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From: P01 P01 <P03 >

Sent: Tuesday, 11 May 2021 9:16 AM

To: CECA <CECA@act.gov.au>

Subject: Childcare Centre Educator to child ratio

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Good morning

I am emailing to get advice or action taken on the childcare my children attend - Teddybears Childcare Macarthur.

Regularly when I drop my kids off around 8:20am I see roughly 25-30 toddler room and preschool room aged children with only 2 educators.

The way the centre sets up in the morning is they open the internal door between toddler and preschool rooms to allow the kids to explore and join the ratio between educators.

I was under the impression the ratio between the preschool room is 1-11 and toddler room 1-4. Roughly 15 toddler kids and 15 preschoolers should have at least 4 educators on.

The reason I am emailing is my child who struggles to go to childcare and needs the extra attention for 5 minutes at drop offs is not able to get it and it's making it very emotionally hard on him and him refusing to go is getting worse.

For example this morning, on arrival the 1st educators was talking with a parent and the 2nd educator was dealing with a very upset child. We received a hello when we arrived but they were unable to interact with any of the other kids as they didn't have enough hands.

The reason I am emailing CECA is I am very worried my children will be treated poorly and no action will be taken if I was to raise this with the centre manager. I ask that you please don't pass on any of my personal information.

I look forward to hearing from you and should you have any questions please let me know.

Kind regards

P01

Sent from my iPhone