

P01

From: P01 P01 <P03 >
Sent: Wednesday, 28 September 2022 11:27 AM
To: Cropper, Brian
Subject: Re: Artemis Early Learning Fyshwick

213A
EDU

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I've given you my detailed account, I'm not obligated to fill anything more out. It's up to you to do spot checks on centres. Don't contact me anymore, I've done my part

On Wed, 28 Sep 2022 at 10:56 am, Cropper, Brian <Brian.Cropper@act.gov.au> wrote:

OFFICIAL: Sensitive - Legislative Secrecy

Dear Ms P01,

Thank you for your email.

To assist in the assessment of your concerns, it would be appreciated if you could complete the attached Direct Complaint form with as much detail as possible and return it to the email address within.

Regards

Brian Cropper | Senior Investigator

Phone 02 62071104 | Email : brian.cropper@act.gov.au

Education and Care Regulation and Support| Education Directorate | ACT Government

Hedley Beare Centre for Teaching and Learning, Stirling 2611 | PO Box 158, Canberra City 2601

www.act.gov.au

From: P01 P01 <P03 >
Sent: Tuesday, 27 September 2022 3:02 PM
To: EDU Complaints CECA <ComplaintsCECA@act.gov.au>
Subject: Re: Artemis Early Learning Fyshwick

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I'd like to make a complaint against Artemis Early Learning in Fyshwick. The centre is dirty, the resource's are rubbish & the educator's are lazy. They don't set up the room's with anything educational, or age appropriate, the yard also has bikes that aren't safe. A sandpit that has not got any buckets or shovels. The accidents in toddler could be avoided if the educator's actually supervised the children & engaged with them. They're understaffed & I'm the 4th educator from an agency that refuses to go back there. I wish to remain anonymous. An educator in nursery 3 is constantly leaving the room to check on her child in toddler 1, I witnessed her eating McDonalds in the nursery yard & feeding her child chicken nuggets in front of the other children. In the toddler rooms 1 & 2 the children are rushed to eat lunch & hands & faces are not cleaned before sleep time. The kitchens in between rooms in toddler 1 & 2 is filthy & they're using both sinks for dishes when 1 side is supposed to be for arts & craft. I've seen tense situations between & us & them mentality, the culture is toxic. I'm an educator & advocate for children, it's quite upsetting to see the lack of care & responsibility within Early childhood. If you look at the childrens learning & documentation from nursery 3, toddler 1 & toddler 2 it's not engaging or the children having autonomy over sense of agency, forcing children to do experience's with the educator's forcing the experience, mostly stencils & paint. The educator's have no passion & it's clearly a job. I'd appreciate if you could check this centre. Thank you

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