



Inquiry into annual and financial reports 2024–2025

Answer to question on notice

Asked by: Mr Andrew Braddock MLA

Addressed to: Minister for Transport

Reference: Light Rail Door sensors

Hearing: 19 November 2025

In relation to: Raw patronage data from Light Rail door sensors

Question received: 27 November 2025

Answer Due: 04 December 2025

Please provide the raw passenger movement data for Light Rail door sensors which is used to estimate the number of passengers travelling on light rail independently of MyWay or MyWay+ tap data, from the commencement of Light Rail Stage 1 services to the present and sufficiently disaggregated to show daily totals.

Mr Chris Steel MLA: The answer to the Member's question is as follows:

From the commencement of Light Rail operations in April 2019 through to the commencement of MyWay+ operations, reporting for passenger numbers by the Directorate was undertaken using the MyWay data available publicly on the open data portal (as the official patronage source). The open data portal can be broken down to show daily totals.

After undertaking an initial assessment to determine the scope of this request, Transport Canberra considers that to provide 'raw data' specifically for the 'daily' Light Rail door count since 2019 is a significant and resource intensive request, noting that:

- The light rail door count data is not the official Transport Canberra source but is held and reported on by the Light Rail Operator (CMET).
- CMET reports on door count data as a monthly total to Transport Canberra, in line with their contractual obligations which is then included in monthly reporting to the Territory.

Therefore, in order to respond to a request for 'daily' breakdown for six years (since operations commenced), this is a significant undertaking that requires external consultation and manual data collation and analysis.

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Approved for circulation to the Standing Committee on Transport and City Services

Signature: 

By the Minister for Transport, Mr Chris Steel MLA

Date: 4/12/25