
From: Cooper, Ivan
Sent: Tuesday, 10 April 2007 11:10 AM
To: GENTLEMAN
Subject: issue with buses

Dear Sir

I am writing to you today because of the poor service provided by ACTION BUSES . IT TAKES UP TO TO 40 MINUTES TO GET FROM WATSON TO CIVIC BY BUS! (38 .36.39.)THE SAME AMOUNT OF TIME IT TAKES TO TRAVEL TO QUEANBEYAN BY BUS.

The buses are hot, crowded and slow. True they are inexpensive but really they are not worth paying any more for than we already do . Also it would be good if Action could run an express from Watson to the city around 8.30 am to avoid these issues .

Also I have tried to contact Action buses training and H.R. officers 5 times to offer their drivers free drug and alcohol education .Unfortunately have had no reply.

Could those passengers not traveling to work and or are travelling on concession cards please travel after 9.30.

Regards

Ivan Cooper.

Ivan Cooper

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