



Inquiry into Appropriation Bill 2026–2027 and Appropriation (Office of the Legislative Assembly) Bill 2026–2027

Answer to question taken on notice

Asked by: Ms Fiona Carrick MLA

Addressed to: Minister for Homes and Homelessness

In relation to: Transitional and crisis accommodation

Hearing: 30 July 2026

Uncorrected Proof Transcript p 70

Transcript provided: 4 August 2026

Answer Due: 11 August 2026

MS CARRICK: So if the 843 are transitional and people are moving through them, why wouldn't they be coming up regularly? So that if somebody rang FIRST and they were critical, you know, assessed at the highest level, with that number of 843 transitional, why aren't they coming up more regularly so that the new critical people can access them?

Ms McLelland: They are. So say, for example, when a service partner has a vacancy, they report that vacancy on—we use a platform called SHIP, which is the Specialist Homelessness Information Platform. So that information then is readily available to FIRST Canberra so then they can see where the vacancies are in the sector and they can look to match.

MS CARRICK: So what would be the average length of stay? Just how long do they stay? What is the average length of stay?

Ms McLelland: I would have to take that on notice. Are we looking at an average across the entire just—

MS CARRICK: Of the 843 of the transitional homes, what would be the average length of stay?

Ms McLelland: I will have to take that on notice.

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Ms Suzanne Orr MLA: The answer to the Member's question is as follows

There are limitations with the data as not all providers report length of stay and there are a range of different programs that sit within crisis and transitional accommodation services.

From the available data, the average length of stay across programs providing crisis accommodation for the 2024-25 period was 68 days, and the average length of stay across programs providing transitional accommodation services for the 2024-25 period was 177 days.

Approved for circulation to the Select Committee on Estimates 2026-2027

Signature:



Minister for Housing and Homelessness, Ms Suzanne Orr MLA

Date: 13/08/26