



Inquiry into the procurement and delivery of MyWay+

Answer to question on notice

Asked by: Mr Andrew Braddock MLA

Addressed to: Minister for Transport

Reference: Minister for Transport – Transport Canberra and City Services

Hearing: 01 May 2025

In relation to: MyWay+ data breaches

Question received: 13 May 2025

Answer Due: 21 May 2025

(1) Can you please provide the dates of every time the ACT Government asked NEC about possible data breaches?

(2) NEC stated that they went and checked December's cybersecurity logs, following evidence provided to this inquiry in March. Why didn't the Government direct NEC to check their logs in December when the information was first flagged with the ACT Government?

(3) On what date did NEC advise the Government that there was a data breach, not just a "responsible disclosure" of a "vulnerability"?

(4) The ACT Government stated in the March hearings that unauthorised access to other Canberrans personal information did not happen despite evidence to the contrary. Why didn't the Government at least check before blindly asserting an incorrect statement?

Chris Steel MLA: The answer to the Member's question is as follows:

1. I refer the committee to the document (Attachment A. TCCS Data Breach Policy). On page 4 of this document it states: "*Scenarios that may indicate a (potential) data breach has occurred include but are not limited to:*

- *Reports from media or other sources that TCCS data are available on the dark web.*
- *Accidental email of reports to a customer or a vendor representative*
- *Downloading unrelated files from a records management system*
- *Exfiltration of data from a TCCS system by a malicious attacker*
- *Unauthorised publication of confidential data on a public website; and*

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- *Evidence such as security alerts or audit findings that a system handling official information has been accessed by an unauthorised actor”.*

To date, only the first and last bulleted items have caused TCCS to make contact. The first is examples where social media monitoring caused TCCS to be in communication with NEC concerning similar claims. The last bullet point are examples of security alerts provided to TCCS from the Australian Signals Directorate or the ACT Government’s Cyber Security Centre.

Based on the contemporaneous notes and email records of the MyWay+ Program Director, the following were dates where observations were passed on to NEC Australia: 14 November 2024, 28 November 2024, 29 November 2024, 2 December 2024, 5 December 2024, 11 December 2024, 13 December 2024, 13 March 2025 and 18 March 2025.

In addition, there are regular meetings with NEC regarding their remediations and security hardening works, involving the risk treatments identified in TCCS’s MyWay+ System security Plan. Additionally, there is regular correspondence from the MyWay+ Program Director to NEC Australia seeking confirmation of the non-use of software identified by the ACT Government as posing increased cyber risks (e.g. Craft CMS, Kaspersky Labs and Deep Seek).

It should be noted that the dialogue between TCCS and NEC does not represent a data breach. Instead, it demonstrates clearly that there is a strong relationship and dialogue that occurs involving the directorate and the vendor.

2. As responded to QTON 02 from the 13 March 2025 hearing, the Government was assured by NEC in December 2025 that NEC Australia’s analysis of the responsible disclosure did not represent a proven data breach.
3. NEC advised TCCS of the first data breach caused by their maintenance efforts on the evening of 13 March 2025. As a result of further analysis involving review of access logs conducted by NEC after the 27 March 2025 hearing, NEC informed TCCS the results of their analysis showing a highly likely data breach on 7 April 2025. After further corroboration of these incidents, the directorate briefed me on 08 May 2025, whereupon I informed the Assembly on 9 May 2025.
4. As at the time of the 13 March 2025 hearings, this was a correct statement. The Government was not aware of any data breach.

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Approved for circulation to the Standing Committee on Environment, Planning, Transport and City Services

Signature:



Date:

20/5/25

By the Minister for Transport, Chris Steel MLA