ACT Government, compliance with policies and practices, general awareness around social engineering (*Phishing*) and the risks posed when using the Internet and social media and the best ways to mitigate those risks.

Approved for circulation to the Members and incorporation into Hansard.

Andrew Barr
Andrew Barr MLA
Treasurer

Date: *17.1.14*.....

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**TREASURER FOR THE AUSTRALIAN CAPITAL TERRITORY
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SUPPLEMENTARY QUESTIONS



PAC 5: Learning and Development – Shared Services ICT Trainees – (CWD annual report, p.65)

1. Six ICT trainees continued their traineeship in 2012-2013. Did this number decrease or increase from the financial period, if yes, why?
2. What mentoring is provided to ensure that these graduates remain with Shared Services on completion of traineeship?

Treasurer: The answer to the Committee's question is as follows:

1. The intake of ICT trainees was also six for the previous financial period 2011-2012, it is neither an increase nor decrease in intake numbers.
2. Upon successful completion of their traineeship program, the trainees are offered a permanent position appropriate to their skill-set. The directorate's professional development program and associated Professional Development and Capability Plan process allows each trainee's learning and development needs and appropriate opportunities to continue to be identified and addressed. This is supplemented with active coaching and mentoring by supervisors and organisational support from Strategic HR.

Approved for circulation to the Members and incorporation into Hansard.

Andrew Barr
Andrew Barr MLA
Treasurer

Date: 17.1.14.....

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**TREASURER FOR THE AUSTRALIAN CAPITAL TERRITORY
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SUPPLEMENTARY QUESTIONS



PAC 6: Strategic Asset Management – Assets Managed – (CWD annual report, pp 74-75)

1. What is the ICT asset refresh/replacement cycle for ACT government schools?
2. What is the average age of PC equipment utilised in ACT government schools?
3. Is this in line with other states and territories?

Treasurer: The answer to the Committee's question is as follows:

1. What is the ICT asset refresh/replacement cycle for ACT Government schools?

The ICT asset refresh/replacement cycle for ACT Government schools is in line with the ACT Government cycle of 5 years. For tablet devices with a shorter effective life, Shared Services assists the Education and Training Directorate to determine the refresh needs on an annual basis.


2. What is the average age of PC equipment utilised in ACT government schools?

For desktop PCs, the average age is approximately 2.8 years. For laptops, the average age is approximately 2.5 years.

3. Is this in line with other states and territories?

The current ICT asset fleet in ACT Government Schools is consistent with other states and territories. The Digital Education Revolution (DER) resulted in a refresh of devices across all jurisdictions.

Approved for circulation to the Members and incorporation into Hansard.


**Katy Gallagher MLA
Acting Treasurer**

Date: 23/1/14

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**TREASURER FOR THE AUSTRALIAN CAPITAL TERRITORY
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SUPPLEMENTARY QUESTIONS



PAC 7: Capital Works – Commerce and Works ICT Projects (CWD annual report, pp. 76-77):


Existing Data Centre Upgrade

1. Why was the procurement process delayed?
2. What impact will this delay have on the cost of the project?

Treasurer: The answer to the Committee's question is as follows:

1. The procurement process for the existing data centre upgrade was delayed due to the reconfirmation of accommodation strategy for Macarthur House and Callam Offices data centre requirements.
2. The project cost estimates remain unchanged.

Approved for circulation to the Members and incorporation into Hansard.


Andrew Barr MLA
Treasurer

Date: 17-1-14.....

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**TREASURER FOR THE AUSTRALIAN CAPITAL TERRITORY
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SUPPLEMENTARY QUESTIONS



PAC 8: Capital Works – Commerce and Works ICT Projects (CWD annual report, pp. 76-77):

Whole of Government Identity and Access Management

1. What were the unforeseen delays and issues that have contributed in the delay?
2. What impact will this delay have on the cost and delivery schedule of the project?

Treasurer: The answer to the Committee's question is as follows:

1. The unforeseen delays and issues were due to the prioritisation of work and availability of key resources along with the associated delay in gaining access to the key business application, Chris 21, for integration testing.
2. There is no foreseen impact to overall cost or overall schedule of the project at this time from delays experienced last year. Work and resources have been rescheduled and reprioritised, and the project is on schedule to be completed by 30 June 2014.

Approved for circulation to the Members and incorporation into Hansard.

Andrew Barr
Andrew Barr MLA
Treasurer

Date: 17.1.14.....

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**TREASURER FOR THE AUSTRALIAN CAPITAL TERRITORY
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SUPPLEMENTARY QUESTIONS



PAC 9: Capital Works – Commerce and Works ICT Projects (CWD annual report, pp. 76-77):

Extension of Mobile Device Applications

1. An executive level review was carried out for the value of money required, why was this?
2. Will this project be completed by the end of this month as indicated in the Annual Report?
3. Will it be carried out on budget?

Treasurer: The answer to the Committee's question is as follows:

1. An executive level review of the value-for-money of the project deliverables and outcomes was undertaken to determine the potential impact of rapidly emerging industry developments ('direct access' technologies and platforms) and user-uptake on the proposed extension to the mobile device solution as outlined in the business case. It was subsequently determined that neither factor would negate the value in proceeding with the proposed solution.
2. The project is currently not expected to be fully completed until end 2013-14. A pilot roll-out is well underway with a subset of ACT Government users to evaluate the performance and qualities of new mobile capabilities, before they are made available more broadly across ACT Government.
3. Yes, based on current projections the project will be completed within the available budget.

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Andrew Barr MLA
Treasurer

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**TREASURER FOR THE AUSTRALIAN CAPITAL TERRITORY
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SUPPLEMENTARY QUESTIONS



PAC10: Capital Works – Commerce and Works ICT Projects (CWD annual report, pp. 76-77):

Data Centre Infrastructure

1. The emergency generator was replaced as a result of building work, why?
2. The completion date for the project is June 2014, where is the project up to now, will be completed on time and on budget?

Treasurer: The answer to the Committee's question is as follows:

1. The generator is not being replaced as a result of building work; the generator is being upgraded to provide additional redundancy to the data centre located at The Canberra Hospital. The generator replacement was delayed due to building work. The replacement was in early stages of planning when ACT Health commenced facilities work in the Emergency Department, next to where the generator is physically located, necessitating a subsequent delay to the start date for the generator replacement project.
2. Due to physical proximity, the generator upgrade could not commence until the building work being undertaken at the Emergency Department was completed. The building work at the Emergency Department has recently been finalised, and the project to replace the emergency generator with the upgrade has resumed. The current projection is that the work will be completed both on time and on budget.

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Andrew Barr MLA
Treasurer

Date: 17-1-14.....