



Inquiry into the procurement and delivery of MyWay+

Answer to question on notice

Asked by: Mr Andrew Braddock MLA

Addressed to: Minister for Transport

Reference: Minister for Transport – Transport Canberra and City Services

Hearing: 01 May 2025

In relation to: MyWay+ ministerial briefs - cybersecurity

Question received: 13 May 2025

Answer Due: 21 May 2025

I refer to the Ministerial briefs dated 25-11-2024 and 19-12-2024 on MyWay+, released under TCCS FOI-24-174.

1. What questions did you ask in the final briefs 25.11.24 and 19.12.24 on cybersecurity?
2. The brief on 6.12.24 says someone emailed you about 'Urgent notice regarding MyWay+ software platform and offer for assistance.' Tell us about this email and what you did as a result.

Chris Steel MLA: The answer to the Member's question is as follows:

1. The check mark against the "cybersecurity" heading of para 27 in brief 25.11.24 details the advice at that time about cybersecurity checks to date, and contingency planning for future incidents. Brief 19.12.24 concerned the implementation of new fares.
2. A local company provided awareness of certain vulnerabilities to the Minister on 2 December 2024.

The Minister's Office referred the letter to DDTS and TCCS the same day for action. Both the Minister's Office and DDTS contacted the CEO on that day and began discussions to ensure all issues were addressed.

The CEO of the company thanked me on 4 December 2024 for taking prompt action in response to the concerns he raised, and also thanked the Chief Information Security Officer in DDTS for his proactive follow-up and diligence.

Approved for circulation to the Standing Committee on Environment, Planning, Transport and City Services

Signature: 

Date: 23 / 5 / 25

By the Minister for Transport, Chris Steel MLA