



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON PLANNING, TRANSPORT AND CITY SERVICES
Jo Clay MLA (Chair), Suzanne Orr MLA (Deputy), Mark Parton MLA

Submission No 8 – Narelle McArthur

Inquiry into the impact of revised speed limits in Civic – Petitions 31-21 and 38-21

Received - 8/10/21

Authorised – 14/10/21

From: [REDACTED]
Sent: Friday, 8 October 2021 5:14 PM
To: LA Committee - PTCS <LACommitteePTCS@parliament.act.gov.au>
Subject: Inquiry into impact of revised speed limits in Civic Petition31-21 and 38-21 Submission

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SUBMISSION

1. There was no warning given to visitors to the ACT of the new limit and inadequate signage of the change

I was a visitor to Canberra on 05/07/21 when I allegedly committed the offence of driving at 46km/h at the Northbourne Ave/

London Circuit intersection.

I had not been in Civic for approximately 2 years and had turned into Northbourne Ave. from Girrahween Street, following a line of

traffic in the middle lane, travelling under the previous speed limit, with traffic in the left hand lane. I did not see any signs showing

the new limit.

I understand this was the first day of the new speed limit and there had been an education campaign for Canberra residents but I

saw no warning for visitors.

I have never been charged /convicted with any offence and no Infringement Notice has ever been issued against me anywhere in my

entire driving career of 50 years.

2. The procedure to Submit an Infringement Notice Declaration/ and Apply for Withdrawal is difficult for non residents
3. and the online system was down when I tried and apparently does not work well. There is no advertised procedure
4. for alternatives to Online Applications.

As I was not the owner of the vehicle but the driver, my husband had to Submit an Infringement Notice Declaration which

involved him first having to create an ACT digital account and then when the Notice was changed and issued to me I

had to do the same.

I then attempted to make an Application to Withdraw the Infringement Notice. This required me to purchase

my Online Driving Record from Service NSW for \$23.00.

After multiple attempts to make the application online I telephoned the department to be told that it was having

system errors and I would need to lodge by email with all documents attached. I received an Automatic Reply on

09/08/21 advising of receipt and of extended wait times for processing.

As neither my husband nor myself are computer 'experts' this whole process was extremely time consuming and

stressful and provision should be made and advertised for other than Online Applications.

3. The processing of Applications has broken down presumably because of the large numbers involved and
4. such delays in resolution are not good for the justice system and cause unnecessary stress for the public

When I telephoned the Department to sort out the system errors I was told it could be 8 months before the application was processed.

I still have not received any further communication from the department and only heard of your enquiry by chance on the radio.

Please acknowledge receipt.

Narelle McArthur

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