



LEGISLATIVE ASSEMBLY FOR THE AUSTRALIAN CAPITAL TERRITORY

SELECT COMMITTEE ON ESTIMATES 2023-2024

Mr Mark Parton MLA (Chair), Ms Jo Clay MLA (Deputy Chair),
Mr Michael Pettersson MLA

ANSWER TO QUESTION TAKEN ON NOTICE DURING PUBLIC HEARINGS

Asked by Ms Clay MLA on 26 July 2023: Mr Aaron Hughes took on notice the following question:

[Ref: Uncorrected Proof Hansard Transcript 26 July 2023 p 5]

In relation to: Reminders to financial managers

MS CLAY: That is already better. I am just going to reflect some of that back to make sure that I have it clear and that it is on transcript for the next time I see you in two years. You have a complete register of everybody who has been appointed as manager because when ACAT appoints someone as a manager you put that on your register, so you know all the managers, and you believe there is a process in place to send them reminders.

I will let you know. I have constituents who are operating in this field, and they have—you say this has been happening since December, that matches what I am being told. Last time I was told people were being sent reminders and people were lodging, and I had constituent information that told me that people were six months overdue, so actually what you have told me matches the information I have. It might be a good idea for you to check and then advise us on notice exactly what your procedure is for that.

Mr A Hughes: Yes.

AARON HUGHES: The answer to the Member's question is as follows: –

As reflected in the Public Trustee and Guardian Private Managers Manual, the process for reminders to private managers involves:

- The Public Trustee and Guardian runs a monthly report to determine all private managers where the anniversary of appointment (that is, the date twelve months after the order made by the ACT Civil and Administrative Tribunal) will fall in the next calendar month.
- Letters are sent out to private managers identified via email and hard copy.
- Private managers are advised they have 28 days from the date of their anniversary to submit their accounts for examination. Information is also provided at this time about examination fees and their payment.

- If mail is returned (that is, letters marked return to sender or emails bounce) the private manager's data is checked for alternate addresses and re-sent.

Approved for circulation to the Select Committee on Estimates 2023-2024



Signature:

Date: 3 August 2023

By the Public Trustee and Guardian, Aaron Hughes