



## Standing Committee on Justice and Community Safety

### **Inquiry into Annual and Financial Reports 2021-2022** **ANSWER TO QUESTION ON NOTICE**

Asked by Elizabeth Kikkert MLA:

Reference: Hearing on 01 November 2022, Annual Report of Justice and Community Safety 2021-2022, page 65, 81

In relation to: The custodial recruitment training (CRT) program review

1. What triggered the (CRT) program review referenced on in the Annual Report?
  - a. When did the review commence and end?
2. What were the “significant improvements” referenced in the Annual Report?
3. Were any elements of the CRT program removed or modified as a result of the CRT program review, if so why, and what were those elements?
4. Can the Minister attach a copy of this review as part of his answer?

Mick Gentleman MLA: The answer to the Member’s question is as follows:–

1. The Custodial Recruit Training (CRT) program review was triggered by a recommendation in the Healthy Prisons Report of 2019. The ACT Corrective Services (ACTCS) Organisational Capability Unit (OCU) conducted the review and subsequently sought independent input from both NSW and QLD Corrective Services.
  - a. The internal review was conducted between October 2020 and February 2021. NSW and QLD Corrective Services reviewed the report and provided feedback in July 2021, after which the report was updated and finalised in August 2021.
2. The report made 20 recommendations. The improvements to date include:
  - improved lesson plans, manuals and learning collateral, including common formatting and content improvements;
  - introduction of online learning using the HRIMS system;
  - new equipment including mats and practice dummies to improve safety;
  - improved scheduling, putting topics into a training delivery modality using modern inter-leave training;
  - investment in new senior trainer positions and new trainer development to the certificate IV in training and assessment as an ongoing opportunity;
  - clear student to trainer ratios;
  - processes for class conduct;
  - additional session on communication and de-escalation; and

- additional session on emergency management and improved response to violence and aggression from detainees.
3. See question two.
  4. The report is an internal working document which contains sensitive information related to security and good order of the AMC and so cannot be released.

Approved for circulation to the Standing Committee on Justice and Community Safety

Signature:



Date: 17/11/2022

By the Minister for Corrections, Mick Gentleman MLA