



Legislative Assembly for the
Australian Capital Territory

Standing Committee on Environment,
Planning, Transport and City Services

Submission Cover Sheet

Inquiry into the procurement and delivery of MyWay+

Submission number: 006

Submitter: John Dow

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From: [John Dow](#)
To: [LA Committee - Environment](#)
Subject: Inquiry into the procurement and delivery of MyWay+
Date: Thursday, 30 January 2025 12:27:14 AM

Dear Committee Members

My submission is in regard to the decision to not have the dual purpose Seniors/MyWay card as we had in the previous version. The decision to not offer a single card is reprehensible, short-sighted and inconvenient. The dual purpose card was possibly the best feature of the old system for anyone over the age of 60, it was convenient and a constant reminder that for seniors, bus travel should be used wherever possible.

I can't imagine that there's anything about the new system, the so-called MyWay+ (for seniors it is MyWay minus) that prohibits the return to the dual purpose card. If it's laziness on the part of the programmers then tell them to work for the good of the public not for their own shortcomings.

If it's a problem of costs then get over it, the previous system would have had the same costs and overall given the costs of the ACTION behemoth overall, a wee drop in the ocean I'd imagine.

The idea that a QR code in a busy public transport system is convenient or even workable is franky, laughable. My phone takes 10 or more seconds to open the camera, focus, process the QR code, and do whatever else. Ridiculous.

I don't have room in my wallet for another pointless card. And I am not interested in downloading some poorly configured app that will require an updated phone.

Apparently we have until June to flash our current seniors card, that should be enough time for the software teams to implement a MyWay+ element into the Seniors card, something that should have been included in the rollout from day one.

Regards

John Dow