



STANDING COMMITTEE ON JUSTICE AND COMMUNITY SAFETY

JEREMY HANSON CSC MLA (CHAIR), MARISA PATERSON MLA (DEPUTY CHAIR), JO CLAY MLA

Inquiry into referred 2019–20 Annual and Financial Reports and Budget Estimates 2020-21
ANSWER TO QUESTION ON NOTICE

Asked by Ms Elizabeth Lee MLA: To the Attorney-General

In relation to: **Integrated Case Management (ICM) System**

[Ref: JACS Annual Report p102]

1. How does the number of registered users, listed as 380, accord with expected uptake?
2. What percentage of documents are now being lodged electronically?
3. Is additional work planned to enhance the ICMS?
 - a. If so:
 - i. what is the nature of that work?
 - ii. when will it commence?
 - iii. at what cost?
 - iv. by who?
 - b. Please provide copies of any contract or work order if available.

Shane Rattenbury MLA: The answer to the Member's question is as follows:—

1. Prior to the start of the COVID-19 public health emergency, the Court was engaged with the legal profession to undertake a trial of the ICMS electronic lodgment facility, with access available to a limited number of law firms. As part of the response to the COVID-19 public health emergency, access to electronic lodgment was made available to all law firms. The Court had not modelled expected uptake, however, the profession quickly moved to the use of E-lodgment, particularly between March and July 2020 when the Court Registry Counter was closed. Uptake continues to increase, with 574 users across 273 law firms at the end of February 2021.
2. During the period between March and July 2020 between 50% and 60% of documents were lodged through ICMS and documents that could not be lodged through ICMS were emailed through. Currently, around 40% of documents that can be lodged through ICMS are being lodged using ICMS.
3. At this stage, no major enhancements to ICMS are planned.



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

JACS No. 66

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ACT Courts and Tribunal has a contract with the Western Australian Attorney-General's Department (the developer for ICMS) to deliver six monthly ICMS releases which remediate defects and make minor system modifications.

Approved for circulation to the Standing Committee on Justice and Community Safety

Signature:

A handwritten signature in blue ink, appearing to read "Shane Rattenbury", written over a horizontal line.

Date:

15/3/21

By the Attorney-General, Mr Shane Rattenbury MLA