



Inquiry into Appropriation Bill 2026–2027 and Appropriation (Office of the Legislative Assembly) Bill 2026–2027

Answer to question taken on notice

Asked by: Ms Leanne Castley MLA

Addressed to: Minister for City and Government Services

In relation to: Loading zone infringements

Hearing: 22 July 2026

Uncorrected Proof Transcript pp 132–133

Transcript provided: 24 July 2026

Answer Due: 31 July 2026

Mr Josh Rynehart took on notice the following question(s):

MS CASTLEY: Does this include loading zones, if people were to complain about non-loading zone vehicles?

Mr Rynehart: So for context, the highest penalties come to no stopping, parking in accessible parking and loading zones, are three of the highest ones. These are certainly ones that we focus on.

MS CASTLEY: Great.

Mr Rynehart: And we have less tolerance for that sort of behaviour than we do in some others.

MS CASTLEY: Sure. I note, some of the businesses in and around the city, a lot were noticing that parking, as the parking lots have been sort of moved back, I will just say that whoever the guys were that were helping commercial vehicles get in and out of the Verity Lane, they did a super job. I witnessed it, so good for them. But I am very keen to understand how loading zones are handled across Canberra, but mainly in the city at the moment?

Mr Rynehart: I certainly can - yes, look we regularly patrol the city and one of the challenges with - it used to be, that 10 years or so ago, was all foot patrol. So every infringement we issued was a yellow envelope on the windscreen.

MS CASTLEY: Sure.

Mr Rynehart: That is not so much the case anymore. The majority of our activity is in our license plate recognition vans.

MS CASTLEY: Right.

Mr Rynehart: So we drive past, we issue an infringement, but the person receives it in the mail a few days later. So even though it may not be visible, it is not to say we have not issued an infringement.

MS CASTLEY: Yes. Thanks.

Ms Cheyne: I think the loading zones though, that will be maybe a different threshold in terms of urgency.

Mr Rynehart: Yes.

Ms Cheyne: If it is a loading zone, because someone needs to load, right, or unload?

MS CASTLEY: Yes.

Mr Rynehart: Yes, so what we do with loading zones is we will go past and we will come back half an hour later. So they are time limited. And so we will go past, we will come back and we will check whether or not that vehicle is still there. But certainly, we do focus on those higher level—

Ms Cheyne: We can get you data on infringements in the city, and loading zones, and the last year.

Mr Rynehart: Yes.

MS CASTLEY: That would be great, thank you.

Tara Cheyne MLA: The answer to the Member's question is as follows:

In 2025-26, there were 8,391 parking infringements issued in the city. Of those, a total of 1,765 were issued for parking offences related to loading zones in the following categories:

179(1) Stop in Loading Zone	1,560
179(2)(a) Stop in Loading Zone Longer Than ½ hour	200
179(2)(c) Stop in Loading Zone Longer Than Permitted	5

Approved for circulation to the Select Committee on Estimates 2026-2027

Signature: 

By the Minister for City and Government Services, Tara Cheyne MLA

Date: 31/7/26