



Inquiry into Liquor Amendment Bill 2025

Answer to question taken on notice

Asked by: Mr Taimus Werner-Gibbings, MLA

Addressed to: Mr Michael Waters, CEO, Retail Drinks Australia

In relation to: PORTION OF DELIVERIES REFUSED DUE TO INTOXICATION

Hearing: 5 December 2025

Uncorrected Proof Transcript p 48

Transcript provided: 11 December 2025

Answer Due: 18 December 2025

Mr Michael Waters took on notice the following question(s):

MR WERNER-GIBBINGS: Understood. Do you have information on the proportion of deliveries in Australia that are refused because of intoxication?

Mr Waters: We can—

Mr Petersen: Take it on notice.

Mr Waters: We can come back to you on it.

MR WERNER-GIBBINGS: Please, yes. Well, particularly in the ACT.

RETAIL DRINKS AUSTRALIA: The answer to the Member's question is as follows:

As per Retail Drinks Australia [Online Alcohol Sale & Delivery Code of Conduct](#) clause 4.1.2: *Same-Day and Non-Same Day attended deliveries are permitted, provided that:*

- *the Customer or another adult[1] (over the age of 18 and not intoxicated) is present in order to receive the delivery; and*
- *Age Verification procedures as set out in clauses 4.1.3 and 4.1.4 are complied with.*

As of 18 December 2025, our members (including delivery partners and retailers) who provided data indicated that in the ACT 0.024%-0.07% of deliveries were refused based on intoxication in the last financial year. This is in line with the rate of refusals in ACT bricks and mortar stores.

Approved for circulation to the Standing Committee on Legal Affairs

Signature:

Date: 18/12/2025

By the CEO, Retail Drinks Australia