



213A
EDU

C01 Notification of Complaint

Thank you for submitting your notification. Below is a copy of the information provided in your notification. If there are any issues, please contact your [Regulatory Authority](#) for assistance.

Notification of Complaints

Provider

Provider Name	ACT Education Directorate
Provider Number	PR-00006465
Provider Approval Status	Approved

Service

Service Legal Entity Name	Weetangera Primary School
Service Trading Name	Weetangera Primary School - Preschool Unit
Service Approval Number	SE-00011233
Service Approval Status	Approved

Complaint Details

Please select the relevant notification and provide/attach the information required	Complaint alleging that a serious incident has occurred or is occurring
Please supply the following information: - Complainant name and contact details	P01 - P03 (no other details available due to SAS outage). Student Name: P01 (more details can be provided when SAS outage is completed)



Please supply the following information:

- Date complaint received
- Copy of written complaint (or written summary) and any other relevant documentation (including correspondence, photographs, statements, etc)
- Steps taken/actions planned by approved provider in response to the complaint

Please see below complaint 2 of 2 received following the Reconciliation Week activities at Weetangera Preschool.

The activities in question took place during the Monday to Wednesday preschool program last week. The school received this complaint on Friday, 31 May, and raised the matter with School Operations earlier today 03/06/2025.

The school is currently progressing a number of actions in response (attached), and the matter has been referred to People and Cases for further consideration. School Operations will support the school in preparing a response to the families involved.

In the interim, the related Seesaw post has been removed while investigations are underway and until agreed actions have been implemented.

We will continue to provide updates as the situation develops, including details regarding the second complaint.

Attachments:

Complaint

Principal Email to staff member

School Operations update of next steps and actions.

Please upload any relevant documentation

Response Required Regarding Reconciliation Week Teaching - Email 2.png	Complaint
Principal email to staff member.docx	Principal email to staff member
School Ops next steps.docx	School Ops next steps

Contact Details

Name	P01
Phone Number	P03
Email Address	P03