

GEOFF WARREN-SMITH

POB 6010
CONDER
ACT 2906
AUSTRALIA
Phone (02) 62848670
geoffws@bigpond.com



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Dear Hanna Jaireth, P&E Committee Secretary

I refer to the Invitation for Public Submissions to the Inquiry into Action Buses which was published in the Canberra Times, dated the 24 of March 2007, and attach copies of correspondence I had with Action shortly after the revised timetables and services were introduced.

1) My email dated 5/2/07 sought advice from Action on the best bus service for my daughter to get to work and home safely, and not stressed out.

2) Action's reply dated 7/2/07.

3) My email dated 8/2/07 which explained that Action's suggestions were not in total a feasible solution.

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4) I received the enclosed timetable from Action along with a telephone call saying that it is the service most suitable for her movements.

However, in my daughters case the fact remains that:

- a) the early morning services from her ACT Housing unit on Ainsworth Ave in Mawson to the Woden Interchange to transfer to a bus to her work in Curtin is acceptable.
- b) The complete removal of the off-peak service along Theodore street is causing problems because she now has to walk a considerable distance around to Carruthers street. As she never knows when she can leave work she often just misses the hourly service and so has to stand around in the heat of summer or cold/wet of winter, or walk which she does the nearly 2 klms from Brindabella Gardens to the Woden Bus Station.
- c) My daughters Mother (68 lives Kambah) and I (75 lives Gordon) are both Aged Centrelink Pensioners, and both recovering from Cancer, but are regularly called upon to go

and collect her in the mornings from her unit and drive her to work, and similarly go and collect her from work and take her home. This is costly to us both in terms of our limited finances and indifferent health.

We would therefore be most grateful if the Standing Committee of Inquiry would consider reinstating the hourly service which ran along Theodore street and stopped right outside Brindabella Gardens Nursing Home.

Yours sincerely

A handwritten signature in black ink, appearing to read "Phillip M. Smith". The signature is written in a cursive style with a long, sweeping underline that extends to the right.