



I01 Notification of Incident

Thank you for submitting your notification. Below is a copy of the information provided in your notification. If there are any issues, please contact your [Regulatory Authority](#) for assistance.

Notification of Incident

Provider

Provider Name	OORAMA OPERATIONS PTY LIMITED
Provider Number	PR-40001489
Provider Approval Status	Approved

Service

Service Legal Entity Name	
Service Trading Name	Symonston Kinder Haven
Service Approval Number	SE-00009842
Service Approval Status	Approved

Incident Details

Incident Type	Reg 175-Any circumstance arising at the service that poses a risk to the health, safety or wellbeing of a child or children attending the service
Incident date	15/07/2022
Incident Time	AM
Did Emergency Services attend?	No
Risk due to	Localised Issue
Please upload any relevant documentation	No documents supplied



Incident Management

Steps that were taken or will be taken to prevent or minimise this type of incident in the future

Detailed description of the incident including nature of risk, time, cause, etc.

Child Details

P01 P01

Female

DOB P02

Contact details

P01 P01 - P03

Incident details

P01 P01 (educator) and P01 P01 (child) were sitting in the arm chair on Thursday 14th July at approximately 1230pm. It appears that P01 had fallen asleep whilst reading a book to P01. P01 then smacked the book and yelled "hey" in which woke P01 up.

Notifications:

Educator- P01 P01 notified CM - P01 P01 on Friday afternoon at closing

P01 P01 (mother) was notified Tuesday 19th July at 12pm

Action Taken:

P01 has been suspended pending investigation
Educators have been made aware of supervision policy
CCTV has been collected

Child Details

Child's Name

Child's Gender

Child's Date of Birth

Parent(s)/Guardians(s) Name

Parent's Email

Parent(s)/Guardians(s) Phone

Contact Details

Name P01 P01 - Centre Manager

Phone Number P03

Email Address P03