



**LEGISLATIVE ASSEMBLY**  
FOR THE AUSTRALIAN CAPITAL TERRITORY

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STANDING COMMITTEE ON HEALTH AND COMMUNITY WELLBEING  
Mr Johnathan Davis MLA (Chair), Mr James Milligan MLA (Deputy Chair)  
Mr Michael Pettersson MLA

## Submission Cover Sheet

### Inquiry into West Belconnen supercell thunderstorm

**Submission Number: 020**

**Date Authorised for Publication: Tuesday 10 May, 2022**

**From:** [REDACTED]  
**To:** [LA Committee - HCW](#)  
**Subject:** West Belconnen Supercell Thunderstorm  
**Date:** Wednesday, 27 April 2022 5:30:03 PM  
**Attachments:** [REDACTED]

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To the inquiry

I live in [REDACTED] and we unfortunately were hit with 2 storms, the first on 18 December the 2nd on the 3 Jan. During this storm a tree branch disrupted the electricity for around 40 hours so I put in a claim for all the prepared christmas food that perished in my freezer due to their inability to correctly forecast when the electricity supply would be returned.

On the 3 of Jan, the very same compromised tree came down and electricity was disrupted for approximately 139 hrs.

I put in 2 claims to evo for both storms and they have responded that they were acts of god and therefore they are not negligent. As you will see in my letter, I accept that they were acts of the thunderstorm gods, however, they were negligent in the way they communicated the reinstatement of electricity on the 18 Dec, and that they did not assess the damaged tree and remove it, therefore it came down on the 3 Jan.

I have accepted that they will not pay me anything, however, I have asked them to address the Guaranteed service level that may or maynot provide some compensation for not having electricity over the many days that ensured after both storms. This appears to be a problem for them, as its' a complicated process..... In reading the GSL its pretty clear that I am entitled to some compensation but that is something they might or might not give me in June. My question to them was what if I am not living here in June? Still waiting for an answer.

I understand this submission is late, however, I just pulled this flyer out of my letter box on the 24th april. Happy to supply the responses from evo, please note the attachment has a more detailed account of my situation.

Philippa Carmichael  
[REDACTED]