LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

COMMITTEE SUPPORT

Standing Committee on Health and Community Wellbeing

Inquiry into Annual and Financial Reports 2022-2023
ANSWER TO QUESTION ON NOTICE

Asked by: Ms Leanne Castley MLA

Reference: Hearing on 16 November 2023, Annual Report of ACT Health Directorate

In relation to: Digital Solutions Division and IT Solutions

1) Has DSD purchased any IT solutions which it has not installed: if so, in each case (a) what IT solution (b) why wasn't it installed (c) what was its cost and (d) has this asset been or is this asset being written off?

2) Has DSD purchased any IT solutions which Digital, Data and Technology Solutions or the ACT Government already has: if so, in each case a) what IT solution (b) what was its cost (c) why was a separate solution purchased (d) was this purchase made within DSD's budget (e) if not, was the Director-General advised there was no budget available: if so, by whom (f) were delegations exceeded: if so, by whom?

Minister Rachel Stephen-Smith MLA: The answer to the Member's question is as follows:

1) Yes. Please refer to the below table for responses to questions (1)(a-d).

a. IT Solution	b. Reason for not installing	c. IT solution cost	d. Has the asset been, or is this asset being written off
Supply chain	The solution was not implemented as the vendor was unable to deliver some of the core functionalities. Refer to QON 56 - DSD PiCS Replacement Project.	$0.986 million (excluding GST) relating to both vendor costs and Shared Services expenses	Yes
Lingo	The solution was not installed as DSD signed a contract for Epic to deliver the same functionality and there was no need for the capability in a separate system.	No IT solution cost as open-source code

$0.592 million (excluding GST) to build and configure the requirements from the open-source code | No |

2) Yes. I am advised that the ACT Health Directorate seek to use Whole of Government (WHoG) procured solutions when available and possible. However, it is not unusual for directorates to procure systems that provide standard corporate functions, for example Riskman for risk management and Building Management Systems. Based on a review of the DSD contract management register, the following solutions are known to be technologies that are also used in other directorates:

a. IT solution	b. IT solution cost	c. why separate
Jira Service Management – IT Service Management (ITSM) solution.	$178,200 The first-year licensing cost is $26,912.69	At the time, DDTS could not provide an ITSM to meet needs (or to easily customise)
Citrix	This solution is a per annum license cost with $800,000 forecast cost for 2023-24	Purchased through a third-party provider
RiskMan	This solution is a per annum cost with $31,038 forecast cost for 2023-24	Not available – directorates purchase own enterprise risk management and reporting solutions
C-Cure	This solution is a per annum cost with $254,545 forecast cost for 2023-24	Not available – directorates purchase own building management solutions
Avigilon CCTV	This solution was a one-off cost of $106,799.68	Not available – directorates purchase own CCTV solutions
Taleo Recruitment system	This solution is a per annum cost with $116,095 forecast cost for 2023-24	Not available – directorates purchase own recruitment solutions
Smartsheet	This solution is a per annum subscription cost with $60,238 forecast cost for 2023-24	Not available – directorates purchase own project management and reporting solutions
TM1	This solution is a per annum cost with $70,464 forecast cost for 2023-24	Not available – directorates have a license for financial systems
ID Card printing	This solution is a per annum cost with $37,744.30 forecast cost for 2023-24	Not available – directorates purchase ID Card solutions

*all amounts exclude GST

d. All solutions were within the DSD budget.

e. Not applicable.

f. Not applicable.

Approved for circulation to the Standing Committee on Health and Community Wellbeing

Signature: Date: 11/12/23

By the Minister for Health, Ms Rachel Stephen-Smith MLA